EDUARDO NAVÍO MAYA

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SOFTWARE DEVELOPER

MOST RECENT WORK EXPERIENCE

Full Stack Developer (Needcarhelp SL)
Aug. 2024 - Present [Barcelona, Spain]

- Recognized for contributions to multiple projects, including the customer dashboard, which enhanced user experience and strengthened client engagement.

Responsibilities

- Engineered a client user dashboard enabling access to personalized service management, resulting in a 30% increase in customer satisfaction and a 15% rise in service renewals.
- Collaborated with designers in sprint planning meetings to ensure alignment with project goals, contributing ideas that led to key design features that refined usability.
- Implement improvements and develop new functionalities in the company's offered services, focusing on increasing customer acquisition and retention through scalable and efficient solutions.
- Played key role in developing internal mobile application for Needcarhelp SL, decreasing resource consumption across departments by 10% through the automation of previously manual tasks.
- Collaborate closely with designers and other developers in an Agile environment to meet project deadlines and objectives.
- Directed the presentation of the newly developed product to investors to showcase the positive impact the product would have on the company.

Key Achievements

- Automated internal processes using React, Node.js, Express, Prisma ORM, and PostgreSQL, boosting operational efficiency by **30%**.
- Developed a scalable customer dashboard with Next.js and PostgreSQL, increasing client retention by **20%**.

- Reduced credential management time by **100%** through optimized authentication workflows with Next.js, Node.js, and PostgreSQL.
- Improved user experience by **40%** by designing and implementing an intuitive mobile interface, leveraging React Native and Expo for optimal performance and cross-device compatibility.
- Spearheaded the design and development of a client user dashboard, enabling users to manage contracted services, resulting in a **30%** improvement in customer experience perception.

TECHNICAL SKILLS

- **Frontend:** HTML, CSS, TailwindCSS, JavaScript, TypeScript, React, React Native, Expo, Next.js
- **Backend:** Node.js, Express, REST API
- **DataBase:** MySQL, SQLite, PostgreSQL, Prisma ORM
- **Tools:** Git, GitHub, Scrum, Agile, CI/CD.

EDUCATION

Full Stack Developer at ConquerX (Master's) - Oct. 2022 / May 2025

Angular at Udemy(Course) - Jan. 2025 / May. 2025

UX at Escuela de Empresa (Course) - Aug. 2024 / Feb. 2025

Next Js at Udemy (Course) - Aug. 2024 / Sep. 2024

React at Udemy (Course) - May. 2024 / Sep. 2024

LANGUAGES

- **English:** Intermediate (B1 - CEFR)
- **Spanish:** Native
- **Catalan:** Native