

Navena Chaitoo

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Education

CUNY Graduate Center/John Jay College of Criminal Justice	<i>New York, NY</i>
PHD, CRIMINAL JUSTICE	<i>February 2023</i>
MPHIL, CRIMINAL JUSTICE	<i>September 2022</i>
Carnegie Mellon University	<i>Pittsburgh, PA</i>
MS, PUBLIC POLICY AND MANAGEMENT	<i>May 2015</i>
Fordham University	<i>Bronx, NY</i>
BA, ECONOMICS AND POLITICAL SCIENCE	<i>May 2013</i>

Experience

New York City Board of Correction	<i>New York, NY</i>
ASSISTANT EXECUTIVE DIRECTOR OF RESEARCH	<i>June 2024 - current</i>
<ul style="list-style-type: none">Plan, coordinate, and oversee the development and implementation of diverse research and data analytics projects, leveraging evidence-based approaches and data-driven decision-making to ensure compliance with minimum standards.Supervise and conduct complex research, compliance monitoring, and data analytics projects in collaboration with monitoring staff, utilizing unique access to correctional facilities and DOC data to drive improvements in corrections.	
DIRECTOR OF RESEARCH AND COMPLIANCE MONITORING	<i>March 2024 - June 2024</i>
<ul style="list-style-type: none">Research national trends and best practices in corrections, inform the development of regulations, and produce public reports to support the Board's oversight responsibilities and promote reform within the criminal legal system.	
New York City Health + Hospitals, Correctional Health Services	<i>New York, NY</i>
SENIOR HEALTH CARE PROGRAM PLANNER/ANALYST, MONITORING + EVALUATION	<i>February 2022 - March 2024</i>
<ul style="list-style-type: none">Spearheaded ongoing efforts to enhance patient care in City jails by conducting data analysis, identifying bottlenecks, and developing key performance indicators in collaboration with stakeholders.Validated screening instruments to identify at-risk patients in City jails, contributing to critical improvements in healthcare protocols.Collaborated with City and State partners on data-sharing agreements, integrating health and justice data to provide insights on the health-related impacts of justice involvement.	
New York City Mayor's Office of Criminal Justice	<i>New York, NY</i>
RESEARCH MANAGER, BEHAVIORAL HEALTH	<i>July 2018 - February 2022</i>
<ul style="list-style-type: none">Led comprehensive program evaluations of the Justice Involved Supportive Housing (JISH) program, expedited court-ordered examination (730) process, and Manhattan Pre-Arrestment Screening Unit (PASU). Coordinated data sharing agreements, designed matching protocols, and conducted analyses using administrative data.Justified the City's multimillion-dollar investment in emergency transitional housing through statistical analyses. Estimated the number of people presumed to be homeless during arraignment, gauging the risk of pretrial detention based on the City's release assessment, which considers a current or recent address as predictive of appearance for a future court date.Provided critical insights into key performance indicators for the City's multimillion-dollar reentry services investment. Offered programmatic and technical assistance to ensure consistency in education, employment, housing, and behavioral health services for justice-impacted individuals.Managed a strategic research partnership, overseeing contracts and budgets to enhance understanding of healthcare utilization by individuals frequently admitted to jail.Developed internal Tableau dashboards for streamlined reporting on key justice system metrics.	
Vera Institute of Justice	<i>New York, NY</i>
RESEARCH ANALYST, CENTER ON SENTENCING AND CORRECTIONS	<i>September 2016 - May 2018</i>
<ul style="list-style-type: none">Led the jail population analysis for the Independent Commission on New York City Criminal Justice and Incarceration Reform (Lippman Commission).Generated county-level trends on crime and arrest rates for Vera's Incarceration Trends Project.Collaborated with jurisdictions aiming to reduce their jail population, providing data analyses and recommendations for change. Additionally, offered data analysis and technical assistance to jurisdictions seeking to minimize their use of administrative segregation/solitary confinement.Developed and launched three R Shiny applications (most notably, JailVizNYC).	
Center for Alternative Sentencing and Employment Services (CASES)	<i>New York, NY</i>
RESEARCH ASSISTANT, ADULT BEHAVIORAL HEALTH DEPARTMENT	<i>February 2016 - September 2016</i>
<ul style="list-style-type: none">Responsible for providing and establishing best practices for data collection and analyses during implementation of supervised release services.Routinely audit organization databases to ensure that program data is being entered in compliance with established procedures.Act as the program liaison to the Information Systems department advising on end-user experiences and data collection.	

