DWIGHT KAVANAGH

IT QA Analyst

INFO

ADDRESS

143 Main Ave, Orlando, FL, 32804, United States

PHONE

890-555-0401

EMAIL

email@example.com

SKILLS

Automated Testing

Manual Testing

Regression Testing

Black Box Testing

White Box Testing

PROFILE

Detail and process-oriented IT QA Analyst with experience in both manual and automated software testing.

EMPLOYMENT HISTORY

IT QA Analyst, United Healthgroup

New York, New York

Jan 2011 – Present

UnitedHealth Group Inc. is an American for-profit managed health care company. As an IT QA Analyst, I am responsible for the automated testing of the uhg.com website. My core activities include:

- Writing test plans and test scripts from scratch
- Creating custom SQL queries to extract necessary data
- Flagging bugs and defects and relaying issues to the software engineers

IT QA Analyst, Viacom

New York, New York

Nov 2008 – Jan 2011

Viacom is an American media conglomerate primarily focused on television. As an IT QA tester, I was responsible for both automated and manual testing of mobile applications. My core activities included:

- Developing test plans, test cases, test scripts, and test reports on multiple projects
- Performing testing on various software, telecom, and reporting systems
- Validating that user expectations are achieved during the testing process
- Reviewing user requirement documents to ensure that requirements are testable

IT QA Analyst, Bank of America

New York, New York

Mar 2006 – Jun 2008

Bank of America is one of America's leading financial institutions. As an

IT QA Analyst, I was responsible for the manual testing of internal applications. My core activities included:

- Writing, implementing, and documenting test cases to identify bugs and rewrite requirements
- Conducting exploratory testing to evaluate robustness and functionality of products
- Designing, developing, and implementing automated testing systems
- Communicating feature interaction problems and identify coding problems across the system

EDUCATION

Columbia University, Bachelor of Science in Computer Science
New York, New York

Jul 2006