



TERMS AND CONDITIONS (WELLNESS, RELAXATION THERAPIES)

Thank you for choosing our service.

We would like to bring your attention into our following terms on being our valued customer.

Important information: Please advise us of any special health conditions on scheduling your appointment as this may affect your selected treatment(s). Should you experience high/low blood pressure, heart conditions, allergies or any health conditions, **we advise you to consult our doctor before starting your treatment.** Generally these therapies are not allowed during fever or cold and women cannot have a full body treatment at the time of their menstruation and in early pregnancies.

1. All wellness therapies at Aurveda wellness (Abhyanga or Shirodhara with or without steam bath), are provided by one therapist unless it is specified at the time of booking. If you want to have 2 therapists for your session, 20% extra will be thereby charged against the said amount.
2. Please switch off your mobile phone to fully enjoy a peaceful and tranquil environment.
3. Aurveda therapists will keep your body draped during services and will only expose the area to be worked upon. (in case of localized therapies like back massage/neck-shoulder therapies etc.)
4. Give the therapists, feedback as to your comfort and inform them of any tension or injuries that you may have. If you feel any discomfort during your session, it should be immediately brought to the notice of the Panchakarma technician or the Ayurvedic physician to address the problem.
5. Allow the therapist to perform service as reserved and timed. Relax and enjoy our therapies.
6. No cross gender therapies are available in Aurveda Wellness center. Know that any sexual solicitations will not be entertained or tolerated. Your therapist may terminate the service, without refund, for any use of inappropriate language or actions.
7. Payment for services is due at time of arrival. Payments can be made by card / cash / cheque (not post dated) at our front office as per the scheduled therapy time. Please note that all payments done are NON-REFUNDABLE.
8. Please understand that arriving late may limit the time available for your treatment, thus lessening its effectiveness and your pleasure. So your timely arrival is appreciated.
9. Aurveda Wellness Centre reserves the right to refuse service to anyone at any time; it also reserves the right, in its sole discretion, to suspend or cancel their online service at any time if a computer virus, bug, or other technical problem corrupts the security, or proper administration of the service.
10. We request no jewellery to be worn during your visit for a therapy. Aurveda Wellness centre accept no responsibility for the safety of money and valuables of any kind brought to the Centre

Your well-being is of utmost importance to us and staff at Aurveda Wellness will always look forward to deliver you the best of its kind.