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# Software Ticket Quality

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Masters project proposal

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# **1 Introduction**

briefly explain the context of the project problem

## **1.1 A subsection**

Please note your proposal need not follow the included section headings - this is only a suggested structure. Also add subsections etc as required

example references: [1]

# **2 Statement of Problem**

clearly state the problem to be addressed in your forthcoming project. Explain why it would be worthwhile to solve this problem.

## **3 Background Survey**

### **3.1 Introduction**

### **3.2 What was covered and why**

### **3.3 How papers were found - what terms were searched for + snowballing**

### **3.4 Data Quality Metrics**

### **3.5 Issue Quality**

### **3.6 Measuring Cost and Waste in Software Projects**

### **3.7 Sentiment Analysis**

### **3.8 Conclusion**

## **4 Proposed Approach**

state how you propose to solve the software development problem. Show that your proposed approach is feasible, but identify any risks.

## **5 Work Plan**

show how you plan to organize your work, identifying intermediate deliverables and dates.

## **References**

- [1] C. Baier and J.-P. Katoen. *Principles of Model Checking*. MIT Press, 2008.