SOFTWARE TEST DESCRIPTIONS FOR

EL AL AIRLINES OFFICIAL WEBSITE

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EL AL אלעל ✡

הכי בבית בעולם

Test Description: Test Description: Round-Trip Flight Ticket to Paris, France (CDG)

Test Purpose: To make sure flight ticket purchasing goes as expected with no errors.

Test Run Information:	Prerequisites for this test:
Tester Name: Nofar Ben Shimon Date of Test: 17.03.2024	Computer Credit card for payment. Passport for personal details.
	Software Versions : 10.6.0 Browser: CHROME Operating System: WINDOWS 11

TEST SCRIPT STEPS/RESULTS					
STEP	TEST STEP/INPUT	EXPECTED RESULTS	ACTUAL RESULTS	Requirements Validated	PASS/ FAIL
Flight Ticket Purchasing					
Smoke- Purchasing a Flight Ticket					
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Search "CDG" as the	The website should autocomplete to PARIS.	CDG has been chosen as the destination.		PASS

	destination region.				PASS
3.	Choose a range of departure to return dates.	A calendar should open with dates to choose from.	Dates chosen "Nov 3rd-7th".		PASS
4..	Click "אישור"	Dates should be filled on the search bar.	Search bar shows chosen dates.		PASS

5.	Click "חפשו לי טיסה"	Website should search all routes of flights and show ticket prices.	As expected, Payload on DevTools of information sent to the server.
			
			 `},`
			`"arrivalDate": "2024-11-03T09:55:00.000Z",`
			`"arrivalAirport": {`
			`    "name": "airport-cdg",`
			`    "code": "CDG",`
			`    "label": "שארל דה גול",`
			`    "location": {`
			`        "city": "פריז",`
			`        "cityName": "CDG",`
			`        "country": "France",`
			`        "countryName": "FR"`
					PASS

6.	Choose a wanted class of service on the wanted departure flight.	Page should let you choose the type of price fare.	All service classes and prices are shown- Fare is selected.		PASS
7.	Choose a wanted class of service on the wanted return flight.	Page should let you choose the type of price fare.	All service classes and prices are shown- Fare is selected.		PASS
8.	Click on "המשך"	Page should transfer to personal details filling.	As expected.		PASS

9.	Fill out personal details as requested.	Personal details written.	Personal details shown on fields.		PASS
10.	Click "אני מאשר את תנאי ומגבלות הכרטיס" check box.	Checkbox should be marked with a blue check mark.	As expected.		PASS
11.	Click "אישור ונמשיך"	Page should transfer to the next requirement.	Page transferred to "ancillaries".		PASS
12.	Click on "בחירת מושב"	Seat map of specific flight should show for choosing seat.	Seat map has opened.		PASS
13.	Choose a seat on the outbound flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS
14.	Click on "הוסף בחינם"	Seat map should automatically close itself and open the return flight seat map.	Return flight seat map has opened.		PASS
15.	Choose a seat on the return flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS
16.	Click on "הוסף בחינם"	Seat map should automatically close itself.	Return flight seat map has closed.		PASS

17.	Click on "שמירת בחירה"	Seats tab should be closed.	As expected.		PASS
18.	Click on "המשך"	Page should show a summary of the booking.	As expected.		PASS
19.	Click on "המשך לתשלום"	Page should navigate to the payment page.	Page payment PCI is shown.		PASS
20.	Fill out requested payment details.	Payment details should be encrypted, also on DevTools.	Payment charged successfully, tickets were sent to mail.		PASS

Flight Ticket Purchasing					
Sanity- Functionality					
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.	PASS	
2.	Click on the "One-Way" feature.	The website should change the fields accordingly.	Search box now only has a one-way search field.	PASS	
3.	Choose TLV as the destination, leaving from BKK.	destinations should be filled accordingly.	As expected.	PASS	

