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Top Skills

Software Design & Development
Architecture Analysis

Advanced Technology - Learning
Exploring innovations like AI,
blockchain, IoT to stay future-ready

Quantum Computing Enthusiast
Passionate about leveraging
quantum computing for solving IT
challenges

Naveed Ahmed

Senior Project Manager - Technical at Royal Cyber Inc.
Karāchi, Sindh, Pakistan

Summary

Driven by a passion for delivering impactful IT solutions, I bring
over two decades of expertise in software development and
project management. I thrive in leading Agile transformations,
managing cross-functional teams, and implementing cutting-edge
technologies to enhance organizational performance. Currently
working on innovative SaaS and cloud compliance products, I am
committed to delivering projects that blend advanced technologies
with exceptional user experiences. My leadership approach fosters
collaboration, accountability, and success.

Experience

Royal Cyber Inc.
Senior Technical Project Manager
April 2023 - Present (2 years 5 months)
Karachi, Pakistan

As a results-driven Senior Technical Project Manager, I specialize in delivering
cutting-edge software solutions that empower businesses to achieve
operational excellence. With a proven track record of managing complex
projects, I lead cross-functional teams to deliver value-driven outcomes while
ensuring efficiency and innovation.

Key Responsibilities
Strategic Leadership: Align project objectives with organizational goals to
ensure seamless execution.
Project Planning & Delivery: Manage all phases of the project lifecycle to
deliver high-quality results.
Risk & Change Management: Anticipate challenges and adapt strategies to
minimize disruptions.
Technical Innovation: Spearhead advancements in technology integration for
business success.
Stakeholder Communication: Foster transparent collaboration with internal and
external stakeholders.

Team Management: Cultivate a high-performance culture within diverse, global teams.

Highlighted Contributions

GoTestPro Test Automation
Played a key role in the development of GoTestPro, an innovative test automation platform designed to streamline and enhance QA processes. GoTestPro enables organizations to execute seamless automated testing with AI-driven efficiency.
Learn more: www.gotestpro.com

SecuraCloud CPMS
Led the enhancement of SecuraCloud CPMS (Cloud Protection and Management Suite), a comprehensive cloud security and compliance platform. SecuraCloud provides organizations with advanced tools for risk assessment, compliance monitoring, and robust security frameworks to protect sensitive data in the cloud.
Explore SecuraCloud: www.securacloud.com

Core Competencies
Software Project Management | Agile & Waterfall Methodologies | Cloud Security | Test Automation | Technical Leadership | Enterprise Resource Planning (ERP) | Quality Assurance | User Experience Design (UED) | E-Commerce | Communication | Risk Management

ZEPCOM
Senior Technical Project Manager
October 2020 - April 2023 (2 years 7 months)
Karāchi, Sindh, Pakistan

I am an accomplished Senior Technical Project Manager with over 2 years of proven expertise in leading end-to-end service delivery, driving client satisfaction, and ensuring high-quality project outcomes. My role involved bridging communication between stakeholders, optimizing processes, and fostering team development to align with business objectives.

Key Achievements and Responsibilities

- Managed the full lifecycle of service delivery, from initial inquiries to project delivery and post-delivery support.

- Enhanced client relationships, achieving improved satisfaction and retention.
- Streamlined service delivery processes, implementing new SOPs to boost efficiency and performance.
- Led resource planning, demand/supply forecasting, and team competency development initiatives.
- Conducted performance management through project retrospectives and feedback loops to ensure continuous improvement.

Technical Expertise and Digital Innovation

- Developed and supported PHP-based technologies, including Laravel, Lumen, CodeIgniter, Symfony, and Yii.
- Specialized in creating B2B/B2C eCommerce solutions for international clients, particularly in central Europe, using Shopware.
- Customized ERP systems, CMS plugins, and integrated complex data systems with a focus on UI/UX excellence.
- Delivered cutting-edge solutions such as headless eCommerce applications, augmented reality (AR), virtual reality (VR), and 3D modeling using VueJs.

Core Skills

Agile & Waterfall Methodologies | Scrum | Kanban | SDLC | Project Management | Technical Leadership | E-Commerce | PHP | React.js | AngularJS | Laravel | Shopware | WordPress | Magento | Typo3 | HTML5 | CSS | Software Development

This profile reflects my ability to deliver impactful results by combining technical expertise with strategic leadership, making me a strong candidate for challenging opportunities in global markets.

Dotklick
Project Manager - IT
February 2020 - September 2020 (8 months)
Karāchi, Sindh, Pakistan

As a Project Manager at Dotklick, I successfully led and delivered innovative IT projects, showcasing expertise in:

- Activity and resource planning to ensure optimal project workflows.
- Organizing and motivating cross-functional project teams to achieve objectives.

