



Total Reports

1.27M

Total Amount Lost

1.76bn

Average Loss Per Report

\$1,388

Top State by Scam Re

Australian Capit

States

All

Year

All

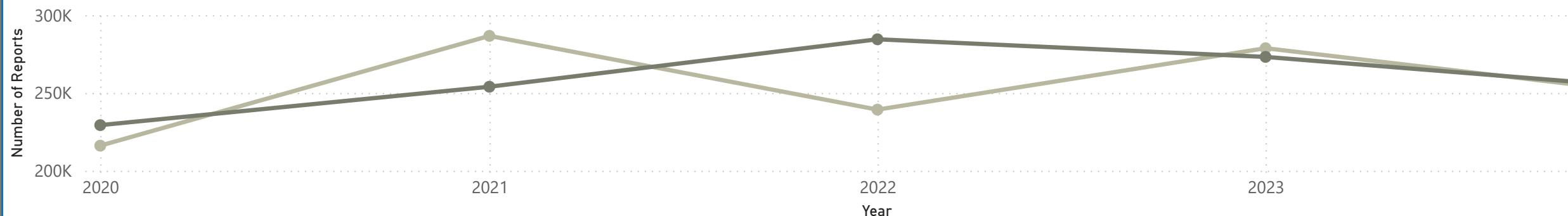
Select all

Female

Male

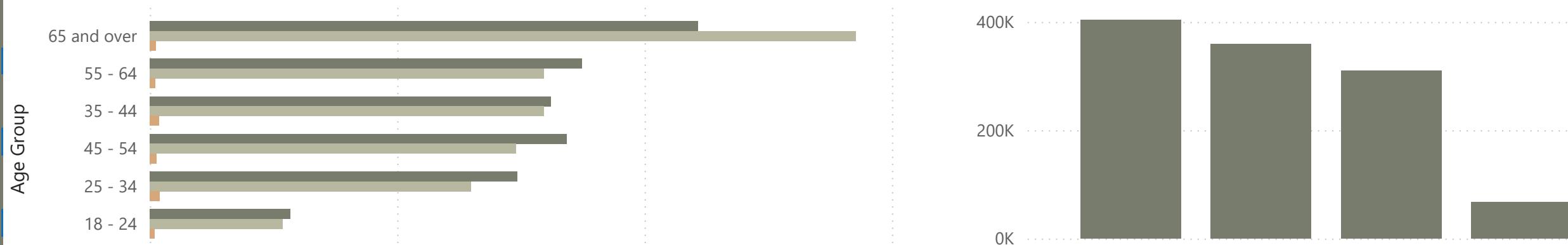
U

Number of Reports — Amount Lost

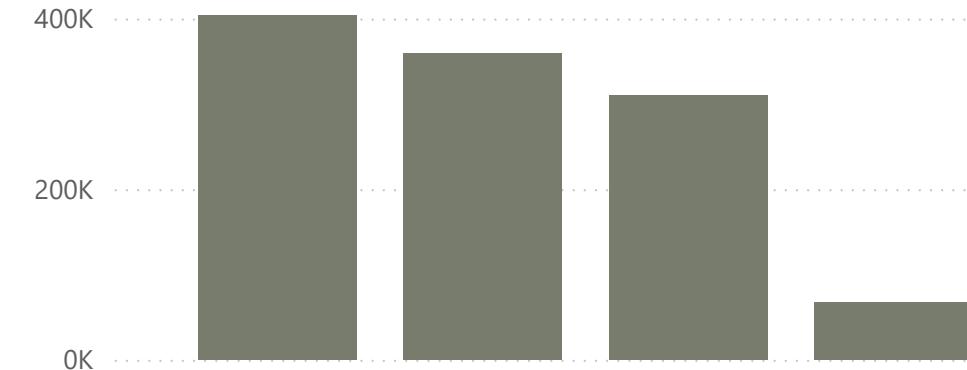


### Total Number of Reports By Age Groups & Gender

Female ● Male ● Unspecified



