

Receipt for Passport Seva SMS Services

BILL

Date : 07/02/2022 Mon PSK : PSK Nagpur PO : RPO Nagpur		
09:09:32		
Bill No. NG1S2248066286	Applicant Name SHIPRA NAVIN DHOTE	Mobile No. 7558769007
Service Required PCC	File No. NG1086719750422	Mode of Payment Cash
Token No. P 1	Counter No. A2	CSE PSP21695
Charges (Rs.) 50.00	Amount Received (Rs.) 50.00	Service Description Passport Seva SMS Services
Charges are inclusive of Goods and Services Tax (GST)		
Goods and Services Tax (GST) No. : 33AACCA8496P1Z0		
PAN : AACCA8496P		
Issued By : Karix Mobile Private Limited, No. 30/1, C Block, II Floor, Vaishnavi Silicon Terrace, Bangalore-560061		

TERMS AND CONDITIONS

1. Passport Seva Short Messaging Service (SMS SERVICE) is offered by Tata Consultancy Services Ltd. (TCS) (Service Provider for Passport Seva Project (PSP) under its contract with Ministry of External Affairs (MEA), Government of India) through SMS service provider viz. by Karix Mobile Private Limited (KARIX). 'SMS' stands for Short Messaging Service.

2. 'SMS' referred herein are the SMS meant for the applicant enrolling for the Passport Seva SMS SERVICE and reference of 'you' herein is to the applicant enrolling for the Passport Seva SMS SERVICE. SMS will be sent only to the mobile number you have given in the passport application form.

3. SMS will be sent from the time you enrol until the passport has been dispatched or rejected. In cases where follow-up action is initiated for a given passport, the applicant shall receive additionally the corresponding SMS update/alert for such initiated follow-up action.

4. SMS provided to Passport Seva applicants is a service entirely at the option of the interested applicants and provides the applicants with information on pre-defined stages of their passport application. The information provided by SMS is based on the information available in the PSP system.

5. You may not receive SMS in case there are issues/problems with your mobile phone, mobile network reach and technical issues with your mobile network provider. In order to receive SMS, you must ensure that your mobile phone is switched on, is in working condition and connected to the mobile network of your mobile network provider at all times. If your mobile phone is switched off or is out of coverage for a period of 4 hours or more, your mobile network provider may delete any SMS messages to be received by you.

6. The time to deliver the SMS is dependent upon the traffic on the mobile network and whether your mobile phone is within reach and switched on and cannot therefore be guaranteed by KARIX/TCS. KARIX/TCS is not a mobile network operator and does not in any way guarantee the delivery of SMS text messages.

7. By enrolling to the Passport Seva SMS SERVICE, you confirm that you have provided the accurate mobile number to be reached via SMS and that you are the owner or its legitimate user of the mobile phone being used for Passport Seva SMS SERVICE. You acknowledge that using another person's mobile phone or providing inaccurate mobile phone number or unauthorized use of mobile phone number for receiving the SMS may entail disclosure of your confidential information which disclosure shall be at your sole risk.

8. Passport Seva SMS SERVICE is provided with no warranties, express or implied. KARIX/TCS is not responsible or liable or otherwise have any obligation to you for any loss, damage or expenses incurred directly or indirectly due to non receipt of the SMS for any reasons whatsoever. In no event shall KARIX and TCS be liable for any indirect or consequential damages. The maximum liability of KARIX and TCS shall not exceed the fee paid under this receipt.

9. For any SMS sent by the passport applicant to 9704100100 may be chargeable to the applicant by the applicant's mobile network provider as per the SMS service plan existing between the applicant and the mobile network provider.

10. KARIX/TCS may change the features of Passport Seva SMS SERVICE and/or the enrolment fee payable by the applicant from time to time.

11. Passport Seva SMS SERVICE may be discontinued at any time without prior notice.

12. These Terms and Conditions are governed by the law of India and applicant by enrolling for Passport Seva SMS SERVICE submits to the exclusive jurisdiction of the courts in New Delhi.

13. By enrolling to the Passport Seva SMS SERVICE, you specifically acknowledge and agree to the aforesaid terms and conditions.

**** APPLICANT'S COPY ****

Thank You