

Nick Cerdan

Sophomore Software Developer.

1550 Springbrook Road
Walnut Creek, CA 94597
(925)-322-9452
ncerdan1229@gmail.com
ncerdan.github.io

EXPERIENCE

App Annie, San Francisco — Support Engineer Intern II

June 2018 - September 2018

Supported 700 customers by managing their access lists for App Annie's intelligence suite and by helping clients with product-related issues.

Used HTML/CSS to create and QA over 30 Knowledge Base articles.

Participated in face-to-face, and international virtual meetings to provide a status update to my team members.

App Annie, San Francisco — Support Engineer Intern I

August 2017 - September 2017

Provided 1300 customers support by using client information to give them access to App Annie's intelligence suite.

Learned to use Salesforce, Zendesk, and the basics of SQL and APIs.

UCLA Engineering — MentorSEAS Representative

May 2018 - Present

Mentored a small group of incoming freshmen engineering students.

Organized group events to construct a support system for new students.

EDUCATION

UCLA — Bachelor's Degree, Computer Science and Engineering

September 2017 - June 2021 (Degree in Progress) | **GPA: 3.84 (Dean's List)**

CS35L: System calls, multithreading, ssh, dynamic linking, regex's, Git.

CS32: OOP, data structures, algorithms, searching, sorting, complexity.

Las Lomas High School, Walnut Creek CA — Diploma

September 2013 - June 2017 | **GPA: 4.50**

APCS: Debugging, logic control, object-oriented design and development.

PROJECTS?

{Android App Name} — Android App Still in Development

{App Description}

{can learn more about other projects on my website}?

TECHNICAL SKILLS

Languages: C++, C, Python, Java, Javascript, Html/CSS, Bash, SQL.

Libraries: Bootstrap, Git, JQuery, React.js.

Operating Systems: Linux, Windows, Mac OS.

AWARDS

National Merit Commended Scholar: Given for excellent PSAT/NMSQT exam score.

California Scholarship Federation (CSF) Scholar: Perfect GPA in High School.

LLHS Award for Excellence in Math: For one male student who excelled in mathematics.

LLHS Scholar Athlete: One male student who excelled in both academics and athletics.

TRAITS

Fast Learner: Pick things up fast, curious to learn more.

Leader: Not afraid to lead, team player, captained sports.

Communicator: Capable of expressing ideas to a group.

Outgoing: Active member of volunteer groups and clubs.

