

SAN 8667

Enhanced Void IUR

SAN Notification Document

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1 Introduction

This project will provide a TJR controlled enhanced IUR upon voiding of a fulfillment document, which includes electronic tickets (ETKTs), paper tickets and electronic miscellaneous documents (EMDs). This enhanced IUR will include additional information to facilitate more efficient and comprehensive back-office void document processing. The new TJR indicator will be used to switch enhanced interface void IUR processing ON or OFF.

Note: The enhanced IUR when voiding is only available to option 6 agencies.

1.1 TJR INDICATOR CONTROLS

The following are operating commands for the new TJR.

To turn “Enhanced Void IUR” ON: **W/EVOID†ON**

Response: OK

To turn “Enhanced Void IUR” OFF: **W/EVOID†OFF**

Response: OK

To display if the option is ON or OFF: **W/EVOID†***

Response: ENHANCED INTERFACE VOIDS (ALLOWED or NOT ALLOWED)

Note An agency can choose to have no void IUR indicator ON and will receive no IUR upon void, as is current process today. No TJR indicator will be present if this is the case. If the user chooses to have Void Interface, then they have a choice between Basic Interface Void (W/VOD†ON, which exists today) or the new Enhanced Interface Void (W/EVOID†ON). The TJR cannot have both basic and enhanced ON at the same time. If one option is ON, and the entry is made to turn ON the other option, then the former option is turned OFF and vice versa. In other words, the option that is turned ON last will always override the former option.

The indicator for “Enhanced Interface Voids Allowed” will show in the same place on the TJR display as the indicator shows for the basic “Interface Voids Allowed” today. See toward the bottom of the example below. The option set to ON will be shown in the TJR display. Both options cannot be displayed simultaneously.

Example:

```
W/TA*S9E1<<
ID RECORD
PCC- S9E1
.....
.....
.....
INTERFACE PHONE/RECEIVED - YES
INTERFACE ENTITLEMENTS - YES
INTERFACE FARE CALC - YES
INTERFACE IV/IT REMARKS - YES
INTERFACE IF REMARKS - YES
INTERFACE MILEAGE - YES
INTERFACE ITINERARY - YES
INTERFACE CANCEL PENALTY - YES
INTERFACE EMAIL ADDRESS
IUR VERSION - 17
IUR CREDIT CARD MASKING - NEVER
INTL LOC - IT
SIMILAR NAME LIST -ON
STARS CREATE/UPDATES RESTRICTED
ATB
CONTRACT BULK
SABRE DATA STREAM FOR PNR LOCATION
RESTRICT DUPE CC SDS
PNR RECORD LOCATOR DISPLAYSONTOP -ON
PNR ENHANCED SEARCH -ON
GENOPTAT - OFF
TKTG BAGGAGE ALLOWANCE - NO
REMOTE ATB - RB ACTIVE
ENHANCED INTERFACE VOIDS ALLOWED
PSGR TYPE -ON
PASSENGER TYPE - ADT
...
...
...
END LIST
```

1.2 New IUR “M0” Record Transaction Types; “F” and “G”

Two new IU0TYP types have been created for the Enhanced Void IUR. Type F will be used to generate the Ticket enhanced void IUR, while type G will be used to generate the EMD enhanced void IUR.

NOTE: Verify with your back office system or third-party IUR user that the changes in M0 record type can be accepted **BEFORE** enabling the W/EVOID#ON option in the TJR for your agency.

