
Nina Koller

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Seeking a career in Web Development following a six month bootcamp for full-stack web application development, with a focus on MERN stack, MVC frameworks, and database design. Experienced in supporting a RESTful API platform on an enterprise level. Strong communication and leadership skills from years of customer service and coaching experience.

TECHNICAL SKILLS

Front end: JavaScript, ES6, jQuery, React, Handlebars

Back end: Node.js, Express, Mongoose, Sequelize

Database: MySQL, MongoDB

Software: VSCode, Git bash, MySQL Workbench, Robo 3T, Postman, cURL, Splunk

EXPERIENCE

API Support Systems Analyst L2, Wells Fargo - *Minneapolis, MN*

August 2020 - Present

- Support a RESTful API platform enabling dozens of APIs and resources, 24/7.
- Analyze server logs to investigate customer-reported issues.
- Answer API support inquiries via phone, email, and developer forums.
- Perform proactive monitoring of API traffic utilizing Splunk dashboards, searches, visualizations, and alerts.

Scientist II, Pace Analytical - *Minneapolis, MN*

October 2015 - August 2020

- Analyzed and verified data reports and entered results into lab database software.
- Responsible for secondary review of data reports from other analysts and recognizing discrepancies in data.
- Audited data reports for clients, investigated information from relevant databases, and provided written discoveries.

EDUCATION

University of Minnesota, St. Paul MN - *Full Stack Web Development Bootcamp*

In Progress

College of Saint Benedict, Saint Joseph MN - *BA in Biology*

August 2007 - December 2010