CONTACT

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■**■** nb03.github.io

(7) nb03

SKILLS

Social Media Marketing

Web Design & Development

Lean Six Sigma Green Belt

TOOLS

Figma

Tableau **VBA & SOL**

Java & JavaScript

HTML & CSS

PROJECTS

Resumate

Nike Inventory Analysis

Personal Dashboard

COURSES

Human Computer Interaction – UW

Intro to UX Design -Springboard

Community MBA – CMX Academy

WORK EXPERIENCE

TECHNICAL PRODUCT MANAGER

Cress Health - Providence, Rhode Island / Remote

Jun - Aug 2020

Constructed onboarding workflow with strategies to ensure sign-up acquisition and user retention

PRODUCT MANAGER

Bevy - Palo Alto, California / Remote

May - Aug 2020

- Led feature prioritization and usability testing to design and launch virtual conferencing platform
- Accomplished 42% of suggestions completed/in progress within 1 month by implementing an ideation process in Trello to streamline customer feedback
- Optimized customer renewal strategy by coding a centralized, API based dashboard to report key metrics (events hosted MoM) in real time

PRODUCT MANAGER

CIBC - Toronto, Ontario

Sept - Dec 2019

- Achieved \$2.02MM in projected fraud loss savings by collecting key metrics and identifying risk impacts to construct enhanced criteria per user stories
- Streamlined Youth client experience by identifying pain points, conducting competitor analysis, and proposing removal of informal trust accounts to Product executives
- Accomplished \$2.90MM in annualized savings by representing Product on cross-functional team to provide clear product feasibility and deliver low cost solution with minimum client impact

GLOBAL CONTINUOUS IMPROVEMENT SPECIALIST

TJX Canada – Mississauga, Ontario

Jan - Apr 2019

- Drove a \$250K Six Sigma Green Belt project by analyzing supply chain structure and proposing reusability of resources in a closed loop process
- Accomplished time savings of 95% by interviewing users and automating non-value added tasks

PROCESS ENGINEER

Mancor Industries - Oakville, Ontario

May - Aug 2018

o Implemented 1-pc flow to increase plant revenue/sq. ft by 45% and reduce required sq. ft by 30%

EXTRA-CURRICULARS

VP SPONSORSHIP & EVENTS

UW Blueprint – University of Waterloo

Jan - Apr 2020

Promoted the intersection of technology and social good by planning and executing events such as a Women in Tech panel, Interview Prep Workshop, and End of Term Project Showcase

WOMEN'S RIGHTS ADVOCATE

GUP SHUP – The Women Empowerment Series, @gupshupvids

Jan - Dec 2019

Produced IGTV videos concerning current, trending issues women encounter in their daily lives, aiming to initiate conversation, and construct a network of inspiring women

VP EXECUTION

UW PM - University of Waterloo

Sept 2018 - Aug 2019

Coordinated case competitions, Q&A panels, podcasts, & resume critiques in order to equip UW students with product management resources; team's point of contact amidst complications

INTERESTS

Powerlifting, Reading, Social Justice Issues