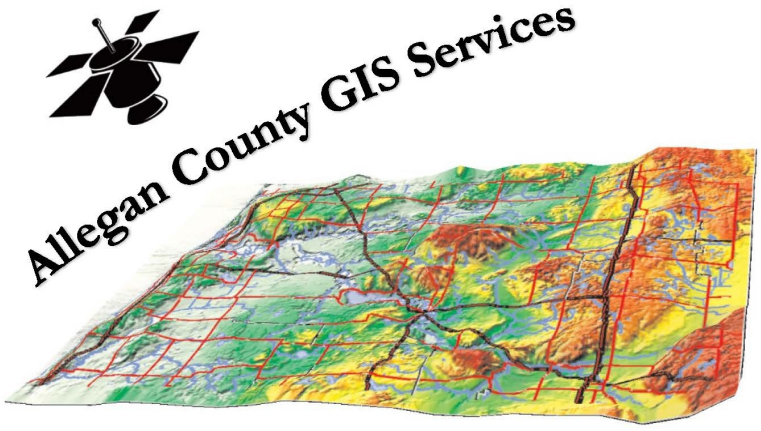

Map Services

Managing Map Services in ArcGIS

Allegan County GIS
www.allegancounty.org/gis

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0.0.1 Managing Map Services

To stop ArcGIS Server

Launch ArcGIS Server Manager

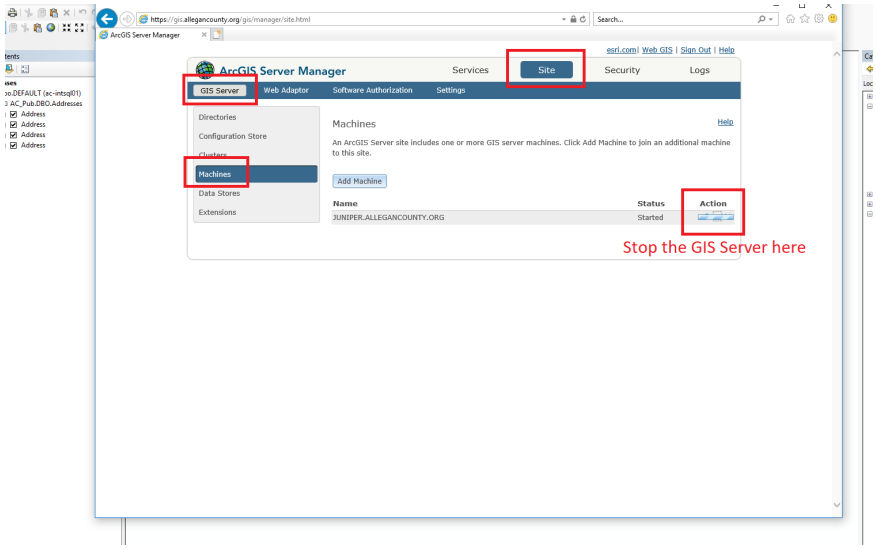

Figure 1: Stop the GIS Server

Fixing Damaged Services

Removing Lock Files

A blog about it https://community.esri.com/thread/103710

```
on juniper
C:\arcgisserver\config-store\services\ParcelViewer2\
PV2Adresses.MapServer\startup\JUNIPER.ALLEGANCOUNTY.ORG

This method works.

Steps:

1)stop arcgis server services.

2)delete the lock files(*.glock and *.rlock )
    in arcgisserver\config-store.

3) restart arcgis server service.

4)stop the pending stopping service and then start it.
```

Running ArcGIS Server Account utility

Error:
Service is currently being configured by another administrative operation

Remedy: This tech support article applies:

`https://support.esri.com/en/technical-article/000015549`

Our instuctions Log into Juniper windows R mstsc juniper Use personal network credentials

Launch the Configure ArcGIS Server account utility ArcGISServerAccountUtility.PNG

Use these credentials

`PW: @lleganGIS2015`

in this: AccountUtilityLogin.PNG

In the utility paste these paths: gisDirectoryLocations.PNG in this:

```
C:\arcgisserver\directories
C:\arcgisserver\config-store
C:\arcgisserver\logs
```

like this:

gisDirectoryLocationsEntered.PNG

Do not export Config File doNotExportConfigFile.PNG

press configure configureAccount.png

Search For service Manger searchForServiceManager.PNG

While the tool runs, open the service manager windows search services openServicesManager.png

When the tool completes, press finish then in services select the ArcGIS Server service and restart the service. (Randy had to do this) arcGisServiceInServicesManager.png

mapservices would not stop so I try this:

`https://support.esri.com/en/technical-article/000012685`

Check permission levels for the arcGIS account ArcGisServerPermissions.PNG

If necessary, add the arcgis user to the permissions on the folders ArcGisServerPermissionsAddUser.PNG