### Norman Bui

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#### **EDUCATION**

#### Carleton University | Bachelor of Computer Science (Honours), 3.9/4.0 GPA (A)

**Expected May 2026** 

- Focus in Software Engineering and Minor in Psychology
- Awards: Dean's Honours List, President's Scholars Scholarship, and Henry Marshall Tory Scholarship
- Relevant Coursework: Design & Analysis of Algorithms, Discrete Structures, Web Apps, Operating Systems,
  Object-Oriented Software Engineering

### **EXPERIENCE**

## **Health Canada** | *Software Developer Intern*

Sep 2023 - Present

- Building a QSAR model with machine learning, using pandas, NumPy, and scikit-learn, to predict chemical toxicity.
- Using data science and SciPy to build a data analysis pipeline that analyzes features linked to estrogen activity.

## **Department of National Defence** | *Software Developer*

June 2023 - Present

- Built a bilingual Flask chatbot using GPT-3.5 for conveniently conversing with local document database.
- Implemented an NLP pipeline using PyPDF2 and NLTK for semantic transformation of PDFs.
- Incorporated OpenAI for high-dimensional embeddings, enhancing contextual response relevance.
- Used SQLite3 and FAISS for efficient storage and embedding retrieval, enabling quick semantic text retrieval.

# **NAV Canada** | *Software Engineer Intern*

May 2023 - Aug 2023

- Revamped DataExtractor software using C++ and Qt Creator, clearing 60% of unneeded files and enhancing automated analysis solutions by 30%, by implementing optimized data management strategies.
- Optimized and resolved critical bugs in IRIS software, resulting in more stable and efficient software performance.
- Automated network configurations and setups using PowerShell, reducing manual efforts and increasing overall setup speed and accuracy.
- Consolidated data from multiple spreadsheets using Power Query, creating comprehensive spreadsheets.

#### **Correctional Service Canada** | *Software Developer Intern*

May 2022 - Apr 2023

- Collaborated on C# software solutions for improved victim services delivery using Dynamics 365 and web application.
- Performed accessibility testing, enhancing usability with JavaScript and HTML modifications.
- Boosted front-end accessibility using the Web Experience Toolkit, making the platform more user-friendly and accessible for people with different needs.
- Resolved Dynamics 365 software issues, enhancing the document generation efficiency and reducing downtime.

# **PROJECTS**

# SummaryBot | HTML/CSS, JavaScript, Python, Express, OpenAI

- Developed a summary-generating chatbot using NLP techniques and the OpenAI API.
- Leveraged HTML, CSS, JavaScript, Python, and Express to create a responsive web-based application.
- Incorporated BeautifulSoup4 from a previous project for website scraping.
- Created Python script for handling summarization logic and OpenAI API interaction.

#### OttFoodHelp | Java, Firebase, Google Maps API, Android Studio

- Developed an Android app in Java, showcasing food banks and enabling users to introduce new community fridges.
- Utilized the Google Maps API for marker placement and fetching directions to food banks.
- Integrated a Firebase database for seamless CRUD operations for community fridges within the embedded map.

#### SKILLS

**Languages**: Python, Java, C, C++, C#, PowerShell, SQL, JavaScript, PHP, MS Power Query **Frameworks**: Flask, React, Node.js, Express, LangChain, MongoDB, SQLite3, MySQL, Firebase, Bootstrap, WET **Libraries**: pandas, NumPy, matplotlib, scikit-learn, FAISS, NLTK, NLP, spaCy, OpenAI, Sentence Transformers

Development Tools: Git, Jazz, Agile Methodology, SDLC