

# **WashWizards Terms of Service**

**Effective Date:** June 5, 2025

Welcome to WashWizards! These Terms of Service ("Terms") govern your use of our services, website, and any transactions or interactions with WashWizards. By accessing or using our services, you agree to comply with these Terms. Please read them carefully.

---

## **1. Services Provided**

WashWizards offers professional pressure washing, window washing, and related exterior cleaning services ("Services"). All Services are provided based on the specifications agreed upon at the time of booking or contract. We strive for quality and customer satisfaction but disclaim liability for damages resulting from conditions beyond our control.

---

## **2. Booking and Scheduling**

- Service appointments can be scheduled via our website, phone, or email.
  - WashWizards will make reasonable efforts to meet scheduled times but reserves the right to reschedule due to unforeseen circumstances, weather, or operational issues.
  - Customers are responsible for providing accurate property details and access for service delivery.
- 

## **3. Pricing and Payment**

- Prices are provided in advance via quotes or published rates and are subject to change based on service scope, location, and conditions.
  - Payment is due upon completion of the service unless otherwise agreed in writing.
  - We accept payments through authorized methods listed on our website.
  - Late payments may incur additional fees or interest as permitted by law.
- 

## **4. Customer Responsibilities**

- Customers must ensure that the service area is accessible and free of obstacles that may hinder service.
- Remove or secure any valuable or fragile items in the vicinity.

- Notify WashWizards of any special property conditions or hazards prior to service.
  - Obtain necessary permissions for service on properties not owned by the customer.
- 

## **5. Liability and Disclaimer**

- WashWizards performs services with care and professionalism but is not liable for damage caused by pre-existing conditions, natural wear, or improper maintenance.
  - We disclaim any responsibility for damage to surfaces that are not suitable for pressure washing or that may deteriorate over time.
  - Customers agree to indemnify and hold WashWizards harmless from any claims arising from misuse, neglect, or unauthorized alterations.
  - WashWizards is not responsible for damage caused by weather conditions, acts of God, or third-party actions.
- 

## **6. Cancellation and Rescheduling**

- Customers must provide at least 24 hours' notice to cancel or reschedule an appointment.
  - Late cancellations or no-shows may incur fees up to 50% of the scheduled service cost.
  - WashWizards reserves the right to cancel or reschedule services due to weather, safety concerns, or operational issues, with notice provided whenever possible.
- 

## **7. Warranty and Satisfaction**

- We aim to deliver high-quality services and encourage customers to report any dissatisfaction within 48 hours.
  - WashWizards may offer re-service or remediation for valid complaints but does not provide extended warranties beyond the agreed service scope.
  - All warranty claims must be documented and submitted promptly.
- 

## **8. Use of Website and Intellectual Property**

- The content on the WashWizards website, including text, images, logos, and graphics, is the intellectual property of WashWizards and protected by copyright laws.
- You may not reproduce, distribute, or use our content without explicit permission.

- Use of our website is at your own risk. We do not guarantee uninterrupted or error-free operation.
- 

## **9. Privacy**

Your use of our services and website is subject to our Privacy Statement, which explains how we collect and handle your personal information. Please review it carefully.

---

## **10. Limitation of Liability**

To the fullest extent permitted by law, WashWizards shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of our services or website, even if advised of the possibility of such damages.

---

## **11. Governing Law and Dispute Resolution**

These Terms are governed by the laws of the state in which WashWizards operates. Any disputes arising from these Terms or services will be resolved through negotiation in good faith, and if unresolved, through binding arbitration or court proceedings in the relevant jurisdiction.

---

## **12. Changes to Terms**

WashWizards reserves the right to modify these Terms at any time. Changes will be posted on our website with an updated effective date. Continued use of our services after changes constitutes acceptance of the new Terms.

---

## **13. Contact Information**

For questions or concerns regarding these Terms, please contact us at:

### **WashWizards**

Email: [support@washwizards.com](mailto:support@washwizards.com)

Phone: 999-999-9999

Address: 123 Clean Street, Sparkleville, State, ZIP Code

---

Thank you for choosing WashWizards. We look forward to providing you with exceptional exterior cleaning services!

