NICHOLAS LESLIE

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EXPERIENCE

YMCA of South Hampton Roads Jamesville, Virginia

Program Development Director May 2016 - Sep 2017

Activity Program Director Jun 2014 - Sep 2016

Noel Leeming Christchurch, Canterbury

Retail Sales Consultant Sep 2016 - May 2016

- Manage staff, preparing work schedules and assigning specific duties
- Establish and implement departmental policies, goals, objectives, and procedures, conferring with organization officials, and staff members as necessary
- Determine staffing requirements and train new employees, and oversee employee development and evaluations
- Day to day planning and running of Conference and Retreat Center with 300+ daily guests
- Guest entertainment with main responsibilities on new programming, managing social media, weekly media productions
- Management responsibilities of 100+ employees
- Part of the YMCA Camp Silver Beach Leadership and Administrative Team
- Responsible for training, evaluating, managing, and leading a team of 40+
- Safety and maintenance coordinator
- Emergency first responder
- Achieve and exceed KPIs, personal sales targets, and store targets
- Greet customers and ascertain each customer's needs and wants
- Describe merchandise and explain use, operation, and care of merchandise to customers
- Recommend, select, and help locate the right product based on the customer's needs and desires
- Ticket, arrange and display merchandise to promote sales



EDUCATION



O SKILLS



ADVANCED SKILLS

ARA (Formerly CPIT)

Bachelors of ICT - Software Engineering Expected graduation - Nov 2020

ServiceIQ

Certificate of Retail (Customer Service and Sales Support) Apr 2016

Yoobee (Formerly Natcoll)

Introduction of Video Post Production Feb 2008

- Leadership
- Adaptability
- Positive attitude
- Self-managing
- Willingness to learn
- Problem solving
- Teamwork

- Cisco ITE v6 Certification

Proficient in:

- JavaScript (ES6+)
- HTML/CSS

Familiar with:

- Powershell/CMD
- Bash