# **Nay Naing**

2022 Maleady Dr. Herndon, VA 20170 **Portfolio**: <a href="https://nay244.github.io/portfolio\_2020/">https://nay244.github.io/portfolio\_2020/</a>

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#### Education

### Bachelor of Science, Information Technology (INFOSEC)

Enrolled

George Mason University, Fairfax, Virginia

**GPA 3.51** 

Related Coursework: Multimedia and Web Design, IT Problem Solving (Java), Discrete Structures

### Associate of Science, Information Technology

December 2017

Northern Virginia Community College

**GPA 3.29** 

Related Coursework: Advanced Database Management, Intro. Computer Applications and Concepts

### **Professional Attributes**

HTML5 Microsoft Office Suite Adobe Photoshop
CSS3 Visual Basic Product Management

JavaScript QuickBooks

## Experience

# SKN LLC (ASSISTANT) [2019 - CURRENT]

- Ensured high levels of customer satisfaction through excellent sales service.
- Maintained outstanding store condition and visual merchandising standards.
- Created and managed sales order, purchase orders, invoices, and bills for store.
- Responsible for inventory management of store items.

## CAVA (TEAM MEMBER)

#### [2018 - 2019]

- Educated customers about menu items and assembled orders as requested.
- Followed recipes and procedures to maintain food quality and consistency.
- Connected with guests to deliver personalized experience.

# HARRIS TEETER (CUSTOMER SERVICE CLERK)

#### [2014 - 2018]

- Managed day-to-day operations of the store, including sales, purchasing, and deliveries.
- Supervised cashiers and baggers and maintained full awareness of the environment.
- Responsible for providing training for new employees, following training guidelines.
- Coordinated with store and regional managers to implement a system for customers to provide feedback to make the store a more welcoming environment.

# Memberships