

Sample Summary of steps for upgrading TRIRIGA RE Platform

Platform Upgrade Summary Performed by CDS: tasks (estimated times will depend on the day/start time of upgrade).

Recommendation is to begin with Non-Production Environment first and follow with additional Non-Production Environments and Production.

Steps Taken by IBM CDS:

Step 1: Client to submit a case requesting a Platform Upgrade (which environment and to which version included in detail)

Step 1: Stop Platform Services – Timing: 30 min (TBC) (JVMs: app, proc, birt, etc)

Step 2: Offline back up – Timing: 1.5 hour (TBC)

Step 3: WebSphere upgrade/migration (if needed) - Timing: 4 hours (TBC)

Step 4: Install Platform folder in the JVMs /directories – Timing - 4 hours (TBC)

Step 5: Confirm Total transaction lifetime timeout and Maximum transaction timeout to 36000 for one of the JVMs, restart TRIRIGA app and make sure upgrade script was successful with no errors - Timing: (TBC)

Step 6: Apply Best Practices to the JVMs, WebSphere, HIS and DB – Timing (TBC)

Step 7: Reorg + Runstat for DB – Timing (TBC)

Step 8: Restart all JVMs and check server.log to verify and test URL – Timing (TBC)

Step 9: Online full backup – Timing: 1.5 hour (TBC)

Step 10: Communications via ticket and email to customer and IBM team –Timing (TBC)

Step 11: Client to Perform Smoke/Regression testing – Timing (TBC)

Step 12: Once client confirms success, schedule additional environments – Timing (TBC)

Suggested Smoke/Regression Test Areas Performed by Client for TRIRIGA Platform Upgrade:

Prioritize based on Client Use Cases

Review platform release notes

Login

SSO

Integrations

Browser Support

Run Critical Reports (Birt and Standard Reports)

TRIRIGA Functional Specific Areas Based on Deployments

Screen Shot Before/After of Admin Console Screens to Verify Appropriate Agents are running

Admin review (Admin Console, Agents, Navigation, Dashboards, Classification Hierarchy, etc)

<https://www.ibm.com/support/pages/release-notes-ibm-tririga-products>

<https://www.ibm.com/support/pages/supported-versions-ibm-tririga-products>