



Total Reports

1.27M

Total Amount Lost

1.76bn

Average Loss Per Report

\$1,388

Top State by Scam Re

Australian Capit

States



All



Year

All



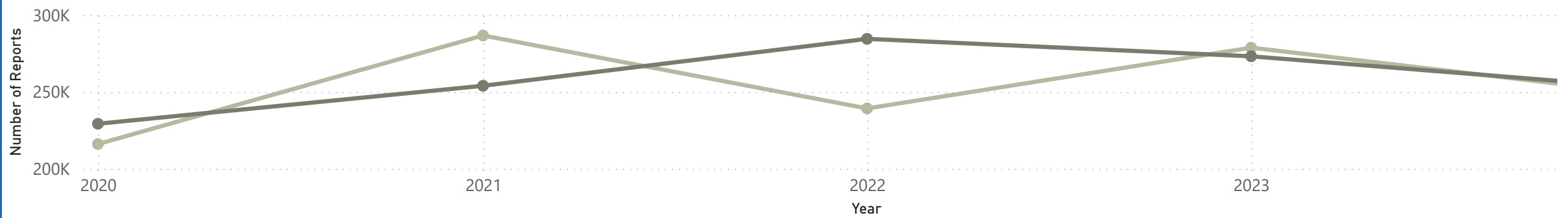
Select all

Female

Male

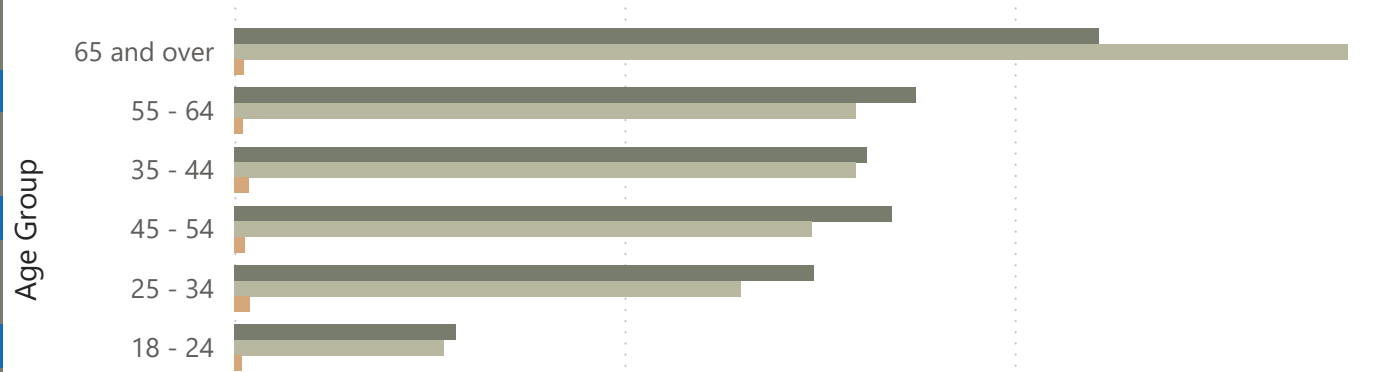
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Number of Reports Amount Lost

