

# Norman Bui

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## EDUCATION

**Carleton University** | *Bachelor of Computer Science (Honours), 3.9/4.0 GPA (A)*

**Sep. 2021 - May 2026**

- Focus in Software Engineering and Minor in Psychology
- Awards: Dean's Honours List, President's Scholars Scholarship, and Henry Marshall Tory Scholarship
- Relevant Coursework: Design & Analysis of Algorithms, Discrete Structures, Web Applications, Operating Systems, Object-Oriented Software Engineering

## EXPERIENCE

**Health Canada** | *Software Developer Intern*

**Sep 2023 - Present**

- Building a QSAR toxicity model using data science and machine learning with Python, pandas, numpy, and sklearn.

**Department of National Defence** | *Software Developer*

**June 2023 - Present**

- Developed a Flask chatbot leveraging GPT-3.5 and NLP for real-time document extraction, summarization, and query responses.
- Shifted to TF-IDF from model-based embeddings, cutting response times by 95% and boosting user satisfaction.
- Optimized text preprocessing with spaCy and NLTK, enhancing chatbot response accuracy.
- Utilized parallel processing for efficient text embedding, ensuring chatbot scalability and performance.
- Incorporated diverse retrieval strategies like cosine similarity, enhancing chatbot relevance and accuracy.

**NAV Canada** | *Software Engineer Intern*

**May 2023 - Aug 2023**

- Revamped DataExtractor software using C++, clearing 60% of unneeded files and enhancing automated analysis solutions by 30%, by implementing optimized data management strategies.
- Optimized the IRIS software using C++ and Qt, resolving critical bugs, and resulting in more stable and efficient software performance.
- Automated network configurations and setups using Power Shell, reducing manual efforts and increasing overall setup speed and accuracy.
- Consolidated data from multiple spreadsheets using PowerQuery, creating comprehensive spreadsheets.

**Correctional Service Canada** | *Software Developer Intern*

**May 2022 - Apr 2023**

- Collaborated on C# software solutions for improved victim services delivery using Dynamics 365 and web application.
- Performed accessibility testing, enhancing usability with JavaScript and HTML modifications.
- Boosted front-end accessibility using the Web Experience Toolkit, making the platform more user-friendly and accessible for people with different needs.
- Resolved Dynamics 365 software issues, enhancing the document generation efficiency and reducing downtime.

## PROJECTS

**SummaryBot 2.0** | *HTML/CSS, JavaScript, Python, Express, OpenAI*

- Developed a summary-generating chatbot using NLP techniques and the OpenAI API.
- Leveraged HTML, CSS, JavaScript, Python, and Express to create a responsive web-based application.
- Incorporated BeautifulSoup4 from a previous project for website scraping.
- Created Python script for handling summarization logic and OpenAI API interaction.

**OttFoodHelp** | *Java, Firebase, Google Maps API, Android Studio*

- Developed an Android app in Java, showcasing food banks and enabling users to introduce new community fridges.
- Utilized the Google Maps API for marker placement and fetching directions to food banks.
- Integrated a Firebase database for seamless CRUD operations for community fridges within the embedded map.

## SKILLS

**Languages:** Python, Java, C, C++, C#, PowerShell, SQL, JavaScript, PHP, Power Shell

**Frameworks:** Flask, React, Node.js, Express, LangChain, MongoDB, SQLite, MySQL, Firebase, Bootstrap, WET

**Libraries:** pandas, NumPy, matplotlib, scikit-learn

**Development Tools:** Git, Jazz, Agile