Nick Cerdan

Sophomore Software Engineer.

1550 Springbrook Road
Walnut Creek, CA 94597
(925) 322 - 9452
ncerdan1229@gmail.com
nickcerdan.com
github.com/ncerdan

EDUCATION

UCLA — *Bachelor's Degree, Computer Science and Engineering*

September 2017 - June 2021 (Degree in Progress) | **GPA: 3.84 (Dean's List)**

CS111: OS design, robustness, kernel, I/O, memory, scheduler, file system.

CS35L: System calls, multithreading, ssh, dynamic linking, regex's, Git.

CS32: OOP, data structures, algorithms, searching, sorting, complexity.

CS33: Computer architecture, assembly language, compilation, memory.

Las Lomas High School, Walnut Creek CA — *Diploma*

September 2013 - June 2017 | **GPA: 4.50**

APCS: Object-oriented design and development, debugging, logic control.

PROJECTS

Personal Website - nickcerdan.com - (Html, CSS, Javascript)

Built from scratch using the Bootstrap, JQuery, Font-Awesome libraries.

Android App - MySwipes - (Java)

Currently in development. Consolidates information about one's UCLA meal plan swipes to provide a new way to efficiently manage them.

EXPERIENCE

App Annie, San Francisco

Support Engineer Intern II - Summer 2018

App Annie is a global app market data and insights company.

Supported 700 customers by managing their access lists for App Annie's intelligence suite and by helping clients with product-related issues.

Used HTML/CSS to create and QA over 30 Knowledge Base articles.

Created and managed a 2000+ cell spreadsheet to track a transition.

Analyzed past support cases to find trends in causes to find solutions.

Support Engineer Intern I - Summer 2017

Provided 1300 customers support by using client information to give them access to App Annie's intelligence suite.

Learned to use Salesforce, Zendesk, and the basics of using SQL and APIs.

Participated in face-to-face, and international virtual team meetings

UCLA Engineering, Los Angeles

MentorSEAS Representative - (May 2018 - Present)

Mentoring a group of incoming freshmen engineering students.

TECHNICAL SKILLS

Languages: C++, C, Python, Java, Javascript, Html/CSS, Bash.

Libraries: Bootstrap, Android, Git, JQuery.

Operating Systems: Linux, Windows, Mac OS.

AWARDS

National Merit Commended Scholar: Given for excellent PSAT/NMSQT exam score.

California Scholarship Federation (CSF) Scholar: Perfect GPA in High School.

LLHS Award for Excellence in Math: For one male student who excelled in mathematics.

LLHS Scholar Athlete: One male student who excelled in both academics and athletics.

TRAITS

Fast Learner: Pick things up fast, curious to learn more.

Leader: Natural leader, team player, captained sports.

Communicator: Capable of expressing ideas to a group.

Outgoing: Active member of volunteer groups and clubs.