### Top 5 Scam Contact Methods





Select all

2020

2021

2022

2023

2024

Select all

1

2

3

4

5

6

7

8

9

10

11

12

Select all

Female

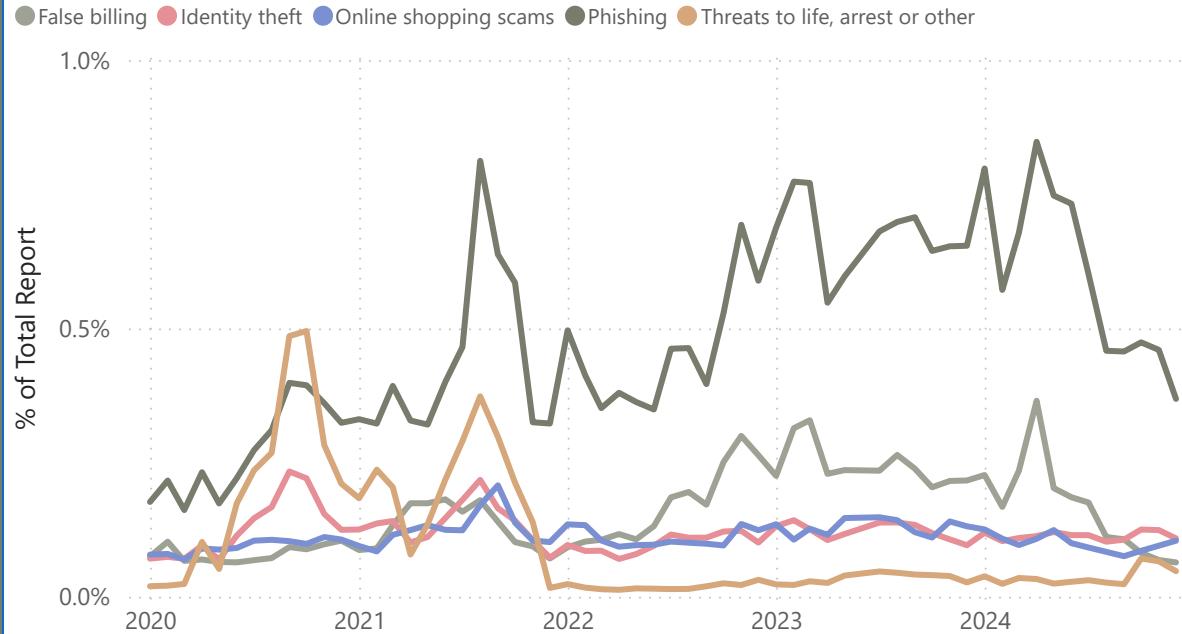
Male

Unspecified

### Total Scam Loss per 100,000 People by State



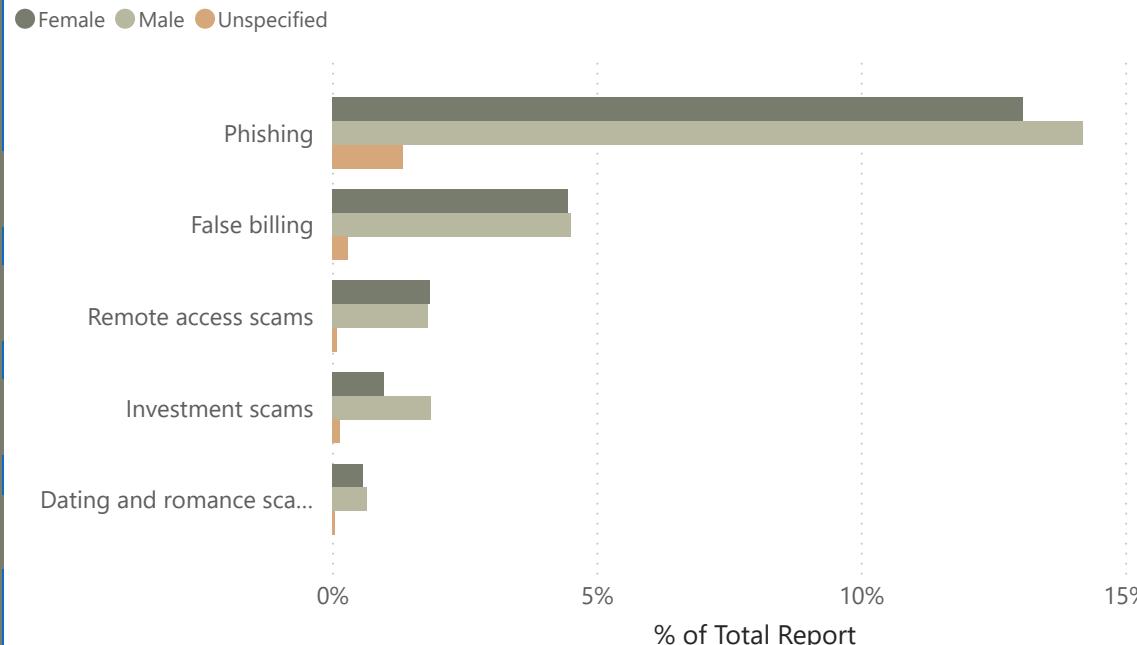
## Scam Reports by Top 5 Scam Type Over Time