4.	Choose a date of departure.	Dates should be filled on the search bar.	Search bar shows chosen dates.		PASS
5.	Click "חפשו לי טיסה"	Website should search all routes of flights and show ticket prices in local currency.	Flights found and price is in local currency of THB. ฿38,090		PASS
6.	Choose a wanted class of service on the wanted departure flight.	Page should let you choose the type of price fare.	All service classes and prices are shown- Fare is selected.		PASS
7.	Choose a wanted class of service on the wanted return flight.	Page should let you choose the type of price fare.	All service classes and prices are shown- Fare is selected.		PASS
8.	Click on "המשך"	Page should transfer to personal details filling.	As expected.		PASS
9.	Fill out personal details as requested.	Personal details written.	Personal details shown on fields.		PASS
10.	Click "אני מאשר את תנאי ומגבלות הכרטיס" check box.	Checkbox should be marked with a blue check mark.	As expected.		PASS

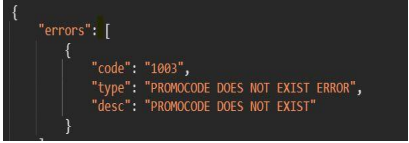| 11.	Click "אישור ונמשיך"	Page should transfer to the next requirement.	Page transferred to "ancillaries".		PASS
12.	Click on "בחירת מושב"	Seat map of specific flight should show for choosing seat.	Seat map has opened.		PASS
13.	Choose a seat on the outbound flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS
14.	Click on "הוסף בחינם"	Seat map should automatically close itself and open the return flight seat map.	Return flight seat map has opened.		PASS
15.	Choose a seat on the return flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS
16.	Click on "הוסף בחינם"	Seat map should automatically close itself.	Return flight seat map has closed.		PASS
17.	Click on "שמירת בחירה"	Seats tab should be closed.	As expected.		PASS
18.	Click on "המשך"	Page should show a summary of the booking.	As expected.		PASS

19.	Click on "המשך לתשלום"	Page should navigate to the payment page.	Page payment PCI is shown.		PASS
20.	Fill out requested payment details.	Payment details should be encrypted, also on DevTools.	Payment charged successfully, tickets were sent to mail.		PASS

Flight Ticket Purchasing					
Sanity- Boundary testing					
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Open the calendar of dates.	Calendar should open.	As expected.		PASS
3.	Choose yesterday's date.	Yesterdays' date should be grey and unclickable.	Can not click on yesterday's date as it's **unclickable.**		PASS

Flight Ticket Purchasing
Sanity - Functionality (Negative)

1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Search "TLV" as the destination region, keeping it as the outbound too.	The website should not allow you to choose TLV as both outbound and destination.	If TLV is set as the outbound, when choosing TLV as the destination- **לא נמצאו** **"ערים\ שדות תעופה".**		PASS

Flight Ticket Purchasing					
Sanity- Error Handling					
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Search "CDG" as the destination region.	The website should autocomplete to PARIS.	CDG has been chosen as the destination.		PASS
3.	Choose a range of departure to return dates.	A calendar should open with dates to choose from.	Dates chosen "Nov 3rd-7th".		PASS

4.	Click "אישור"	Dates should be filled on the search bar.	Search bar shows chosen dates.		PASS

5.	Type a "111111" promo code.	Website should alert you that "קוד הקופון אינו תקין".
		
		 111111111
		 קוד קופון (אם יש)
		 קוד הקופון אינו תקין
			As expected.
			
			 On DevTools response from server :
			
			 `{`
			 `  "errors": [`
			 `    {`
			 `      "code": "1003",`
			 `      "type": "PROMOCODE DOES NOT EXIST ERROR",`
			 `      "desc": "PROMOCODE DOES NOT EXIST"`
			 `    }`
					PASS

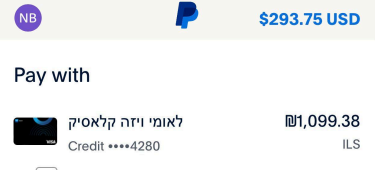| **Test Purpose:** To make sure flight ticket purchasing goes as expected with no errors on iPhone's Safari.	
Test Run Information: **Tester Name: Nofar Ben Shimon** Date of Test: 26.03.2024	**Prerequisites for this test:** iPhone. Credit card for payment. Passport for personal details.
	Software Versions : iOS 17.4 Browser: Safari Operating System: iPhone 11 Pro Max