- Managing time and resources effectively to meet project deadlines.
- Estimating costs, developing budgets, and optimizing resource allocation.
- Ensuring high levels of customer satisfaction through proactive communication and delivery.
- Identifying, analyzing, and mitigating project risks to ensure success.
- Monitoring project progress and delivering detailed reports and documentation.

Key Achievements

- Spearheaded the development of a comprehensive Learning Management System (LMS), seamlessly integrated with an online communication tool to enhance e-learning experiences.
- Designed and developed a cutting-edge Branded SMS mobile application, leveraging advanced technologies to streamline user engagement and messaging.

Technical Expertise
React Native · React.js · PHP · CodeIgniter · Laravel · Jitsi · WebRTC · Video Conferencing · Branded SMS · Software Development · Technical Leadership · Project Management.

This role enhanced my ability to lead technical projects and implement innovative solutions that align with organizational goals. My proven track record of delivering impactful projects makes me well-suited for challenging global opportunities.

MATTS TECHNOLOGIES
Project Manager - IT
June 2014 - February 2020 (5 years 9 months)
Karachi, Pakistan

Accomplished IT Project Manager with a proven track record of leading diverse technology projects from conception to successful completion. Leveraging expertise in software development, IT infrastructure, and business transformation, I specialize in delivering innovative solutions that drive organizational growth and operational excellence. Key areas of expertise include

- IT Infrastructure Development & Standardization
- Strategic Business Transformation Solutions

- Budget Planning, Cost Optimization & Resource Allocation
- Team Leadership, Coaching, and Motivation
- Strategic Planning & Tactical Execution
- Risk Assessment, Mitigation, and Management
- Business Continuity Planning & Systems Security
- Large-Scale Project Implementation
- Analytical Problem-Solving & Decision-Making

During my tenure at MATTS Technologies, I played a pivotal role in spearheading mission-critical projects across industries. Notable achievements include:

- Import-Export Systems: Successfully designed and deployed systems for DPWorld in Karachi, enhancing operational efficiency in supply chain management.
- Queue & Complaint Management Systems: Developed and implemented robust solutions for Gerry's-dnata in the aviation sector, significantly improving customer experience and service efficiency.
- Digital Graphic Content Management System (DGCMS): Directed the creation and advancement of a proprietary system for digital content management, enabling seamless integration with Digital Signage products to deliver end-to-end services for clients.

By aligning technology initiatives with business objectives, I consistently deliver measurable results, fostering growth and innovation within global organizations.

Worked in Different company
Senior Software Engineer
August 2007 - July 2011 (4 years)
United Kingdom

As a Senior Software Engineer, I contributed to innovative projects and delivered end-to-end solutions across diverse industries, gaining valuable experience in enterprise software development and project execution. Key accomplishments include:

- Infranet WebKit Customization and Configuration: Designed and implemented customized solutions to optimize functionality and user experience.

- Document Control System for Law Firms: Spearheaded the development of a robust system to streamline document management and enhance legal operations.
- Meeting Management System: Built and deployed efficient scheduling and collaboration tools tailored to organizational needs.
- Technical Support and Client Communication: Provided proactive support and maintained clear communication with stakeholders, ensuring seamless project delivery.
- Scope Analysis and Requirements Collection: Led comprehensive requirement gathering sessions, producing detailed FRS and SRS documentation to align business objectives with technical feasibility.
- Design, Development, and Deployment: Architected, coded, and implemented scalable software solutions, meeting strict quality and timeline expectations.

This role honed my expertise in software engineering, requirement analysis, and stakeholder collaboration, making me a valuable asset for global organizations seeking innovative and results-driven professionals.

Cyber Internet Services Pvt. Ltd.
Software Developer/Programmer
December 1998 - September 2003 (4 years 10 months)
Karāchi, Sindh, Pakistan

As a Software Developer/Programmer at Cyber Internet Services Pvt. Ltd., I played a key role in designing, developing, and deploying software solutions that supported business operations and client objectives. My primary responsibilities included

- Application Development: Built robust, scalable applications tailored to client needs, ensuring adherence to project timelines and quality standards.
- Collaboration: Worked closely with cross-functional teams, including system analysts, project managers, and end-users, to deliver effective software solutions.
- Code Optimization: Enhanced system performance through efficient coding practices and regular debugging.
- Project Management: Managed multiple projects simultaneously, meeting tight deadlines without compromising on quality.

During my tenure, I contributed to several successful projects that are detailed in my resume. This role allowed me to develop strong technical expertise and

a deep understanding of software lifecycle management, paving the way for my growth in the IT industry.

I am passionate about leveraging technology to solve complex problems and eager to contribute to innovative teams, particularly in global, forward-thinking environments.

Education

Queen Mary University of London
Postgraduate Diploma , Advance computer science · (August 2004 - July 2006)

Karachi University
Master in Computer Science [MCS], Computer Software Engineering · (2000 - 2002)

Karachi University
Bachelor's degree B.Sc, Science · (1994 - 1997)