

# Privacy Policy of Hungry Birds

Last Updated: [November 28, 2025]

## 1. Introduction:

Hungry Birds (“we”, “our”, “us”) operates as an online food delivery service that allows users to order food from various restaurants using our mobile application. This Privacy Policy explains how we collect, use, disclose, and protect your information when you use our app.

By downloading, installing, or using the Hungry Birds app, you agree to the practices described in this Privacy Policy.

## 2. Information We Collect

### 2.1 Personal Information

We may collect the following personal details:

Name

Phone Number

Email Address

Delivery Address

Payment type (processed securely through third-party providers; we do not store card details)

### 2.2 Automatically Collected Information

When you use the app, we do not collect any automatic information from device:

## **2.3 Location Information**

To deliver food to the correct address and improve your delivery experience, we may collect:

Approximate location based on user input data

## **2.4 How We Use Your Information**

We use collected information for:

Creating and managing user accounts

Processing and delivering food orders

Communication regarding orders, support, and updates

Improving app performance and user experience

Fraud prevention and security

Showing personalized offers and promotions

## **3. Sharing of Information**

We may share your information with:

### **3.1 Restaurants & Delivery Partners**

To fulfill your food order (name, address, phone number, order details).

### **3.2 Third-Party Service Providers**

Such as:

Payment gateways

Analytics services

Cloud hosting providers

These providers follow strict confidentiality rules

### **3.3 Legal Requirements**

We may disclose information if required by:

Law enforcement

Court orders

Regulatory authorities

## **4. Cookies & Tracking Technologies**

We may use cookies or similar tracking technologies to:

Improve app functionality

Save user preferences

Provide personalized content

You can disable cookies from your device settings.

## **5. Data Security**

We implement industry-standard security practices to protect your data against:

Unauthorized access

Modification

Disclosure

Destruction

However, no method of transmission over the internet is completely secure.

## 6. Data Retention

We keep your information:

Only as long as necessary for service operations

Or as required by applicable law

You may request deletion of your data at any time.

## 7. Children's Privacy

Our app is not intended for children under 16.

We do not knowingly collect data from children.

If we discover such information, we will delete it immediately.

## 8. Your Rights

You have the right to:

Access your data

Update or correct your information

Withdraw consent for notifications

To exercise these rights, contact us at the email below.

## 9. Third-Party Links

Our app may contain links to external websites or services.

We are not responsible for the privacy practices of those sites.

## 10. Changes to This Privacy Policy

We may update this Privacy Policy occasionally.

Changes will be posted within the app and will be effective once published.

## 11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact:

Hungry Birds Support Team

Email: [hungrybirdsf@gmail.com](mailto:hungrybirdsf@gmail.com)

Phone: +8801961666333

Address: Ground Floor, Q Palace, Racecourse, Cumilla-3500, Bangladesh.

Website: [www.hungrybirds.online](http://www.hungrybirds.online)