

Q2: DO YOU UNDERSTAND THE QUERY?

Description: Read the query and make sure you understand what the intent of the customer is. If the query is very strange (e.g., product question unrelated to the context page), but you still understand the customer intent, then annotate it normally.

Answers (Single selection):

- Yes
- No

Guidelines:

- If you understand the query, then select 'Yes'
- If you do not understand the query, then select 'No'
 - The query is not in the target language, or it is empty, or it is unintelligible/ unclear.

|  **Exit clause:** If you have selected 'No' in this question leave a comment in Q11, and skip the entire entry.