Nina Koller

API Support Systems Analyst L2

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PROFESSIONAL SKILLS

Microsoft Office, business communication, ticketing and documentation systems, MySQL, JavaScript (ES6), Splunk, Node, Postman

EXPERIENCE

API Support Systems Analyst L2, Wells Fargo *- Minneapolis, MN*

August 2020 - Present

- Support a RESTful API platform enabling 100+ APIs and resources, 24/7.
- Analyze server logs to investigate customer-reported issues.
- Answer inquiries that come into API support via email, and developer forums.
- Perform proactive monitoring of API traffic.

Scientist II, Pace Analytical *- Minneapolis, MN*

October 2015 - August 2020

- Prepared air samples for analysis for a variety of tests based on published methods and Standard Operating Procedures.
- Analyzed and verified data reports and entered results into lab database software.
- Responsible for secondary review of data reports from other analysts and recognizing discrepancies in data.
- Audited data reports for clients, investigated information from relevant databases, and provided written discoveries.

Head Coach Girls Varsity Swim Team, Hill-Murray School *- Maplewood, MN*

August 2014 - December 2018

- Fulfilled sole administrative role for high school athletic organization (bookkeeping, logistics and coordination, records).

EDUCATION

College of Saint Benedict, Saint Joseph MN *- BA in Biology*

August 2007 - December 2010

University of Minnesota, St. Paul MN *- Full Stack Web Development Bootcamp*

In Progress