

# Syed N. Bukhari

LMS ADMINISTRATOR - L&D COORDINATOR 12 YEARS · ACS SE ACCREDIT 1.8 YEARS · BS(CS) HONOUR

Full working Rights | 205 Waterloo RD, Marsfield, 2122, Australia

☎ (+61) 467826204 | ✉ [nayab@nayab.au](mailto:nayab@nayab.au) | 🌐 [nayab.au](http://nayab.au) | 📷 [nayabbukhari](#) | 🌐 [syednayabbukhari](#)

“Be the change you want to see in the world.”

## Summary

I am an experienced Service Training Specialist / Learning Management System Administrator with a robust background in e-learning SaaS development. Over 12 years of experience in L&D, R&D, managing and optimizing Learning Management Systems. Holds a Bachelor's degree in Computer Science and 20+ certificates. I am skilled in implementing, maintaining, and enhancing Learning systems to boost user engagement and learning outcomes. Expertise includes server administration, PHP, databases, MVC, MOOC, H5P, and Storyline, and the proven ability to ensure seamless LMS operations and continuous stakeholder improvement.

## Core Competencies

<b>Learning &amp; Development</b>	Moodle, Totara, eSkilled, eXcelerate, Canvas, Blackboard, LearnPress, Edwiser
<b>Authoring Tools</b>	Articulate Storyline, iSpring, H5P, CreateStudio, Filmmaker, AI Tools
<b>Cloud Security</b>	CSA, AWS, Azure, cPanel, virtualization
<b>Microsoft and Google Apps</b>	Administration, Team management, resource management
<b>CMS Development</b>	WordPress, Dokan Business, eCommerce, Joomla, OpenCart, OpenSource

## Work Experience

### Sr Cloud Engineer - Sr Software Engineer

*E-Learning Co JP - Moodle Partner*

01/04/2024 – 31/07/2024

*Mita, Japan*

- Consultation AWS, SaaS software solution architecture and Led & supporting team
- SaaS project stress, load testing with 3000 Unique user data.
- Create and manage servers and networks on the cloud.
- Testing of cloud architecture for a school in Singapore
- Design and Integration of Moodle and Jmeter script to test 50 Quiz modules for 3000 users.
- **Moodle LMS plugins development projects**
- **moodle-block\_site\_monitor (Advanced real-time)**- Display Memory Usage and Disk Usage
- **moodle-block\_helloworld** - Display custom text and block title
- **Moodle-local\_webclient (Web Services - API)** - Display core\_get\_user\_value web service results from web and CLI
- **moodle-local\_user\_details (Report Plugin)** - Display User details and Save user details with an encrypted password
- **moodle-mod\_user\_details (Activity Plugin)** - Display User details and Save user details with an encrypted password
- **moodle-block\_site\_monitor (PHP 8.3)** - Display Disk Usage, DiskSize, Allowed, registered, non-suspended and users active in last (30)days
- **moodle-local\_progress (Group, Enroll, Course, Grade Plugin)** - Display user grade progress report

### LMS Coordinator – Software Engineer

*National College - RTO*

02/11/2022 – 19/07/2023

*Bella Vista, Australia*

- Moodle SaaS LMS 200+ Articulate SCORMs, Knowledge assessment and eForms L&D development.
- eXcelerate CRM and eSkilled LMS administration, UX/UI design and backend programming to implement R&D features, with the collaboration of stakeholders.
- MS SQL Server disaster recovery of EMS LMS 700+ tables database.

### PHP IT Developer – LMS Coordinator-Manager

*Australian College - RTO*

28/01/2022 – 09/10/2022

*Australia*

- Adhered to regulatory standards through AVETMISS/NCVER and Smart and Skill compliance reporting.
- Developed student progress and “EasyGrade” plugin for the “creaton2” teachers grading LMS.
- Provided IT support for 4 Moodle/Cloudemy LMS/SMS instances and related technologies.

### Business System Consultant – LMS Coordinator

*Chandler Macleod RTO - Torch PS*

26/03/2021 – 31/07/2021

*Sydney, Australia*

- Developed and upgraded a 10-year-old healthcare LMS and .net reporting system.
- Implemented significant LMS enhancements and upgraded multiple add-ons.
- Developed a healthcare training LMS staging server and migrated outdated 200 courses.

## Open Source Developer Moodle LMS

10/02/2020 – 31/07/2020

- Completed 20+ web projects, 4 plugin's troubleshooting, maintenance, and customization.
- Handled programming tasks for institutions like Navitas University, Monash University, and La Trobe University.

## Moodle LMS Developer - Coordinator

15/03/2019 – 28/08/2019

- Developed 3rd Party PHP 4 plugins for enhancing 26 schools functionalities.
- Upgraded PHP LMS websites with the latest features and security patches.

## Coordinator - ICT System Administrator

02/11/2013 – 16/08/2016

- Designed and implemented AWS solution architecture.
- Developed PHP Moodle 3rd Party tools and 3 plugins.
- Created sign-up pages for individual and company users with notification systems, 800+ courses and Adobe fillable forms.

