

Nathaniel Camorlinga

ncamorli@nmu.edu | +1 217 550 2374

Seeking summer internship in the Computer Science and Programming field in the Chicagoland area. I value working on a team while seeking and providing input for the betterment of the group and I'm looking forward to using my Computer Science skillset to solve problems.

Education

Undergraduate in Computer Science

January 2021 to Present

Northern Michigan University - Marquette, MI

Relevant Coursework: *Data Structures, Programming in C++, Computer Information Systems*

Programming Languages: *C++, HTML, CSS, Python*

Associate in Computer Science

Sept 2019 to January 2020

McHenry County College - Crystal Lake, IL

Computer Science Coursework

August 2018 to May 2019

DePaul University - Chicago, IL

Work Experience

Service Coordinator

December 2021 to Present

Discount Tire - Marquette, MI

- Reset customer TPMS using company-supplied tools.
- Oversaw day-to-day operations in the service area, and ensured the safety of all employees during vehicle servicing using Discount Tire best practices.
- Resolved any customer issues/complaints regarding vehicle mechanical issues, or product defects by working with the customer to find solutions in their best interest.
- Trained new employees on changing tires, safely raising vehicles, and performing tire repairs at an above satisfactory level.

Technical Support Analyst (Contract)

June 2020 to October 2020

Follett Corporation - McHenry, IL

- Provided nationwide technical support for a private library circulation software company in a technical call center team environment.
- Developed and organized customer support cases that effectively provided clients with the technical support and assistance required.
- Used Salesforce Ticketing software to manage technical support tickets.
- Provided technical support for migrating, installing, and upgrading Follett Software for Windows server environments.
- Escalated issues to Tier 2 as needed, as well as set customer expectations for follow-up (i.e. when to expect a follow-up contact and by whom).
- Helped customers troubleshoot Google SSO, LDAP, and other configurations with Follett Destiny software.
- Applied creative problem-solving techniques to identify the source of problems, while keeping the customer updated with the progress of the issue.

Team Member

November 2019 to April 2020

Chipotle Mexican Grill - McHenry, IL

- Responsible for preparing meat and produce for later use.
- Worked with other kitchen staff to maintain a clean, safe, environment per state and company standards.

- Used exceptional time management to proactively prep the kitchen efficiently before afternoon rush hour.

Languages

- Fluent in Spanish