

ROHIT SANJAY NAWANI

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EDUCATION

Northeastern University, Boston, MA

Expected May 2024

Master of Science, *Information Systems*

Relevant Courses: Application Development and Web Design, User Experience Engineering, Concepts of Object Oriented Design & Program Structure and Algorithms

Mumbai University, Mumbai, MH, India

August 2016 - October 2020

Bachelor of Engineering, *Computer Engineering*

Relevant Courses: Database Management System, Operating Systems, and Analysis of Algorithms

TECHNICAL SKILLS

Programming Languages	Java, Python, C, HTML, CSS, JavaScript
Databases	Mongo DB, SQL, Oracle DB, Firebase
Frameworks	React.js, Node.js, Bootstrap, SASS
Misc.	GitHub, Git, Android Studio, ITIL, ITSM

PROFESSIONAL EXPERIENCE

Capgemini Technology Services India Limited, Mumbai

January 2021 – August 2022

Analyst – Software Developer

- Developed customizations to client scripts & business rules, resulting in 20% increase in productivity
- Executed customization of client scripts and business rules, decreasing average response time by 25%
- Customized and implemented validations on Incident, Problem, and Change Management forms to align with customer needs which results in a 30% increase in user efficiency
- Designed Service Level Agreements with corresponding workflow monitoring for 4 domains of project
- Optimized Client scripts, UI policies, UI actions and Data Policies resulting in improved customer service experience
- Created 40 Catalog Items with appropriate variables and variable sets, improving customer service & faster ticket resolution time
- Led a four-person team to test ITSM Modules, streamlining processes by 25%

Tripund Solutions Private Limited

September 2019 – February 2020

Web Developer Intern

- Collaborated with project teams in backend & frontend development as a shadow developer, resulting in increased productivity by 25%
- Built user interfaces with JavaScript frameworks, HTML5 and CSS3 to improve user satisfaction by 32%
- Evaluated website functionality by conducting end-user testing and identified any issues, provided suggestions for improvements, resulting in a 25% reduction of reported issues from end-users

PROJECTS

NU Moves (React, Node.js, Express.js, MongoDB)

September 2022 – December 2022

- Developed a comprehensive web platform with user-friendly features to enable Northeastern University students to buy, sell & rent household goods among themselves
- NU Moves aims to alleviate the hassle 10000 students face every year while moving in and out

HER - Heal Empower Relief (JAVA)

September 2022 – December 2022

- The project aims to assist acid attack survivors by providing access to professional services, including medical care, legal aid, and rehabilitation.
- This will result in an increase of at least 50% in successful rehabilitation of acid attack survivors.

Covid19 – live updates (React.js, JavaScript, Bootstrap)

May 2021 - June 2021

- Created Reactjs website featuring map visualization of active cases, recovered people, & death rates of 195 countries, providing users with up-to-date information
- Integrated data from more than 2 sources to develop accurate interactive maps illustrating outbreak trends across the world

Movie Application (HTML, CSS, JavaScript, Bootstrap)

May 2019 - July 2019

- Programmed interactive features on the web page, enabling users to search over 500 movie titles based on criteria such as name and year of release using TMDB API

EXTRA-CURRICULAR ACTIVITIES

- Participated in TSEC codecell Hack-a-thon in 2019
- Managed and organized 4 Fundoo Friday activities at Capgemini