

A S M NAZRUL ISLAM

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EDUCATION

Master of Science in Information and Communication Technology

Bangladesh University of Engineering and Technology (BUET)

2018 - Present

Dhaka, Bangladesh

GPA: 3.5/4

Bachelor of Science in Computer Science and Engineering

Chittagong University of Engineering and Technology (CUET)

2013 – 2017

Chittagong, Bangladesh

GPA: 3.45/4 (Position: 18/117)

Thesis: Design and Implementation of a Smartphone Based Multisensory Dynamic Fall Detection System

PROFESSIONAL EXPERIENCES

Biman Bangladesh Airlines Ltd.

Database Administrator

Jan 2021 – Present

Dhaka, Bangladesh

- Lead team of 5 DBA and Programmers, achieved **20% boost** in productivity through strategic task delegation.
- Conducted research and analyzed data from heterogeneous sources to derive actionable insights.
- **Reduced 60%** manual work of departments by introducing digitization/digitalization/digital transformation.
- Prepared the policy to tackle the challenges of 4th industrial revolution along with a five years workplan titled Biman's Workplan to Face the Challenges of 4th Industrial Revolution. 📄
- Executed complex database queries to extract information for reporting and analysis, reducing query retrieval time by **30%**.

Smart Technologies (BD) Ltd.

Data Engineer

Sep 2020 – Jan 2021

Dhaka, Bangladesh

- Worked on the Big Data team to migrate one of Telco giant of the country, Robi Network Performance Data to Hadoop ecosystem, Cloudera Data Platform.

MINZ IT Ltd

Intern

Nov 2016

Dhaka, Bangladesh

- Learned about search engines, their optimization process (SEO) and full-stack web development.

RESEARCH EXPERIENCES

Demand Forecasting in the Airline Industry: A Deep Dive into Reservation Booking Predictions

Aug 2023 - Present

M.Sc. Thesis | Supervisor: Prof. Dr. Md. Liakot Ali, Prof. Dr. Md. Hasanul Kabir

- To predict class wise reservation booking.
- To forecast flight wise transformation from booking to ticketing of the airline inventory.
- To forecast route wise passenger flow by the use of machine learning.

Design and Implementation of a Smartphone Based Multisensory Dynamic Fall Detection System

Nov 2016

📄 Undergraduate Thesis | Supervisor: Prof. Dr. Mohammad Ashfak Habib

- Integrated multiple sensors of smartphone to detect fall.
- Differentiated between free fall and human fall irrespective of smartphone's position.
- Developed monitoring module to facilitate instant communication with the caregiver with fall location.
- Developed training module to set thresholds related to fall detection dynamically by observing the user's movement pattern.

TECHNICAL SKILLS

Programming Languages: Python, PHP, C, SQL

Databases: MySQL, Oracle, PostgreSQL

Web Technologies: HTML, CSS, JavaScript, jQuery, Ajax, Laravel Framework


Data Analysis & Visualization: pandas, NumPy, Matplotlib, mPDF, amCharts, apexCharts, echarts, morris

Paradigms: Data Modeling, Data Preprocessing, Data Analysis, Data Visualization

TALKS AND PRESENTATIONS

- **Smart Office in Alignment with Smart Bangladesh**, Bangladesh Airlines Training Center, Dhaka, Dec 2022.
- **Becoming a Smart Airline by means of Digital Transformation**, Headquarters, Biman Bangladesh Airlines, Sep 2022.
- **Bringing Innovation to Workplace**, Biman Flight Catering Center, Dhaka, Apr 2022.
- **Introduction to Big Data, Hadoop Ecosystem and CDP**, Smart Technologies (BD) Ltd., Dhaka, Oct 2020.

