LAILA NAZNEEN

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Co-op Junior Project Coordinator

Database Analyst | Web Design| Business Analyst| Developer

SUMMARY OF QUALIFICATIONS

- A software engineering student specializing in Health Informatics Technology Advanced Diploma
- Competent in object-oriented software design, interface design, software development life cycle (SDLC) and data management tools
- Knowledgeable of Java, JavaScript, Oracle, SQL, SAS Programming, C#, Python, HTML5, CSS, Unix/Linux, and Windows form application
- Proficiency in testing, debugging, detailing, and ensuring that projects are implemented and maintained successfully.
- Skilled with database modelling and developing software that meets client requirements
- Experienced in visualization with Tableau, Rapid Miner
- Understanding of Database design principles, query execution plans, stored procedures, and PL/SQL.
- Experience in Eclipse IDE, Visual Studio Code
- Excellent problem-solving skills, with a technical aptitude for software and web development
- Skilled in using Microsoft Office Suite, Project, Visio, Visual Paradigm, and Outlook
- Strong oral/written communication skill, interpersonal skills., analytical, organizational skills, and visual communication to present information in a clear and concise manner
- Excellent team player and ability learn quickly to a changing environment

RELEVANT EXPERIENCE

Accessibility Analyst (Co-op)   Jan 2022 - April 2022

Centre for Global Citizenship Education and Inclusion, Centennial College

- Use automated testing tools to verify criteria through automated testing by using Web Content Accessibility guidelines (WCAG) for compliance of web resources (websites and applications)
- Conduct manual testing of web resources to verify automated findings and to check for issues not detected by automated testing
- Create Accessibility ticket and provide clear steps to reproduce an issue
- Provide code snippets to Developers, offering explanation of the issue and proposing a fix
- When appropriate, use assistive technology to verify success criteria
- Present tickets summary to the clients and elaborate on the remediations

EDUCATION

Health Informatics Technology (Co-op) Advanced Diploma   Jan 2021 - Present

Centennial College, Toronto, ON   *Expected Graduation 2023*
GPA-4.233 out of 4.5

Relevant Courses:
Advanced Database Concepts | Structure of Health Informatics | Clinical Workflow & IT Solution | Software Engineering Methodology | Web Interface Design | Unix & Linux OS | Software Systems Design | Web Application Development | Java Programming | Software Testing and Quality Assurance | Tools, Algorithms and Methods for HCIS | Client-Side Web Development

Academic Projects:
- Developed websites for a real estate agent and a restaurant using HTML5, CSS on Microsoft Expression Web and JavaScript on Visual Studio Code
- Created a web page with an application that calculates Body Mass Index (BMI)
- Designed a scrollable photo gallery using JavaScript and portfolio website
- Online Gym app, Physiotherapy app

Master of Science - Physics 2007
University of Dhaka, Bangladesh

Bachelor of Science - Physics 2004
University of Dhaka, Bangladesh

ADDITIONAL WORK HISTORY

Home Meal Replacement (HMR) Clerk June 2014 - Dec 2017
Loblaws, Toronto
- Provided excellent customer service, handling customer inquiries and orders
- Prepare fresh foods orders processing efficiently between kitchen and HMR counter
- Maintain all health and safety standards, procedures, and guidelines

Customer Service Representative Jun 2013 - Feb 2014
Toronto Transport Corporation (TTC), Toronto
- Provided customer service offering information and respond to customers inquiries
- Handle escalated critical issues with great care and transfer to the proper authority
- Support the maintenance of safety and passenger flow/redirection during delays and disruptions

Secondary School Teacher (Math and Science) Jul 2008 - Dec 2011
St. Joseph Higher Secondary School, Dhaka, Bangladesh
- Taught Math and Science as core subjects to students between Grade 6 - Grade 10
- Prepare curriculum, instruct on content, and conduct assessments for diverse learners
- Coordinated extra-curricular clubs (Cultural Club, Chess, Language Club, Debate)
- Organized events for students including inter-school debate, science fair and annual math competition

COMMUNITY INVOLVEMENT

Community Programs Volunteer Aug 2014 - Dec 2017
West Scarborough Neighborhood Community Centre, Toronto, ON
- Provide support for various community events including fairs, excursions, and children's activities

REFERENCE
- Teresa Lee
  Senior Service Designer Senior Service Designer
  Government of British Columbia

- Bob Dodd
  Director, Delivery
  Digita11y Accessible