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SELECT
InvoiceNo, StockCode, Quantity, UnitPrice,
(Quantity*UnitPrice) AS amount
FROM
`retail-rfm-analysis.sales.sales`

WITH
bills AS (
SELECT
InvoiceNo,
(Quantity*UnitPrice) AS amount
FROM
`retail-rfm-analysis.sales.sales` )
SELECT
InvoiceNo,
SUM(amount) AS total
FROM
bills
GROUP BY
InvoiceNo

SELECT
CustomerID,
DATE(MAX(InvoiceDate)) AS last_purchase_date,
DATE(MIN(InvoiceDate)) AS first_purchase_date,
COUNT(DISTINCT InvoiceNo) AS num_purchases,
SUM(total) AS monetary,
FROM(
Select s.CustomerID, s.InvoiceDate, s.InvoiceNo, b.total
,ROW_NUMBER() OVER(PARTITION BY s.InvoiceNo ORDER BY s.InvoiceNo) AS RN
From
`retail-rfm-analysis.sales.sales` s
LEFT JOIN
`sales.bill` b
ON
s.InvoiceNo=b.InvoiceNo
) A
WHERE A.RN = 1
GROUP BY CustomerID

SELECT
*,
DATE_DIFF(reference_date, last_purchase_date, DAY) AS recency,
num_purchases/ (months_cust) AS frequency,
FROM
(
SELECT *,
MAX(last_purchase_date) OVER () + 1 AS reference_date,
DATE_DIFF(last_purchase_date, first_purchase_date, month)+1 AS months_cust
FROM `sales.monetary` )
ORDER BY CustomerID ;

SELECT
a.*,
--All percentiles for MONETARY
b.percentiles[offset(20)] AS m20,
b.percentiles[offset(40)] AS m40,

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b.percentiles[offset(60)] AS m60,
b.percentiles[offset(80)] AS m80,
b.percentiles[offset(100)] AS m100,
--All percentiles for FREQUENCY
c.percentiles[offset(20)] AS f20,
c.percentiles[offset(40)] AS f40,
c.percentiles[offset(60)] AS f60,
c.percentiles[offset(80)] AS f80,
c.percentiles[offset(100)] AS f100,
--All percentiles for RECENCY
d.percentiles[offset(20)] AS r20,
d.percentiles[offset(40)] AS r40,
d.percentiles[offset(60)] AS r60,
d.percentiles[offset(80)] AS r80,
d.percentiles[offset(100)] AS r100
FROM
`sales.RFM` a,
(SELECT APPROX_QUANTILES(monetary, 100) percentiles FROM
`sales.RFM`) b,
(SELECT APPROX_QUANTILES(frequency, 100) percentiles FROM
`sales.RFM`) c,
(SELECT APPROX_QUANTILES(recency, 100) percentiles FROM
`sales.RFM`) d
ORDER BY CustomerID

SELECT CustomerID,
m_score, f_score, r_score,
recency, frequency, monetary,
CAST(ROUND((f_score + m_score) / 2, 0) AS INT64) AS fm_score
FROM (
SELECT *,
CASE WHEN monetary <= m20 THEN 1
WHEN monetary <= m40 AND monetary > m20 THEN 2
WHEN monetary <= m60 AND monetary > m40 THEN 3
WHEN monetary <= m80 AND monetary > m60 THEN 4
WHEN monetary <= m100 AND monetary > m80 THEN 5
END AS m_score,
CASE WHEN frequency <= f20 THEN 1
WHEN frequency <= f40 AND frequency > f20 THEN 2
WHEN frequency <= f60 AND frequency > f40 THEN 3
WHEN frequency <= f80 AND frequency > f60 THEN 4
WHEN frequency <= f100 AND frequency > f80 THEN 5
END AS f_score,
--Recency scoring is reversed
CASE WHEN recency <= r20 THEN 5
WHEN recency <= r40 AND recency > r20 THEN 4
WHEN recency <= r60 AND recency > r40 THEN 3
WHEN recency <= r80 AND recency > r60 THEN 2
WHEN recency <= r100 AND recency > r80 THEN 1
END AS r_score,
FROM `sales.quantile`
)

SELECT
CustomerID,
recency, frequency, monetary,
r_score, f_score, m_score,

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fm_score,
CASE WHEN (r_score = 5 AND fm_score = 5)
OR (r_score = 5 AND fm_score = 4)
OR (r_score = 4 AND fm_score = 5)
THEN 'Champions'
WHEN (r_score = 5 AND fm_score = 3)
OR (r_score = 4 AND fm_score = 4)
OR (r_score = 3 AND fm_score = 5)
OR (r_score = 3 AND fm_score = 4)
THEN 'Loyal Customers'
WHEN (r_score = 5 AND fm_score = 2)
OR (r_score = 4 AND fm_score = 2)
OR (r_score = 3 AND fm_score = 3)
OR (r_score = 4 AND fm_score = 3)
THEN 'Potential Loyalists'
WHEN r_score = 5 AND fm_score = 1 THEN 'Recent Customers'
WHEN (r_score = 4 AND fm_score = 1)
OR (r_score = 3 AND fm_score = 1)
THEN 'Promising'
WHEN (r_score = 3 AND fm_score = 2)
OR (r_score = 2 AND fm_score = 3)
OR (r_score = 2 AND fm_score = 2)
THEN 'Customers Needing Attention'
WHEN r_score = 2 AND fm_score = 1 THEN 'About to Sleep'
WHEN (r_score = 2 AND fm_score = 5)
OR (r_score = 2 AND fm_score = 4)
OR (r_score = 1 AND fm_score = 3)
THEN 'At Risk'
WHEN (r_score = 1 AND fm_score = 5)
OR (r_score = 1 AND fm_score = 4)
THEN 'Cant Lose Them'
WHEN r_score = 1 AND fm_score = 2 THEN 'Hibernating'
WHEN r_score = 1 AND fm_score = 1 THEN 'Lost'
END AS rfm_segment
FROM `sales.score`
ORDER BY CustomerID

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