## PHP Full-Stack eLearning Engineer - AWS System Manager

21/11/2011 – 31/12/2018

- Led various 100+ Moodle projects, demonstrating leadership and time management.
- Managed team scrum catch-ups for project milestones and client support.
- Developed and customized Moodle 10+ plugins.

## Education

### FAST University of Pakistan

MASTER IN COMPUTER SCIENCE

- 8 credit hours 4 subjects, 1st Semester.

### Virtual University of Pakistan

BACHELOR IN COMPUTER SCIENCE - HONOUR

- 132 credit hours 52 subjects, 4 years degree.

## Diploma | Certificate

### Moodle Certified, WorkPlace, Cyber Security, Clouds

20 YEAR IT EDUCATION

- Police Check | Working with Children | WHS and EEO | Work from home safely from WorkPro AU | Workplace and KinCare.
- 20+ Self-training and online IT (AWS, DigiSkills, Cloudemy, LinuxAcadmy, Moodle, Cyber Security from CatalystIT, Australian Computer Society, NCSA, ITCrunch AU, ABCCS, KinCare and Google) courses.
- Moodle programmer track certificates | Moodle administrator track certificates | Moodle educator track certificates | Moodle admin | Moodle basic | Moodle plugin development | Moodle teacher | Extend your Moodle | Development environment cert | Oracle certificate | E-commerce certificate | Freelance certificate | Diploma in software /hardware | Google project management.

## Digital Skills

<b>Cyber Security</b>	VPN, SSH, SFTP, SSL, Disaster Recovery, Troubleshooting, backup
<b>Cloud System Admin</b>	ESXI, Docker, Azure, AWS, Oracle, Google, SaaS, IaaS
<b>DevOps</b>	Vagrant, AWS-cloud9, Github, Jira, Jenkins, Trello, Slack, CI/CD
<b>Marketing</b>	Google/Yandex/Bing Webmaster, Google Analytics, SEO, AI-marketing, CreateStudio, Printing media
<b>Programming Language</b>	PHP, Python, JavaScript, AJAX, JQuery, NodeJS, NPM, Moodle, IOMAD, Overleaf, Python, iMacro, ASP, ASP.net
<b>CMS - AI Tools</b>	AI – Andriod, Divi, CMS, CRM, Dokan, WooCommerce, OpenCart, QA, Redis, MemCache, Salesforce, Robotics

## References

References will be provided on demand.

Catalyst IT - Premium Moodle  
Partner

Sydney, Australia

RCJ Education Depart

Jubail, Saudi Arabia

Get Safe Training - RTO

Queensland, Australia

Paktaleem intl® Ltd - Moodle  
partner's contractor

Punjab, Pakistan

Faisalabad, Pakistan

Aug. 2014 - Feb. 2015

Lahore, Pakistan

Sep. 2008 - May. 2014

AWS, Google, Govt, Moodle

April. 2003 - PRESENT



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## BYD Australia

October 18, 2024

MACQUARIE PARK, SYDNEY NSW

### Job Application for Senior Aftersales Service Training Specialist ☑New brand☑

Dear HR Manager,

## About Me

I am a **LMS Administrator** expert with experiences in Australia and Saudi Arabia. I designed and managed end-to-end advanced SaaS eLearning Solutions for reputed companies. My areas of expertise include L&D, cloud, security and consultation. I fulfilled the job requirements.

## Why Me?

- Facilitated interactive learning sessions using group activities to boost engagement and retention.
- Designed visually appealing, concise slide decks with multimedia for various audience levels.
- Managed online training modules within LMS, setting up assessments and tracking learner progress.
- Provided service operations training, leveraging 3+ years of experience in customer service and aftersales operations.
- My extensive experience with LMS administration and student management enables me to efficiently support the Education Professional Experience Manager and students, ensuring smooth operations of professional experience units.
- My proven ability to build and maintain strong industry partnerships, combined with my networking skills, makes me well-suited for sourcing and sustaining education placements.
- With a background in higher education and experience in early childhood education, I am equipped to facilitate the preparation of documents for moderation and final grades, while also contributing valuable feedback to enhance the Education Professional Experience program.
- I am Moodle all tracks certified and have contributed to Moodle premium partners, including Moodle Tracker (59487, 70582).
- My specialties include Moodle LMS server administration, PHP, databases, MVC, MOOC, H5P, Storyline and debugging tools.
- As an OOP problem solver, I excel in simplifying and abstracting complex LMS information into manageable steps. % item I have versatile experience in eLearning cloud servers and CI/CD technical execution for project delivery.
- I am a lifelong learner, always upgraded/updated with the latest trends and tools.
- I pay great attention to detail, ensuring consistency, adherence to brand standards, quality enhancement, and technology up-grades in SaaS LMS products.
- I maintain professionalism regarding teamwork, time management, costs, and deadlines.
- I have 5+ years of LMS Administrator experience with Australian employers.
- I am keenly interested in cybersecurity, data analysis, data mining, statistics, critical thinking, and the latest technologies.
- I have gained industry insight through developing and providing services for worldwide client projects.

Sincerely,

**Syed N. Bukhari**