

SE

Consultant

Work Experience:

- Capgemini Technologies | Consultant
Jan 2019 to Present.

Phone

8143308514

Email

bonthalanavin@gmail.com

Skills | Technologies:

Azure Virtual Machines (VMs)
Azure Active Directory (AAD)
Azure Monitor
Azure Key Vault
Azure Resource Manager (ARM)
Splunk
Dynotrace
Windows Server
Bash Scripting
SQL Server
SQL Server
PostgreSQL
ServiceNow
ServiceNow ITSM
GIT

Naveen Kumar Bonthala

Professional Experience:

- Around 6 Years of IT experience in application support, server administration, and system monitoring.
- Skilled in managing and optimizing server performance, ensuring high availability, security, and compliance with industry standards.
- Proficient in monitoring IT infrastructure, proactively identifying issues, and implementing resolutions to prevent major incidents.
- Strong knowledge of SSL certificate management, user access provisioning, and security best practices to safeguard critical IT systems.
- Experience in automating routine operational tasks using scripting and cloud-native tools to enhance efficiency and reduce manual effort.
- Proven ability to work with cross-functional teams, including developers, network engineers, and business stakeholders, to ensure seamless IT operations.

Projects:

Client: Banner Health USA

Domain: Health | Project Duration: Feb 2022 to Present

Roles and Responsibilities:

- Managed the end-to-end support for client internal web applications, ensuring uninterrupted operations and minimal downtime.
- Monitored system health and application performance using **Azure Portal**, addressing alerts by resetting services or escalating to relevant teams.
- Successfully updated SSL certificates across production servers, ensuring compliance and uninterrupted website functionality.
- Conducted regular server performance checks, offloading memory-intensive processes to backup servers to optimize performance.
- Handled high-severity incidents (P1 and P2) by collaborating with the DevOps team for root cause analysis and permanent fixes.
- Performed **access management** by adding users to Active Directory (AD) groups and provisioning roles for QA, UAT, and production environments.
- Led **monthly system maintenance activities**, including cleanup operations, health checks, and backup management to enhance overall system reliability.
- Coordinated with cross-functional teams to implement application updates and system patches with minimal service disruption.
- Regularly documented issues, solutions, and improvements to enhance team knowledge-sharing and streamline future troubleshooting.

GIT HUB
SSL Certificate Management
Server Health Checks
LINUX (Ubuntu, Amazon, CentOS)

EDUCATION:

B.Tech from Brindavan Institute Of
Engineering And Technology
(JNTUA) 2014 to 2018.

Client: Humana
Domain: Health USA | Project Duration: Apr 2019 to Jan 2022

Roles and Responsibilities:

- Analyzed system performance metrics using Dynatrace and other monitoring tools, proactively addressing potential bottlenecks before impacting business operations.
 - Developed and implemented automated scripts for log analysis and proactive issue resolution, reducing manual intervention and improving response times.
 - Worked closely with developers to debug application defects, validate fixes, and ensure smooth deployment across environments.
 - Led incident investigations, performed root cause analysis, and implemented long-term solutions to prevent recurring application issues.
 - Coordinated and tested application patches, upgrades, and deployments across UAT, QA, and production environments to ensure seamless transitions.
 - Assisted in SQL query optimization and database performance tuning to enhance application response times and improve efficiency.
 - Ensured system resiliency by validating backup strategies and participating in disaster recovery drills.
- Assisted in security audits, compliance checks, and access reviews to maintain regulatory and organizational security standards.