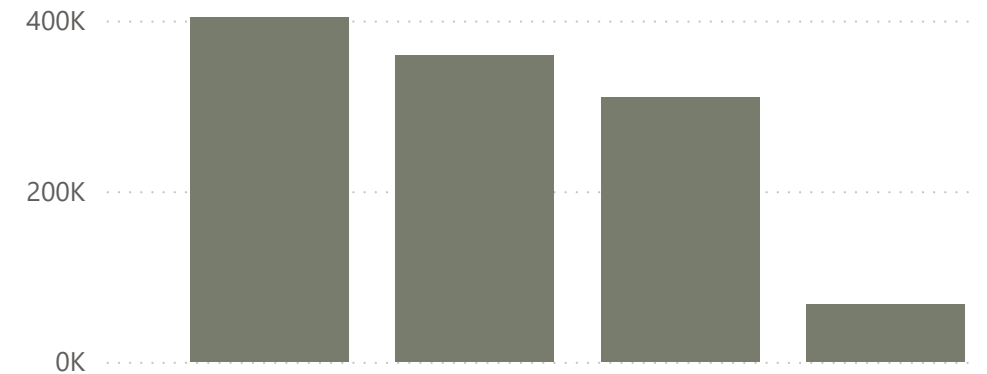


Total Number of Reports By Age Groups & Gender

Female Male Unspecified



Top 5 Scam Contact Methods



Age Group

Select all

2020

2021

2022

2023

2024

Select all

1

2

3

4

5

6

7

8

9

10

11

12

Select all

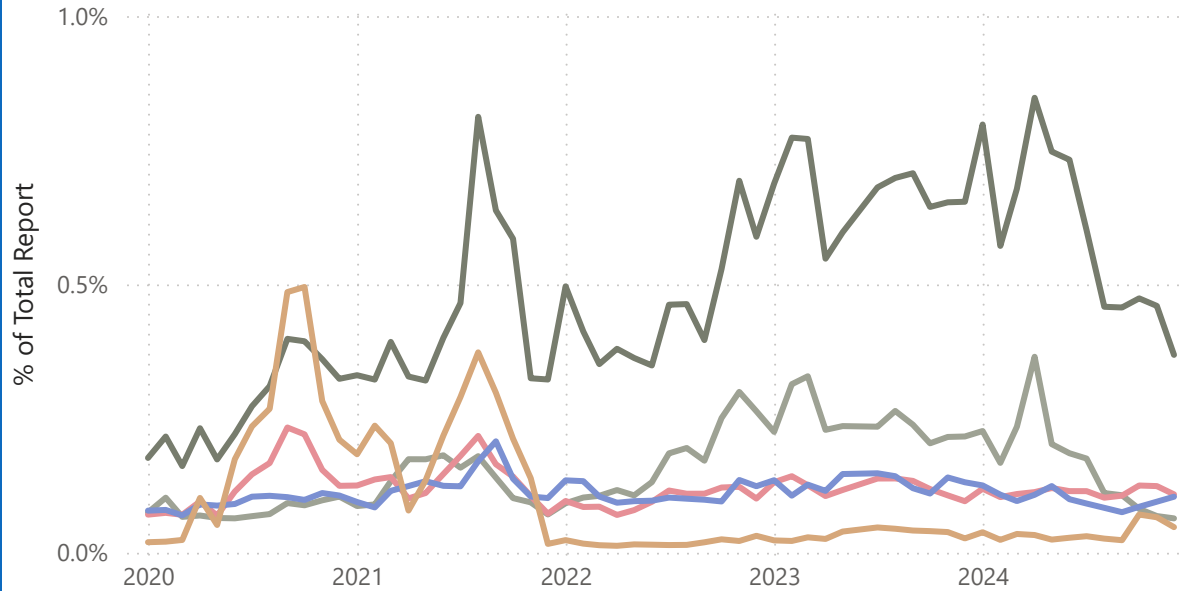
Female

Male

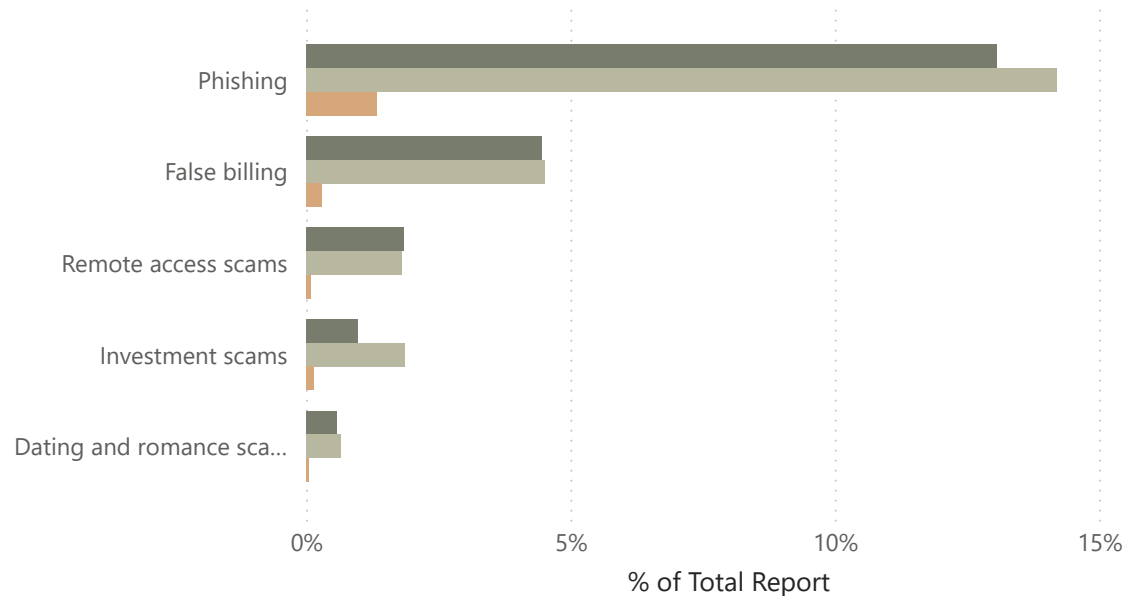
Unspecified

Total Scam Loss per 100,000 People by State





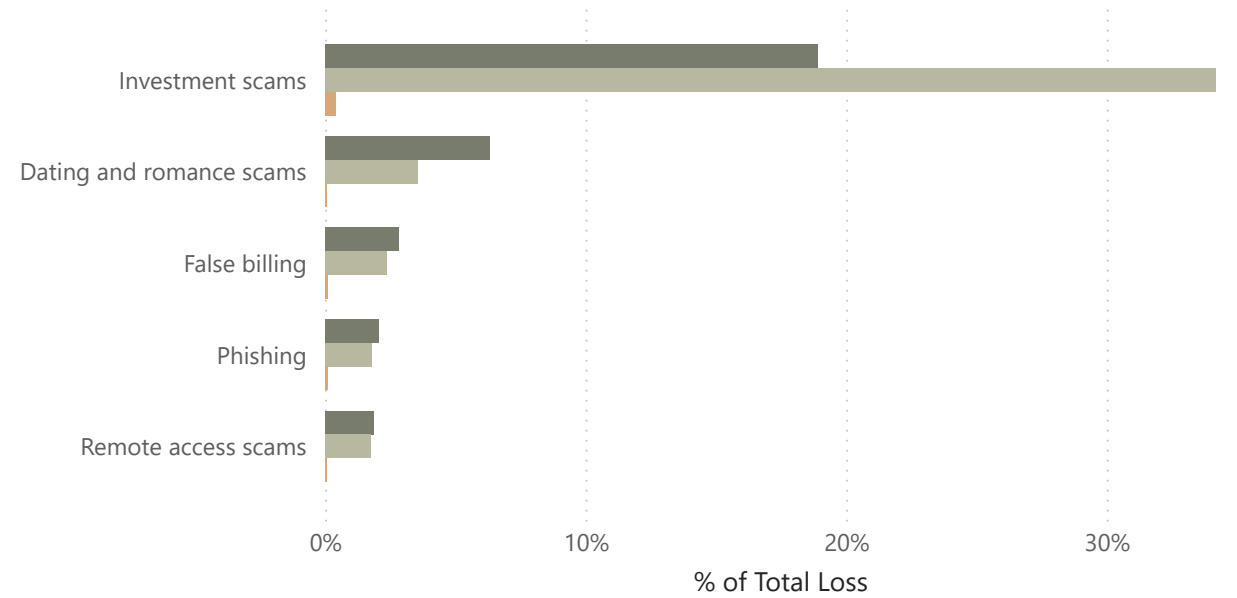
Percentage of Total Report by Top 5 Scam Type



Percentage of Total Loss by Age Group

Scam Type	18 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 and over	Under 18	Total
Threats to life, arrest or other	1.24%	0.68%	0.39%	0.23%	0.18%	0.37%	0.02%	3.11%
Remote access scams	0.07%	0.17%	0.30%	0.29%	0.79%	1.74%	0.00%	3.35%
Phishing	0.19%	0.47%	0.56%	0.47%	0.62%	1.32%	0.00%	3.63%
Online shopping scams	0.20%	0.34%	0.39%	0.32%	0.24%	0.18%	0.02%	1.69%
Jobs and employment scams	0.25%	0.79%	0.79%	0.31%	0.16%	0.14%	0.01%	2.45%
Investment scams	0.72%	4.23%	7.94%	9.59%	11.50%	15.22%	0.01%	49.20%
Identity theft	0.05%	0.32%	0.27%	0.61%	0.31%	0.23%	0.00%	1.79%
False billing	0.11%	0.71%	0.98%	1.43%	0.76%	0.50%	0.00%	4.48%
Dating and romance scams	0.15%	1.21%	1.48%	1.69%	2.25%	2.50%	0.00%	9.29%
Classified scams	0.20%	0.31%	0.32%	0.33%	0.26%	0.18%	0.01%	1.61%
Total	3.18%	9.22%	13.41%	15.28%	17.06%	22.37%	0.09%	80.61%

