

## welcome

with this hearing care plan, you have the freedom to visit the hearing care provider of your choice  
within your secure member account select the billing and account info icon to view and edit your personal and payment information

for answers to your hearing care benefit coverage questions, call our customer relations team at 877-359-8346 Monday through Thursday from 7 a.m. to midnight and Friday from 7 a.m. to 6:30 p.m. Central Time

for answers to your policy administration and billing questions call our customer service team at 800-300-9566 Monday through Thursday 7 a.m. to 7 p.m. and Friday 7 a.m. to 5:30 p.m. Central Time

hearing impaired users who wish to use Telecommunications Relay Services may call 711

## thank you



we are committed to providing you with high-quality, cost-effective hearing care benefits, and we truly value your participation

member satisfaction is number one, so if for any reason you have a concern about your current hearing care benefits, please let us know

now relax, you have chosen a caring, financially responsible insurance industry leader -- Ameritas Group, a division of Ameritas Life Insurance Corp. -- as your hearing care benefits carrier

**Carefully remove the ID Cards from this sheet and take one to your next hearing appointment.**

*Cut here and fold over at center for two cards.*

<p style="text-align: center;"><b>HEARING COVERAGE ID CARD</b></p> <p style="text-align: center;"> <b>Ameritas</b></p> <p>MOHAMMED,NAWAZ AHMED</p> <p><b>Policy #</b> 10-2507-38238      <b>Dependent Coverage No</b></p> <p><b>Certificate #</b> 1      <b>Member ID</b> #847140581</p> <p>For a list of benefits and applicable limitations, refer to your policy. For benefit information, please call Ameritas toll free at 877-359-8346.</p>	<p style="text-align: center;"><i><b>select the hearing provider of your choice</b></i></p> <ul style="list-style-type: none"><li>● visit us online at <a href="http://ameritas.com">ameritas.com</a> when you need claim forms</li><li>● we will also accept a universal claim form</li><li>● present this card at your appointment</li><li>● you or your provider may mail the completed claim form to Group Claims, P.O. Box 82520, Lincoln, NE 68501-2520, or fax it to 402-467-7336</li><li>● claim payment will be sent directly to you</li></ul>
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## Welcome

In your secure member account, you can access:

Go Paperless - receive EOBs electronically  
Your dental Benefit Summary and Pretreatment Estimates  
Pending and paid claims, status of plan maximums, and deductibles  
Your ID card  
Your Certificate of Coverage

Select the billing and account info icon to view and edit your personal and payment information. For answers to your dental benefit coverage questions, check out our Frequently Asked Questions on-line under the Resource Center first! Or call our customer relations team at 877-667-6127 Monday through Thursday from 7 a.m. to midnight and Friday from 7 a.m. to 6:30 p.m. Central Time





- For answers to your policy administration and billing questions call our customer service team at 800-300-9566 Monday through Thursday 7 a.m. to 7 p.m. and Friday 7 a.m. to 5:30 p.m. Central Time.
- To get the most current and complete **Dental Network** directory, visit **ameritas.com**, select Find a Provider at top of page, then select Dental, in your search choose your network, visible on your card below, or call 877-667-6127
- You have freedom to select the provider of your choice; If you visit one of our network providers, you may reduce your out-of-pocket expenses, because our providers agree to discounted fees

## Thank you

- We are committed to providing you with high-quality, cost-effective dental benefits, and we truly value your participation
- Member satisfaction is number one, so if for any reason you have a concern about your current dental benefits, please let us know (there's a formal grievance and appeal process in place for your protection should you choose to use it); in addition, we continually monitor member satisfaction with our services through an internal quality improvement program
- Go Paperless! Start enjoying the advantage of receiving EOBs electronically today by visiting your secure member account and sign up to Go Paperless.

**Carefully remove the ID Cards from this sheet and take one to your next dental appointment.**

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<p><b>AMERITAS DENTAL NETWORK</b></p> <p>Networks: Classic</p> <p><b>Ameritas</b>  Ameritas Group Dental Claims P.O. Box 82520 Lincoln, NE 68501-2520</p> <p><b>Principal</b> </p> <p><b>Policy # 10-2507-38238</b>      <b>Dependent Coverage No</b> <b>Certificate # 1</b>                      <b>Member ID #847140581</b> <b>MOHAMMED,NAWAZ AHMED</b></p> <p>For benefit or services information or to express concerns about our services, call Ameritas at 877-667-6127 or visit us online at <a href="http://ameritas.com">ameritas.com</a>.</p>	<p><b>Select the dentist of your choice</b> <b>Visit a network provider to help reduce out-of-pocket expenses</b></p> <ul style="list-style-type: none"><li>• Visit us online at <a href="http://ameritas.com">ameritas.com</a> for a current list of network providers and claim forms. Visit your secure member account to see your benefit and claim status information, as well as Go Paperless for your EOBs online.</li><li>• We will accept your provider's claim form or super bill.</li><li>• Present this card at your appointment.</li><li>• You or your provider may mail the completed claim form to Group Claims, P.O. Box 82520, Lincoln, NE 68501-2520. Fax it to 402-467-7336. For electronic submittal, please use Payor #47009.</li><li>• If visiting a network provider, your benefits will be paid directly to that provider.</li></ul>
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