Flight Ticket Purchasing

Sanity- Compatibility - iPhone					
1.	enter www.elal.com website on **iPhone's Safari**.	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Click on the "Round Trip" feature.	The website should change the fields accordingly.	Search box now only has a round-trip search field.		PASS
3.	Choose CDG as the destination, leaving from TLV.	destinations should be filled accordingly.	As expected.		PASS
4.	Choose a date of departure.	Dates should be filled on the search bar.	Search bar shows chosen dates.		PASS
5.	Click "חפשו לי טיסה"	Website should search all routes of flights and show ticket prices in local currency.	Flights found and price is in local currency of USD.		PASS
6.	Choose a wanted class of service on the wanted departure flight.	Page should let you choose the type of price fare, and write "choose a return flight".	All service classes and prices are shown- Fare is selected.		PASS
7.	Choose a wanted class of service on the	Page should let you choose the type of price fare.	All service classes and prices are shown- Fare is selected.		PASS

#	Action	Expected Result	Actual Result		Status
	wanted return flight.				PASS
8.	Click on "המשך"	Page should transfer to personal details filling.	As expected.		PASS
9.	Fill out personal details as requested.	Personal details written. Page should write "אישור ונמשיך".	Personal details shown on fields. Button of "אישור ונמשיך" appears. אישור ונמשיך		PASS
10.	Click "אני מאשר את תנאי ומגבלות הכרטיס" check box.	Checkbox should be marked with a blue check mark. Button of "אישור ונמשיך" should change to "המשך".	As expected. "המשך" button appears. Full price is shown. אני מסכים/ה לתנאי ומגבלות הכרטיס (לרבות תנאי ביטול ושינוי כרטיס). לתנאי הזמנת הטיסה בעסקה זו, להגבלות בדבר העלאת כולולת וחוזרים מסוכנים לטיסה, למדיניות הפרטיות ולדמי שינוי/ביטול בכרטיסי בונוס סה"כ לתשלום עבור כל הנוסעים: USD $517.5 המשך		PASS
11.	Click "המשך".	Page should transfer to the next requirement.	Page transferred to "ancillaries".		PASS
12.	Click on "בחירת מושב"	Seat map of specific flight should show for choosing seat.	Seat map has opened.		PASS
13.	Choose a seat on the outbound flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS

14.	Click on "הוסף בחינם"	Seat map should automatically close itself and open the return flight seat map.	Return flight seat map has opened.		PASS
15.	Choose a seat on the return flight.	Choosing a seat should show its price and characteristics.	Seat is shown as free of charge, an aisle seat and on the wing.		PASS
16.	Click on "הוסף בחינם"	Seat map should automatically close itself.	Return flight seat map has closed.		PASS
17.	Click on "שמירת בחירה"	Seats tab should be closed.	As expected.		PASS
18.	Click on "המשך"	Page should show a summary of the booking with the Booking Code as "הסל שלי".	As expected.		PASS
19.	Click on "המשך לתשלום"	Page should navigate to the payment page.	Page payment PCI is shown.		PASS
20.	Fill out requested payment details.	Payment details should appear.	Payment charged successfully, tickets were sent to mail.		PASS

Flight Ticket Purchasing - With Paypal				
Sanity- Interface				
1.	Click on "המשך לתשלום" after choosing a round trip flight. סה"כ לתשלום: USD $293.75 המשך לתשלום	Page should present the full and final price and move to the payment page.	Payment page has opened.		PASS
2.	Click "PayPal" on the payment page. PayPal / כרטיסי אשראי / חיוב תשלום באמצעות PayPal	Browser should transfer to the PayPal Log In page.	The PayPal page opens for logging in to an account.		PASS
3.	Log in to your PayPal account.	PayPal should show the original price from El Al Website and convert the price to your local currency.	PayPal account opens and original full price and its currency conversion shows. NB PayPal **$293.75 USD** Pay with לאומי ויזה קלאסיק ₪1,099.38 Credit ••••4280 ILS		PASS
3.	Click on "המשך לתשלום".	PayPal continues and charges the credit card attached.	Credit Card charged and ticket sent to mail successfully.		PASS