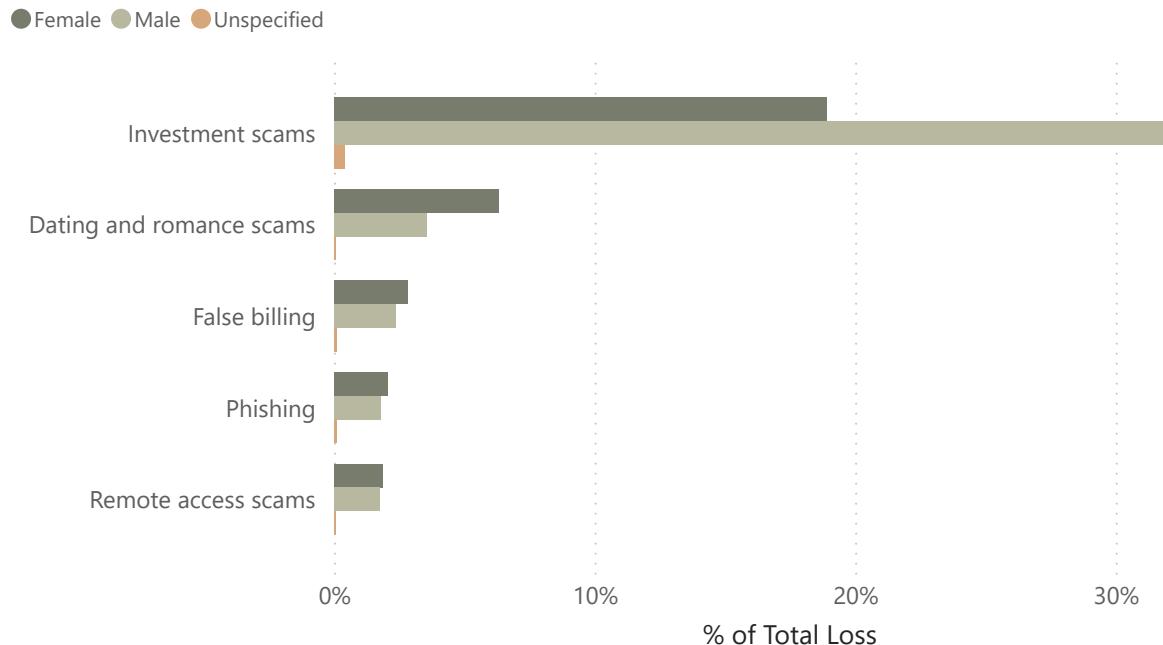
## Percentage of Total Loss by Age Group

Scam Type	18 - 24	25 - 34	35 - 44	45 - 54	55 - 64	65 and over	Under 18	Total
Threats to life, arrest or other	1.24%	0.68%	0.39%	0.23%	0.18%	0.37%	0.02%	3.11%
Remote access scams	0.07%	0.17%	0.30%	0.29%	0.79%	1.74%	0.00%	3.35%
Phishing	0.19%	0.47%	0.56%	0.47%	0.62%	1.32%	0.00%	3.63%
Online shopping scams	0.20%	0.34%	0.39%	0.32%	0.24%	0.18%	0.02%	1.69%
Jobs and employment scams	0.25%	0.79%	0.79%	0.31%	0.16%	0.14%	0.01%	2.45%
Investment scams	0.72%	4.23%	7.94%	9.59%	11.50%	15.22%	0.01%	49.20%
Identity theft	0.05%	0.32%	0.27%	0.61%	0.31%	0.23%	0.00%	1.79%
False billing	0.11%	0.71%	0.98%	1.43%	0.76%	0.50%	0.00%	4.48%
Dating and romance scams	0.15%	1.21%	1.48%	1.69%	2.25%	2.50%	0.00%	9.29%
Classified scams	0.20%	0.31%	0.32%	0.33%	0.26%	0.18%	0.01%	1.61%
<b>Total</b>	<b>3.18%</b>	<b>9.22%</b>	<b>13.41%</b>	<b>15.28%</b>	<b>17.06%</b>	<b>22.37%</b>	<b>0.09%</b>	<b>80.61%</b>