Sample:

“M0 – Control and Constant Data Record”

LABEL	LEVEL	START	LENGTH	NAME AND DESCRIPTION
IU0MID	2	12	2	RECORD IDENTIFIER – “M0”
IU0TYP	2	14	1	<p>TRANSACTION TYPE</p> <p>“1” = INVOICE/TICKET</p> <p>“2” = INVOICE ONLY (DIN ENTRIES)</p> <p>“3” = ITINERARY ONLY (DIT ENTRIES) (MINI-ITIN ENTRIES)</p> <p>“4” = BOARDING PASS ONLY (BOARDING PASS ENTRIES)</p> <p>“5” = VOID TICKET (WV ENTRIES)</p> <p>“6” = FARE INFORMATION</p> <p>“7” = PURGED RECORD</p> <p>“A” = INVOICE/EMD</p> <p>“B” = INVOICE/TICKET/EMD</p> <p>“C” = VOID EMD (WV ENTRIES)</p> <p>“F” = Ticket Enhanced Void IUR</p> <p>“G” = EMD Enhanced Void IUR</p> <p><i>If the Transaction Type = 2, there will no M2 or M6 records. All accounting information must be obtained from the M5 record/s. There will be M4 records if the Fare By Leg TJR option is enabled. Otherwise, there will be no M4 record.</i></p>

				<p><i>If the Transaction Type = 3, there will be no M2, M4, M5 or M6 records and there is no accounting information.</i></p> <p><i>If the Transaction Type = A, “INVOICE/EMD” the M5 and MG records will be created.</i></p> <p><i>If the Transaction Type = B, “INVOICE/TICKET/EMD” the M2, M4, and M5 for the e-ticket as well as a M5 and MG for EMD will be created.</i></p> <p><i>If the Transaction Type = F, “Ticket Enhanced Void IUR”, then upon void transaction of an electronic or paper ticket, a new M0 will be created with this type, and the M1,M2,M3,M4,M5 and M6 from the original issued ticket will be copied and sent with the new M0. If the original ticket has M7, M8, M9, ME, MF or MX records present, they will be copied and sent as well.</i></p> <p><i>If the Transaction Type = G, “EMD Enhanced Void IUR”, then upon void transaction of the EMD, a new M0 will be created with this type and the M1, M5 and MG from the original issued EMD will be copied and sent with the new M0. If the original EMD has M7, M8, M9, ME or MF records present, then they will be copied and sent as well.</i></p>
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1.3 Enhanced IUR Processing upon Void Transaction

When the Enhanced Interface Void indicator is activated in a TJR, the enhanced interface processing will apply to all void transactions for Tickets and EMDs, including tickets that exist as a result of exchanges. These void transactions include: WV, WETR* then WETRV, DSX (INFINI’s Void from Sales Report), WVT(10 digit ticket ‘n’) and WEMDV for EMD voids.

The following M - records (when applicable) will be sent when the “Enhanced Void IUR” indicator is on.

M Record - Description	Present	TKT	EMD	Level
M0 – Constant Data/Void Message Data	Always	X	X	Passenger/Document
M1 – Passenger Invoice Data	Always	X	X	Passenger/Document
M2 – Passenger Ticket Data	Always	X		Passenger/Document
M3 – Itinerary Data	Always	X		PNR/Itinerary

M4 –Entitlement Data	Always	X		Passenger/Document
M5 – Accounting Data	Always	X	X	Passenger/Document
M6 – Fare Calculation Data	Always	X		Passenger/Document
M7 –Itinerary Remarks Data	If entered in the PNR	X	X	PNR/Itinerary
M8 – Invoice Remarks Data	If entered in the PNR	X	X	PNR/Itinerary
M9 – Interface Message Remarks	If entered in the PNR	X	X	PNR/Itinerary
MA – Airline Fees	Only for OB fees	X		Passenger/Document
MB – Miscellaneous Charge Order				Out of Scope
MC – Pre-Paid Ticket Advice				Out of Scope
MD – Tour Order				Out of Scope
ME – Segment Associated Remarks	If entered in the PNR	X	X	PNR/Itinerary
MF – Email/Delivery Data	If entered in the PNR	X	X	PNR/Itinerary
MG – Electronic Miscellaneous Document (EMD)			X	Passenger/Document
MX – Tax Record	If applicable to agency	X		Passenger/Document

Note: TKT refers to both Electronic and Paper tickets.