


Aphiwe Ncayiyane

Web Developer & Network Engineer

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ABOUT ME

Enthusiastic IT graduate with a solid foundation in programming and networking, eager to embark on a dynamic internship/entry level opportunity. Proficient in languages such as (HTML, CSS, JAVASCRIPT and Java). I have hands-on experience in developing applications that solve real-world challenges. My coursework in networking has equipped me with a comprehensive understanding of protocols, routing, and security measures. Eager to leverage my technical aptitude and quick learning skills to contribute effectively as an intern, collaborating with a team to drive innovation and gain practical insights into IT operations

TECHNICAL SKILLS:

- **Operating Systems:** Windows, macOS, Linux
- **Programming Languages:** Python, Javascript, C#, HTML5 & CSS
- **Networking:** TCP/IP, DNS, DHCP
- **Hardware:** Troubleshooting, assembly, and maintenance
- **Remote Support Tools:** TeamViewer, AnyDesk
- **Software:** Microsoft Office Suite, Active Directory, ServiceNow
- **Ticketing Systems:** Jira, Zendesk

PROFESSIONAL EXPERIENCE

ICT Choice (Pty) Ltd **September 2023 - Present**
Business Development Administrator (Intern)

Compiling data on business development metrics and key performance indicators. Assisting in the creation of reports and presentations to track progress and outcomes. Maintaining organized files and documentation for business development projects. Coordinating with internal teams to gather information and develop compelling materials. Identifying areas for improvement and making recommendations based on data analysis

Mr Price **April 2022 - July 2022**
Cashier

Following cash handling protocols to ensure accuracy and security. Handling customer inquiries, complaints, and requests in a professional manner. Processing customer transactions accurately and efficiently at the cash register. Operating the POS system to scan products, apply discounts, and process returns.

EDUCATION

Advance Diploma Information Technology (Communication Network)
Majors: Communication Networks and Information Technology Management
2022 - 2023

National Diploma Information Technology (Support Services)
Majors: Support Services and Communication Networks
2018 - 2021

PROJECTS

Network Optimization Project **2021**
Walter Sisulu University

- Led a team to optimize network performance, resulting in a 20% improvement in data transfer speeds.
- Implemented security measures to enhance network resilience against potential cyber threats.

Personal Website
<https://ncayiyane.github.io/Aphiwe/>