

WashWizards Privacy Statement

Effective Date: June 5, 2025

At **WashWizards**, your privacy is a top priority. This Privacy Statement explains how we collect, use, disclose, and safeguard your personal information when you use our services, website, and other related interactions. Please read this statement carefully to understand our views and practices regarding your personal data.

1. Information We Collect

We may collect the following types of personal information from you:

- **Contact Information:** such as your name, email address, phone number, and mailing address.
 - **Service Information:** details related to the services you request or receive, including property addresses and service preferences.
 - **Payment Information:** billing details necessary to process payments (handled securely by our trusted third-party payment processors).
 - **Usage Data:** information about how you interact with our website and services, including IP address, browser type, pages visited, and time spent.
 - **Communication Data:** records of any correspondence between you and WashWizards, including emails, phone calls, and customer service inquiries.
-

2. How We Use Your Information

WashWizards uses your personal data for the following purposes:

- To provide, manage, and improve our pressure washing and window washing services.
 - To communicate with you regarding service appointments, quotes, updates, and customer support.
 - To process payments securely and maintain accurate billing records.
 - To personalize your experience and improve our website functionality.
 - To send promotional materials, newsletters, or special offers if you have opted in.
 - To comply with legal obligations and protect our rights.
-

3. How We Share Your Information

We respect your privacy and do not sell your personal data. However, we may share your information with:

- **Service Providers:** trusted third-party vendors who perform services on our behalf, such as payment processors, marketing platforms, and IT support.
- **Legal Authorities:** when required by law or to protect the safety, rights, or property of WashWizards, our customers, or others.
- **Business Transfers:** in the event of a merger, acquisition, or sale of assets, your information may be transferred to the new entity.

All third parties are obligated to protect your data in accordance with this Privacy Statement and applicable laws.

4. Data Security

We implement industry-standard administrative, technical, and physical safeguards to protect your personal information against unauthorized access, disclosure, alteration, or destruction. Despite our efforts, no internet or electronic transmission is completely secure, and we cannot guarantee absolute security.

5. Your Rights and Choices

Depending on your location and applicable laws, you may have the following rights regarding your personal data:

- The right to access and obtain a copy of your information.
- The right to correct or update your data.
- The right to request deletion of your data, subject to legal or contractual obligations.
- The right to opt out of marketing communications.
- The right to withdraw consent where we rely on it for processing.

To exercise these rights or for any privacy-related questions, please contact us at:

Email: privacy@washwizards.com

Phone: 999-999-9999

6. Cookies and Tracking Technologies

Our website may use cookies and similar technologies to enhance user experience, analyze website traffic, and support marketing efforts. You can control cookie preferences through your browser settings.

7. Children's Privacy

WashWizards does not knowingly collect personal information from children under the age of 13 (or the applicable minimum age in your jurisdiction). If we become aware of such data, we will take steps to delete it promptly.

8. Changes to This Privacy Statement

We may update this Privacy Statement from time to time to reflect changes in our practices or legal requirements. We encourage you to review it periodically. Significant changes will be communicated via our website or direct contact.

9. Contact Us

If you have any questions or concerns about this Privacy Statement or our data practices, please contact:

WashWizards

Email: privacy@washwizards.com

Phone: 999-999-9999

Address: 123 Clean Street, Sparkleville, State, ZIP Code

Thank you for trusting WashWizards with your pressure washing and window washing needs. Your privacy matters to us!