ROHIT SANJAY NAWANI

Boston, MA | +1(857) 294 - 4435

nawani.r@northeastern.edu | https://www.linkedin.com/in/rohit-nawani98/ | https://github.com/nawani-rohit

EDUCATION

Northeastern University, Boston, MA   **Expected May 2024**
Master of Science, *Information Systems*
Relevant Courses: Application Development and Web Design, User Experience Engineering, Database Management and Database Design & Program Structure and Algorithms

Mumbai University, Mumbai, MH, India   **August 2016 - October 2020**
Bachelor of Engineering, *Computer Engineering*
Thadomal Shahani Engineering College
Relevant Courses: Database Management System, Operating Systems, and Analysis of Algorithms

TECHNICAL SKILLS

Programming Languages	JAVA, Python, C, HTML, CSS, SQL, JavaScript,
Cloud	AWS, ServiceNow
Databases	MongoDB, MySQL, Oracle DB, Firebase
Frameworks	Bootstrap, SASS, React.js, Node.js
Misc.	GitHub, Git, Android Studio, ITIL, ITSM, SQL Server, Oracle Server

PROFESSIONAL EXPERIENCE

Capgemini Technology Services India Limited, Mumbai   **January 2021 – August 2022**
Analyst – Software Developer
- Utilized UI Policies & JavaScript to create interactive components, optimizing client scripts and business rules for more efficient user experience
- Developed customizations to client scripts & business rules, resulting in 20% increase in productivity
- Executed customization of client scripts and business rules, decreasing average response time by 25%
- Customized and implemented validations on Incident, Problem, and Change Management forms to align with customer needs, resulting in a 30% increase in user efficiency.
- Designed Service Level Agreements with corresponding workflow monitoring for 4 domains of project
- Optimized Client scripts, UI policies, UI actions and Data Policies resulting in improved customer service experience
- Created 40 Catalog Items with appropriate variables and variable sets, improving customer service & faster ticket resolution time
- Led a four-person team to test ITSM Modules, streamlining processes by 25%
- Analyzed and automated various ITSM processes to optimize service delivery

PROJECTS

NU Moves (React, Node.js, Express.js, MongoDB)   **September 2022 – December 2022**
- Developed a comprehensive web platform with user-friendly features to enable Northeastern University students to buy, sell & rent household goods among themselves
- NU Moves aims to alleviate the hassle students face every year while moving in and out of their accommodation

HER - Heal Empower Relief (JAVA)   **September 2022 – December 2022**
- The project aims to assist and support individuals who have been affected by acid attacks by coordinating and facilitating access to various types of professional assistance, including medical care, legal aid, and rehabilitation services

Covid19 – live updates (React.js, JavaScript, Bootstrap)   **May 2021 - June 2021**
- Created Reactjs website featuring map visualization of active cases, recovered people, & death rates in various countries, providing users with up-to-date information
- Integrated data from multiple sources to develop accurate interactive maps illustrating outbreak trends across the world

Movie Application (HTML, CSS, JavaScript, Bootstrap)   **May 2019 - July 2019**
- Programmed interactive features on the web page, enabling users to search over 500 movie titles based on criteria such as name and year of release using OMDb API

EXTRA-CURRICULAR ACTIVITIES

- Participated in TSEC codecell Hack-a-thon in 2019
- Managed and organized various Fundoo Friday activities at Capgemini