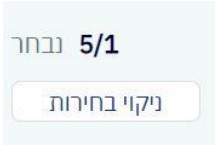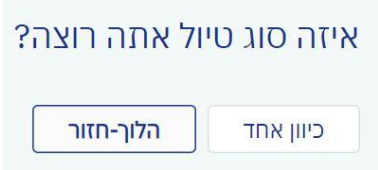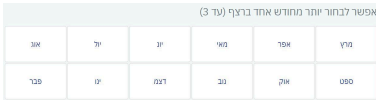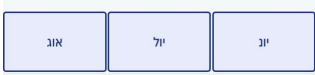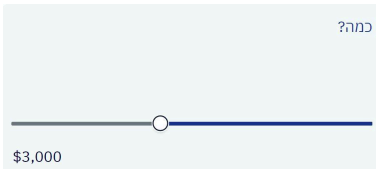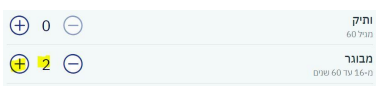| Flight Ticket Purchasing- Session TimeOut (Sub Feature)				
Sanity-Functionality				
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Click on the "Round Trip" feature.	The website should change the fields accordingly.	Search box now only has a one-way search field.		PASS
3.	Choose CDG as the destination, leaving from TLV.	destinations should be filled accordingly.	As expected.		PASS
4.	Click "חפשו לי טיסה"	Website should search all routes of flights and show ticket prices in local currency.	Flights found and price is in local currency.		PASS
5.	Stay on the flight's result screen for 10 minutes- untouched.	After 10 minutes of no action a pop-up of session timed out should appear with a timer of 3 minutes in which you can choose "לא, אני רוצה לצאת" "כן,בואו נמשיך בהזמנה" If kept untouched, will show "זיהינו שלא ביצעת פעולה נוספת בתהליך ההזמנה".	Session timed out "זיהינו שלא ביצעת פעולה נוספת בתהליך ההזמנה" appears. With only a button of "התחל מחדש".		PASS
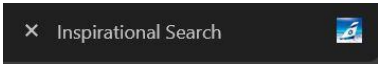
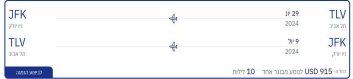|					
		זיהינו שלא ביצעת פעולה נוספת בתהליך ההזמנה. בשביל לשמור על זמניות הכרטיסים ולהבטיח את פרטיות המידע שלך ערכנו את התהליך. רוצה להמשיך את ההזמנה? 02:47 כן, בואו נמשיך בהזמנה / לא, אני רוצה לצאת	ⓘ זיהינו שלא ביצעת פעולה נוספת בתהליך ההזמנה. 00:00 התחל מחדש		

Flight Ticket Purchasing- Recent Searches (חיפושים אחרונים שביצעת)				
Sanity-Functionality				
1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Click on the "חיפושים אחרונים שביצעת" feature. ⌄ חיפושים אחרונים שביצעת	The website should drop down the user's last flights searches.	Recent route search has opened. ✕　　CDG ← TLV פריז　　　　　תל אביב 07/11/2024　　03/11/2024 　　　　　　　נוסע אחד		PASS
3.	Click on the TLV-CDG route from "חיפושים אחרונים שביצעת". ✕　CDG ← TLV פריז　　תל אביב 07/11/2024　03/11/2024 　　　　נוסע אחד	The web should search the exact same route with the same number of passengers and same dates.	As expected. ▶ departureDate: ["2024-11-03T00:00:00.000Z"] ▶ destination: ["CDG"] language: "he" market: "IL" ▶ origin: ["TLV"] ▶ passengers: {ADT: 1, SRC: 0, YTH: 0, CHD: 0, INF: 0} promoCode: null returnDate: "2024-11-07T00:00:00.000Z"		PASS

Flight Ticket Purchasing- Inspirational Search (כל היעדים)				
Sanity- Functionality				
1.	enter www.elal.com website.	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Click on the "כל היעדים" feature. כל היעדים חדש	The page should transfer to the "Inspirational Search" tab.	The Inspirational Search tab is open. × Inspirational Search		PASS
3.	Choose North America as the "לאן". לאן? אפשר לבחור יותר מאזור אחד	Option should be picked, page should suggest "1\5 נבחר".	As expected. 5/1 נבחר ניקוי בחירות		PASS
4.	איזה סוג טיול" on הלוך-חזור" Choose "אתה רוצה?	The "הלוך-חזור" should be blue-bold.	As expected. איזה סוג טיול אתה רוצה? כיוון אחד הלוך-חזור		PASS