## Percentage of Total Report by Top 5 Scam Type



## Percentage of Total Loss by Top 5 Scam Type





Select all

2020

2021

2022

2023

2024

Select all

	Scam Type	Email	Fax	In person	Internet	Mail	Mobile apps	Phone call	Social media/Online forums	Text message	unspecified	Total	
Female	<b>Unexpected prize &amp; lottery scams</b>	0.14%	0.00%	0.00%	0.03%	0.01%	0.02%	0.04%		0.07%	0.35%	0.00% <b>0.66%</b>	
	<b>Travel, prizes and lottery scams</b>	0.32%	0.00%	0.00%	0.04%	0.05%	0.02%	0.05%		0.07%	0.12%	0.00% <b>0.68%</b>	
Male	<b>Travel prize scams</b>	0.00%		0.00%	0.00%	0.00%	0.00%	0.01%		0.00%	0.00%	<b>0.02%</b>	
	<b>Threats to life, arrest or other</b>	0.62%	0.00%	0.23%	0.02%	0.01%	0.07%	4.63%		0.05%	0.15%	0.02% <b>5.80%</b>	
Unspeci...	<b>Scratchie scams</b>	0.00%	0.00%	0.00%	0.00%	0.01%	0.00%	0.00%		0.00%	0.00%	0.00% <b>0.01%</b>	
	<b>Remote access scams</b>	0.45%	0.00%	0.02%	0.16%	0.01%	0.05%	2.53%		0.03%	0.48%	0.01% <b>3.74%</b>	
	<b>Rebate scams</b>	0.60%	0.00%	0.01%	0.01%	0.01%	0.01%	0.27%		0.03%	0.44%	0.00% <b>1.39%</b>	
	<b>Ransomware and malware</b>	0.76%	0.00%	0.00%	0.03%	0.00%	0.01%	0.11%		0.01%	0.20%	0.00% <b>1.14%</b>	
18 - 24	<b>Pyramid schemes</b>	0.01%	0.00%	0.01%	0.02%	0.00%	0.02%	0.01%		0.04%	0.01%	0.00% <b>0.12%</b>	
	<b>Psychic and clairvoyant</b>	0.01%	0.00%	0.01%	0.01%	0.00%	0.01%	0.01%		0.01%	0.00%	0.00% <b>0.07%</b>	
	<b>Phishing</b>	7.88%	0.01%	0.03%	0.26%	0.08%	0.27%	6.93%		0.22%	12.83%	0.09% <b>28.57%</b>	
25 - 34	<b>Overpayment scams</b>	0.26%		0.01%	0.06%	0.01%	0.03%	0.22%		0.11%	0.19%	0.00% <b>0.89%</b>	
	<b>Other scams</b>	1.51%	0.00%	0.13%	0.34%	0.12%	0.20%	5.22%		0.30%	3.37%	0.06% <b>11.26%</b>	
	<b>Online shopping scams</b>	1.26%	0.00%	0.03%	1.84%	0.09%	0.29%	0.86%		1.27%	0.89%	0.05% <b>6.58%</b>	
35 - 44	<b>Mobile premium services</b>	0.02%	0.00%	0.01%	0.01%	0.00%	0.02%	0.46%		0.01%	0.12%	0.00% <b>0.65%</b>	
	<b>Jobs and employment scams</b>	0.43%	0.00%	0.03%	0.08%	0.01%	0.16%	0.08%		0.17%	0.30%	0.01% <b>1.27%</b>	
	<b>Investment scams</b>	0.54%	0.00%	0.07%	0.43%	0.02%	0.27%	0.86%		0.55%	0.20%	0.04% <b>2.99%</b>	
45 - 54	<b>Inheritance scams</b>	0.09%	0.00%	0.00%	0.00%	0.03%	0.00%	0.01%		0.01%	0.04%	0.00% <b>0.18%</b>	
	<b>inheritance and unexpected money</b>	0.42%	0.00%	0.01%	0.02%	0.06%	0.02%	0.07%		0.05%	0.16%	0.00% <b>0.80%</b>	
	<b>Identity theft</b>	1.50%	0.00%	0.08%	0.30%	0.11%	0.15%	3.13%		0.23%	1.58%	0.02% <b>7.09%</b>	
55 - 64	<b>Health and medical products</b>	0.22%	0.00%	0.03%	0.10%	0.01%	0.01%	0.07%		0.06%	0.17%	0.00% <b>0.68%</b>	
	<b>Hacking</b>	1.28%	0.00%	0.03%	0.22%	0.02%	0.14%	1.30%		0.16%	1.10%	0.02% <b>4.25%</b>	
	<b>False billing</b>	3.06%	0.00%	0.07%	0.23%	0.20%	0.11%	2.34%		0.12%	3.13%	0.02% <b>9.26%</b>	
65 and ...	<b>Fake charity scams</b>	0.06%	0.00%	0.03%	0.03%	0.00%	0.01%	0.13%		0.06%	0.02%	0.00% <b>0.34%</b>	
	<b>Dating and romance scams</b>	0.24%	0.00%	0.02%	0.18%	0.01%	0.29%	0.02%		0.36%	0.14%	0.01% <b>1.28%</b>	
	<b>Classified scams</b>	1.06%	0.00%	0.05%	0.48%	0.03%	0.27%	0.31%		0.86%	0.40%	0.02% <b>3.48%</b>	
Under 18	<b>Betting and sports investment scams</b>	0.04%	0.00%	0.00%	0.02%	0.00%	0.01%	0.02%		0.03%	0.04%	0.00% <b>0.17%</b>	
	<b>Total</b>	<b>22.79%</b>	<b>0.03%</b>	<b>0.90%</b>	<b>4.93%</b>	<b>0.90%</b>	<b>2.46%</b>	<b>29.70%</b>		<b>4.88%</b>	<b>26.42%</b>	<b>0.37%</b>	<b>93.38%</b>

