

To test? Or not to test?

N. Henning 05/03/2018

Current State

- Currently potential members who visit take a fitness test with a trainer
- According to survey results some people can feel intimidated by this process

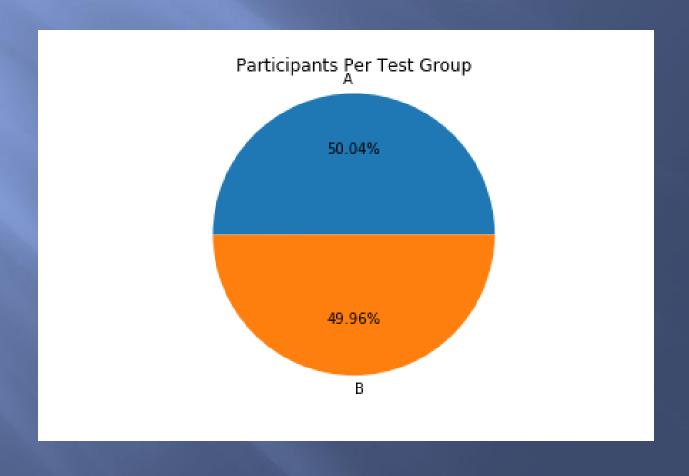
Is the fitness test hurting our sales?

Experiment

- > A/B test
- Group A: Given the fitness test
- Group B: Not given the fitness test

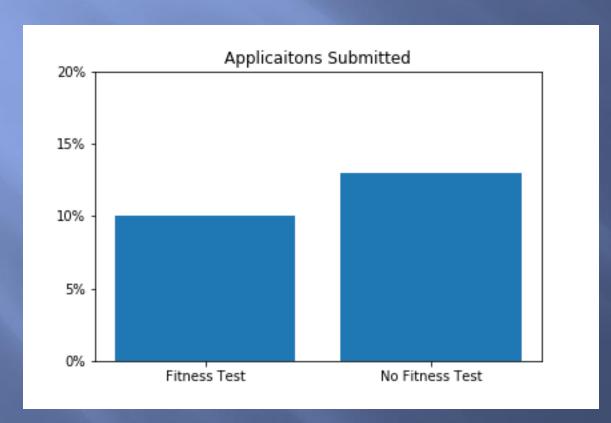
Participants

> Total Participants = 5004



Applications

Percent of visitors that submit an application



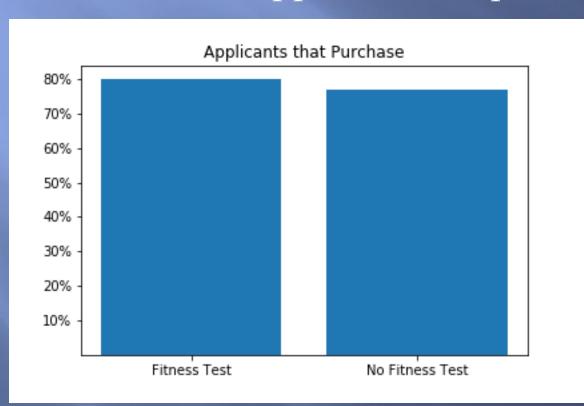
Statistical Significance

 χ^2 test: p=.001

Indicates a statistical significance in the two data sets

Memberships

Percent of applicants that purchase a membership



Statistical Significance

 χ^2 test: p=.432

x No statistical significance in the two data sets

Total Purchases

Percent of visitors that purchase a membership



Statistical Significance

 χ^2 test: p=.015

Indicates a statistical significance in the two data sets

Conclusion

- Group B (no fitness test) is statistically more likely to purchase a membership than Group A (fitness test)
- Most visitors that fill out an application will become members

Recommendations

- > Eliminate the fitness test
- Focus on getting visitors to fill out applications