#	Action	Expected Result	Actual Result		Status
5.	Choose "לפי חודשים" on "מתי?" ניתן לבחור עד 10 לילות רצופים (calendar image)	The tab should change from the calendar option, to months choosing, letting you choose 3 months max.	As expected. אפשר לבחור יותר מחודש אחד ברצף (עד 3) (months grid image)		PASS
6.	Choose "יונ,יול,אוג" as three months range.	Months should be blue-bold.	As expected. אוג יול יונ		PASS
7.	Choose a price range of 3,000$ using the scale as for "כמה?" (Can use the computer's mouse to move the white circle of the scale accordingly, or click on it -and move it with the keyboard's arrows).	Scale should be set on the price range chosen.	As expected. כמה? $3,000		PASS
8.	Choose the passenger collection, click on the "+" one time, to add up to 2 adults for the "מי נוסעים?"	The passenger's adults counter should go up to 2 adults.	As expected. ⊕ 0 ⊖ ותיק מעל 60 ⊕ 2 ⊖ מבוגר מ-16 עד 60 שנים		PASS
9.	Click on "תתאימו לי חופשה". תתאימו לי חופשה	Page should start searching routes to any North America direct El Al destination flight, for 2 adults in the chosen months, for up to 3,000$.	Page presents multiple routes to many El Al destinations in North America, for 2 adults, for up to 3,000$.		PASS
10.	Click on the JFK route, suggested for a minimum of 915$ (for one adt).	Page should present all flight to JFK between the	As expected, many routes on different dates to JFK - New York are presented at a price of up to 3,000$.		PASS

		range of dates chosen, for the price of up to 3,000$			
					PASS
11.	Click on the route to JFK that is between 29th June-09th July, for "החל מ$915"	Page should transfer to the original search tab and suggest times of departures and returns with prices.	Page transferred to the result tab and presents routes and prices.		**PASS**
12.	Click on the lowest economy price of the outbound flight for 476$.	A drop down description of ticket rules and rights should open with the leg's price.	As expected.		**PASS**
13.	Click on the lowest economy price of the return flight for 440$.	A drop down description of ticket rules and rights should open with the leg's price.	As expected.		**PASS**

		<table><tr><td>תיירים</td></tr><tr><td>תיק אישי</td></tr><tr><td>x1 תיק יד/טרולי</td></tr><tr><td>x1 מזוודה</td></tr><tr><td>ארוחות ערב</td></tr><tr><td>קבלת החזר בניכוי דמי ביטול</td></tr><tr><td>שינוי כרטיס ללא תשלום דמי שינוי</td></tr><tr><td>**$440**</td></tr></table>		PASS
14.	Click on "הסל שלי" if checking the full price breakdown is wanted. הסל שלי ∨ **USD $1,830.1**	A drop down of the price's full calculation should open.	The full fare and price calculation has opened. הסל שלי נוסעים 2 מבוגרים פרטי הטיסה $950.5 (מחיר כולל) TLV ← JFK $879.6 (מחיר כולל) JFK ← TLV פרטי המחיר תנאי ומגבלות הכרטיס		PASS
15.	Click on "פרטי המחיר" to make sure price is indeed 915$ (lowest suggested) as advertised. פרטי המחיר תנאי ומגבלות הכרטיס	A small window should present the price breakdown -taxes included.	As expected, the summary is 915.05$ per adult. 	סוג תשלום	מבוגרים	 	חמירי	USD 607	 	הוצאה מבצ/נמל	USD 200	 	מסים, היטלים ואגרה ∧	USD 108.05			PASS
16.	Click on "המשך" and continue with the purchase regularly.	Page should transfer to the next requirement.	Page transferred to "ancillaries".		PASS

Flight Ticket Purchasing- Coupon Code Tooltip
Sanity-GUI

1.	enter www.elal.com website	Browser should go to elal.com website.	Elal.com website opens properly.		PASS
2.	Click on the ToolTip next to the "קוד קופון (אם יש)" ⚠	The ToolTip should open with an explanation of it.	The ToolTip explains that in this field you enter a Coupon Code only, and not a voucher which can be entered only on the payment page (as some customers mistakenly mix). ⚠ שדה זה מיועד להזנת קוד קופון בלבד. את שובר הזיכוי אפשר להזין בקלות בעמוד התשלום.		PASS