Percentage of Total Loss by Top 5 Scam Type



Select all		2020		2021		2022		2023		2024		
Select all	Scam Type	Email	Fax	In person	Internet	Mail	Mobile apps	Phone call	Social media/Online forums	Text message	unspecified	Total
Female	Unexpected prize & lottery scams	0.14%	0.00%	0.00%	0.03%	0.01%	0.02%	0.04%	0.07%	0.35%	0.00%	0.66%
	Travel, prizes and lottery scams	0.32%	0.00%	0.00%	0.04%	0.05%	0.02%	0.05%	0.07%	0.12%	0.00%	0.68%
Male	Travel prize scams	0.00%		0.00%	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%		0.02%
	Threats to life, arrest or other	0.62%	0.00%	0.23%	0.02%	0.01%	0.07%	4.63%	0.05%	0.15%	0.02%	5.80%
	Scratchie scams	0.00%	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%	0.00%	0.00%	0.00%	0.01%
Unspeci...	Remote access scams	0.45%	0.00%	0.02%	0.16%	0.01%	0.05%	2.53%	0.03%	0.48%	0.01%	3.74%
	Rebate scams	0.60%	0.00%	0.01%	0.01%	0.01%	0.01%	0.27%	0.03%	0.44%	0.00%	1.39%
	Ransomware and malware	0.76%	0.00%	0.00%	0.03%	0.00%	0.01%	0.11%	0.01%	0.20%	0.00%	1.14%
18 - 24	Pyramid schemes	0.01%	0.00%	0.01%	0.02%	0.00%	0.02%	0.01%	0.04%	0.01%	0.00%	0.12%
	Psychic and clairvoyant	0.01%	0.00%	0.01%	0.01%	0.00%	0.01%	0.01%	0.01%	0.00%	0.00%	0.07%
	Phishing	7.88%	0.01%	0.03%	0.26%	0.08%	0.27%	6.93%	0.22%	12.83%	0.09%	28.57%
25 - 34	Overpayment scams	0.26%		0.01%	0.06%	0.01%	0.03%	0.22%	0.11%	0.19%	0.00%	0.89%
	Other scams	1.51%	0.00%	0.13%	0.34%	0.12%	0.20%	5.22%	0.30%	3.37%	0.06%	11.26%
35 - 44	Online shopping scams	1.26%	0.00%	0.03%	1.84%	0.09%	0.29%	0.86%	1.27%	0.89%	0.05%	6.58%
	Mobile premium services	0.02%	0.00%	0.01%	0.01%	0.00%	0.02%	0.46%	0.01%	0.12%	0.00%	0.65%
	Jobs and employment scams	0.43%	0.00%	0.03%	0.08%	0.01%	0.16%	0.08%	0.17%	0.30%	0.01%	1.27%
45 - 54	Investment scams	0.54%	0.00%	0.07%	0.43%	0.02%	0.27%	0.86%	0.55%	0.20%	0.04%	2.99%
	Inheritance scams	0.09%	0.00%	0.00%	0.00%	0.03%	0.00%	0.01%	0.01%	0.04%	0.00%	0.18%
	inheritance and unexpected money	0.42%	0.00%	0.01%	0.02%	0.06%	0.02%	0.07%	0.05%	0.16%	0.00%	0.80%
55 - 64	Identity theft	1.50%	0.00%	0.08%	0.30%	0.11%	0.15%	3.13%	0.23%	1.58%	0.02%	7.09%
	Health and medical products	0.22%	0.00%	0.03%	0.10%	0.01%	0.01%	0.07%	0.06%	0.17%	0.00%	0.68%
	Hacking	1.28%	0.00%	0.03%	0.22%	0.02%	0.14%	1.30%	0.16%	1.10%	0.02%	4.25%
65 and ...	False billing	3.06%	0.00%	0.07%	0.23%	0.20%	0.11%	2.34%	0.12%	3.13%	0.02%	9.26%
	Fake charity scams	0.06%	0.00%	0.03%	0.03%	0.00%	0.01%	0.13%	0.06%	0.02%	0.00%	0.34%
	Dating and romance scams	0.24%	0.00%	0.02%	0.18%	0.01%	0.29%	0.02%	0.36%	0.14%	0.01%	1.28%
Under 18	Classified scams	1.06%	0.00%	0.05%	0.48%	0.03%	0.27%	0.31%	0.86%	0.40%	0.02%	3.48%
	Betting and sports investment scams	0.04%	0.00%	0.00%	0.02%	0.00%	0.01%	0.02%	0.03%	0.04%	0.00%	0.17%
	Total	22.79%	0.03%	0.90%	4.93%	0.90%	2.46%	29.70%	4.88%	26.42%	0.37%	93.38%