PROJECTS

Flight wise Booking Dashabord <i>Python, pandas, Numpy, Laravel Framework, echarts, amCharts</i>	Sep 2023
<ul style="list-style-type: none">Visualized route wise inventory status of the airline after integrating, cleaning and transforming data, enabling data-driven business decision taking, which resulted in 8% increase in inventory utilization.	
Out Station Performance Dashabord <i>Python, pandas, Numpy, Laravel Framework, echarts, amCharts</i>	Jul 2023
<ul style="list-style-type: none">Visualized comparative performance analysis of out stations by performing OLAP operations (Roll-Up, Slicing and Dicing) after cleaning and transforming the integrated data, resulting 15% increase in passenger ratio.	
WorkForce Biman <i>HTML, CSS, JavaScript, Ajax, Laravel Framework, PostgreSQL</i>	Jun 2023
<ul style="list-style-type: none">Designed and developed the Enterprise Resource Planning system for Biman Bangladesh Airline along with an interactive reporting tool.	
Ground Support Equipment Management System <i>HTML, CSS, JavaScript, Ajax, echarts, amCharts</i>	Jan 2023
<ul style="list-style-type: none">Designed and developed the system along with an interactive dashboard and reporting tool to facilitate ground support equipment usage, management and serviceability. Increased efficiency by 40% by enabling real-time monitoring of key performance metrics.	
Customer Relationship Management System <i>HTML, CSS, JavaScript, Ajax, Laravel, REST API</i>	Oct 2022
<ul style="list-style-type: none">Developed the system to inform passengers of any change in flight schedule through SMS and Email by extracting them from daily batch raw data and updated the PNR by means of REST API.	
Flight Performance Dashboard <i>HTML, CSS, JavaScript, Ajax, Laravel, apexCharts, morris, maatwebsite</i>	Jun 2022
<ul style="list-style-type: none">Analyzed and visualized fight performance along with an interactive reporting tool by performing complex query operations on automatically uploaded cleaned and transformed data.	
Commercial Website of Biman Bangladesh Airlines <i>HTML, CSS, JavaScript, Ajax</i> 	Feb 2022
<ul style="list-style-type: none">Developed the commercial website and Integrated the ticket booking engine into the commercial website for enabling reservation, booking management, flight schedule, flight status and online check-in.	

MENTORING EXPERIENCES

Biman Bangladesh Airlines Ltd. <i>Dhaka, Bangladesh</i>	
<ul style="list-style-type: none">Mentoring 3 programmers <i>Asif Ahmed, Muntasir Hossain, Shair Rahman</i> on how to do requirement analysis prior to the system development to complete their assigned tasks.	
	July 2021 - Present
<ul style="list-style-type: none">Mentored intern <i>Ankur Shaha</i> on how to collect data and do analysis for Digital Marketing to help him complete his internship program.	
	Apr 2022 - Jun 2022
<ul style="list-style-type: none">Mentored intern <i>Mahia Mizan</i> in data collection and analysis on building Airline Passenger Satisfaction Dashboard and finding patterns from Employees Attendance Data.	
	Nov 2021 - Jan 2022
Alor Pathshala <i>Chittagong, Bangladesh</i>	
<ul style="list-style-type: none">Mentored and taught 12 underprivileged kids starting from level-0 to level-10 for free around CUET campus in their personal and academic endeavours.	
	Apr 2014 - Dec 2017

LEADERSHIP

Innovation Officer <i>Biman Bangladesh Airlines Ltd.</i>	2022 - Present
<i>coordinating with the aviation ministry's innovation team and managing innovation activities in the organization</i>	
Team Lead <i>IT Division, Biman Bangladesh Airlines Ltd.</i>	2021 - Present
<i>in-house software development team & customer relationship management team</i>	
Co-ordinator <i>Toys-are-yours, Chittagong Division</i>	2015 - 2017
<i>a philanthropic initiative by the ex-cadets for the unprivileged kids</i>	
Joint General Secretary <i>Chittagong University of Engineering and Technology</i>	2016 - 2017
<i>greater noakhali student forum & association of cuetian ex-cadets</i>	
Junior Prefect <i>Cumilla Cadet College, Cumilla</i>	2011
<i>mentored and managed fellow cadets in the military school</i>	

RECOGNITIONS & AWARDS

- CUET Merit Scholarship in all semesters for satisfactory result from 2013-2017.
- Bangladesh Government Scholarship in Talent Pool for outstanding Result in Secondary School Certificate Examination (2010).