

# Product Backorder

A synopsis of the project work being carried out at

**Robert Bosch Engineering and Business Solutions Private  
Limited(RBEI),  
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Department of Computer Applications  
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Manipal University, Manipal

in partial fulfillment of the requirements for the award of degree of  
**Master of Computer Applications**

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## **Abstract**

Product backorder is situation when customer order that had not been fulfill. A backorder generally indicates that customer demand for a product or service exceeds a company's capacity to supply it. Total backorders, also known as backlog. Product backorders is a common supply chain problem. Eliminating the problem that help company maintaining its goodwill and customer satisfaction.

## **Introduction**

Current system do not have any analysis for product back order, currently transactions are stored but the loss bearing by the company due to back order and risk associated with the high back order product is not known.

Accurately predict future backorder risk using predictive analytics and machine learning and then to identify the optimal strategy for inventorying products with high backorder risk products. A predictive analytics program can identify which products are most likely to experience backorders giving the organization information and time to adjust for future. The predictive analytics approach reduce the loss bearing by the company in future with the products having high backorder risk.

## **Objectives**

- Exploring and Pre-Processing data.
- Visualizing data in different graphical forms.
- Creating model using different machine learning techniques.
- Predicting back order risk based on model with high accuracy.

## Modules

Data Analysis: Understanding and preprocessing the data from source.

Data Modeling: Creating model from different machine learning algorithms.

Data Visualization: Representation of data from different visualization technique.

Data Prediction: Predicting the feature using data model.

## Technical Details

### Hardware requirements

- Operating system: - Windows 7 Professional (64 bits)
- RAM: 8 GB
- Processor: Intel Core i5-3220M CPU @2.60 GHz

### Software requirements

- R (3.4.3)
- R Studio (x64)
- Azure ML Studio
- SQL Server (2008 R2)
- MS Excel 2013