

- S** 17.5 A FSP must ensure that any non-compliance with the requirements in this Policy Document is properly documented. Upon completion of the independent review under paragraph 17.4, the FSP shall report material non-compliances and its proposed remedial actions to address the relevant non-compliances to the Board.
- S** 17.6 A copy of the report presented to the Board, as well as the minutes of the Board Meeting, shall be submitted to: Pengarah, Jabatan Konsumer dan Amalan Pasaran, Bank Negara Malaysia, within ten working days upon tabling of the report to the Board.