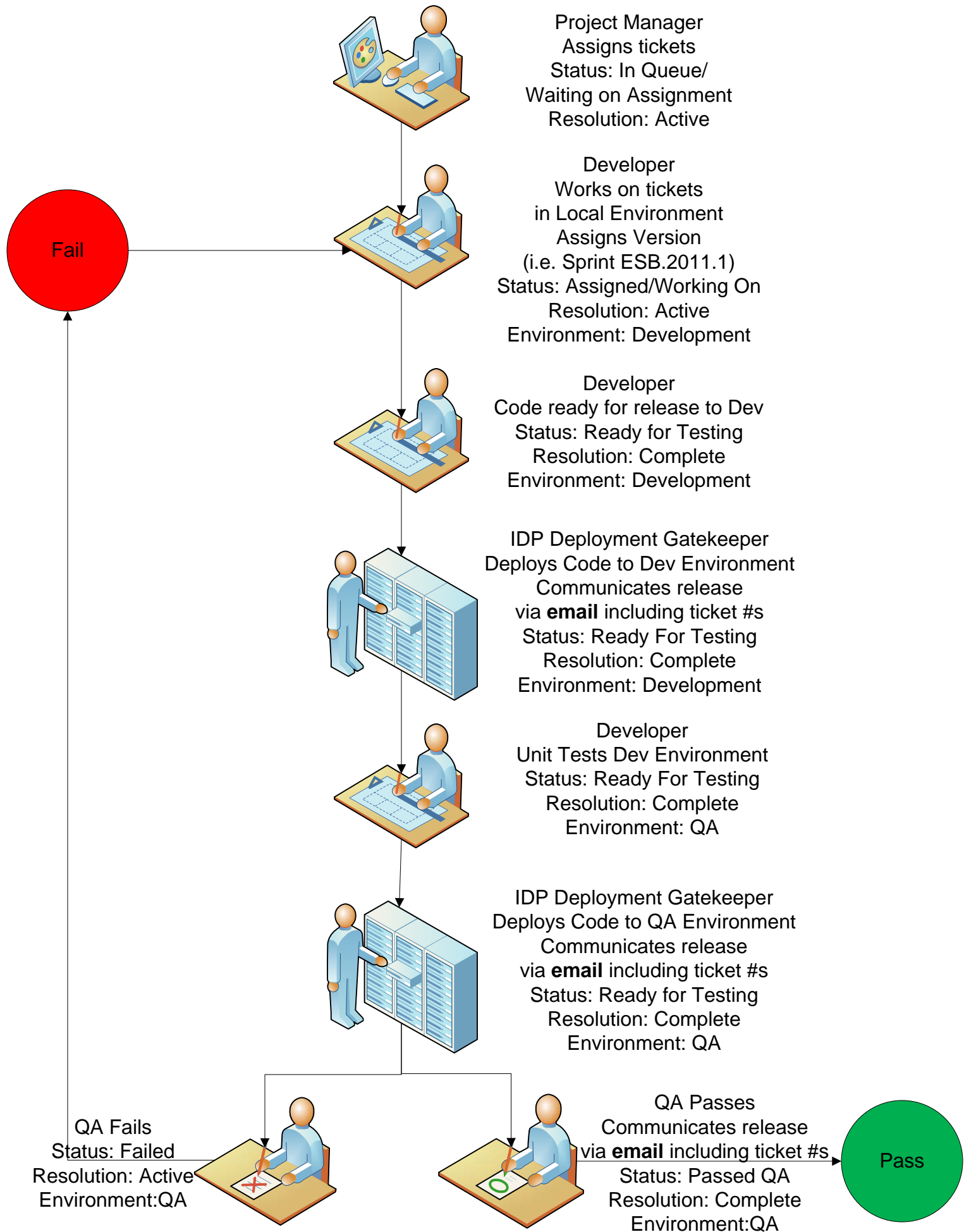
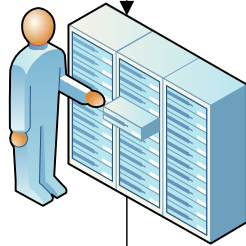
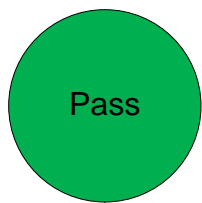


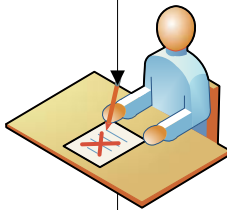
# Penton IDP Gemini Ticketing process



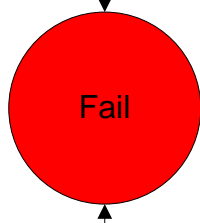
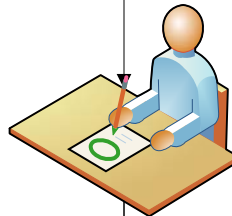


Operations Deployment Gatekeeper  
Deploys Code to Stage Environment  
On Tuesdays and Thursdays  
Communicates release to Staging  
via **email**

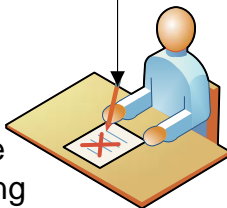
QA Fails on Staging  
Status: Failed  
Resolution: Active  
Environment: Staging



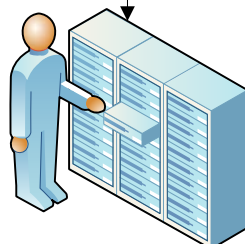
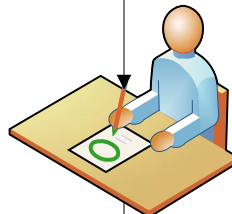
QA Passes on Staging  
Status: Ready for UAT  
Resolution: Complete  
Environment: Staging



Business User  
Fails on Staging  
Status: Failed  
Resolution: Active  
Environment: Staging



Business User  
Passes on Staging  
Status: Passed UAT  
Resolution: Complete  
Environment: Staging



Operations Deployment Gatekeeper  
Deploys Code to Production Environment  
Status: Completed in Production  
Resolution: Complete  
Environment: Production