Carnegie Mellon University

NATIONAL SCIENCE FOUNDATION (NSF) GRADUATE RESEARCH FELLOW

Pittsburgh, PA

August 2013 - May 2015

- Conducted research aimed at 1) estimating the impact of disability on basic consumption expenditures; 2) simulating the impact of individual development accounts on the savings ability of persons with disabilities; and 3) estimating the impact of disability on time use.

Fordham University

UNDERGRADUATE RESEARCH ASSISTANT

Bronx, NY

May 2012 - July 2012

- Constructed a multidimensional poverty measure using non-income dimensions that provides more insight into the depth and severity of poverty.
- Assisted Sophie Mitra, PhD on her chapter “Employment Challenges and Success in Low- and Middle-Income Countries” in *Disability and Equity at Work* (eds. Jody Heymann, Michael Ashley Stein, and Gonzalo Moreno).

Publications

1. Brucker, D. L., Mitra, S., Chaitoo, N., & Mauro, J. (2015). More Likely to Be Poor Whatever the Measure: Working-Age Persons with Disabilities in the United States: More Likely to Be Poor Whatever the Measure. *Social Science Quarterly*, 96(1), 273–296. <https://doi.org/10.1111/ssqu.12098>
2. Independent Commission on NYC Criminal Justice and Incarceration Reform. (2017). *A More Just New York City*. More Just NYC.
3. Fishman, N., Silber, R., Reid, K., Roberts, S., & Chaitoo, N. (2017). *Report to Tulsa County Stakeholders on Jail Reduction Strategies*. Vera Institute of Justice.
4. Chaitoo, Navena. (2017). *Getting to 5,000: New Tracking App Helps Keep Tabs on the New York City Jail Population*.
5. Lowen, M., Vanko, E., Roberts, S., & Chaitoo, N. (2019). *The Safe Alternatives to Segregation Initiative: Findings, Recommendations, and Reforms for the Nevada Department of Corrections*.
6. Wang, S., Glied, S., Dragan, K., Billings, J., Baquero, M., Zweig, K., Meropol, S., Vasan, A., Delany-Brumsey, A., Veras, M., Chaitoo, N., Vidal, G., Demyan, A., & Davis, C. (2021). Health Care Needs and Utilization Among New Yorkers with Criminal Justice System Involvement. *Health Services Research*, 56(S2), 48–48. <https://doi.org/10.1111/1475-6773.13815>
7. Chaitoo, N., Pinney, O., Hahn, J. W., Lloyd, T., Biundo, A., & Katyal, M. (2021). *Queens 730 Process Evaluation*. NYC Mayor’s Office of Criminal Justice & NYC Health + Hospitals Correctional Health Services.
8. Navena Chaitoo. (2024). *Utilization of Sick Call in New York City Jails (January 1 - December, 2023)*. NYC Board of Correction.

Internships

U.S. Attorney’s Office, Southern District of New York

INTERN

New York, NY

Summer of 2011

Civil Division of the N.Y. Supreme Court

THURGOOD MARSHALL SUMMER LAW INTERN FOR JUDGE JOHN E. H. STACKHOUSE

New York, NY

Summer of 2008

Empire Girls State

NEW YORK COUNTY DELEGATE

Brockport, NY

Summer of 2008

Coalition for Asian American Children and Families

INTERN

New York, NY

2007 - 2008

International Center for Tolerance Education

INTERN

Brooklyn, NY

Summer of 2007

Coalition for Asian American Children and Families

INTERN

New York, NY

2006 - 2007

Manhattan District Attorney’s Office

INTERN AT TRIAL BUREAU 40

New York, NY

Summer of 2005

Skills

Programming Languages: R & SQL

Document Production: R Markdown, LaTeX, & Tableau