**Nicholas Lubega**

25 Piercefield Place, CF25 0LD

Mobile: 07383012100

Email: nickyrich300@gmail.com

**Personal Profile**

I am an ambitious, positive, and enthusiastic individual. I like to say that I am focused, motivated and innovative worker. I am an effective team player with a strong belief in the power of teamwork and this skill goes hand in hand with my good communication skills. This has been evident in the times where I have been asked to play football in school football teams. I am also good at adhering to given instructions given to me to get my tasks done effectively. I also like to take on challenges as I believe these can keep one motivated to achieve a set goal.

**Work experience**

* **Team Member.**

**CREAMS CARDIFF (OCTOBER 2019-AUGUST 2020)**

Whilst working at Creams, Cardiff, I achieved quite a bit in the little time I worked there including things like improving common day to day skill and gathering enough work experience to start me off on this journey towards todays work environment. The workspace at Creams Cardiff was a great one in which I was able to be focused on the task at hand that were introduced to me as I started working there for example things like making sure that customer orders were completed on time and other in-house task for example making sure that the shop was presentable and ready for each day hence inviting both daily and new customers. This work experience showed me that to have many more customers buying into your work, it would need to be made well with extra levels of passion and hard work. Also, whilst working at Creams Cardiff I was introduced to team-working skills in which I excels and was good at working with whoever was running the work-shifts with me hence making me more enthusiastic about my role as a team-member. Good teamwork leads to great results. Another major skillset I picked up on through my experience working for Creams Cardiff was problem solving. I was able to hone this skillset and very soon learned to face the problems head-on and this in-turn this made me more confident in most situations involving interactions with customers. I am certain that all the work experience I gathered with my motivated mindset to achieve certain goals whenever I was working helped to contribute to the Creams, Cardiff team success by completing jobs quickly to the best of the customers’ expectation.

**Key Skills**

* Good communication skills, both written and verbal, developed through numerous essays and presentations given during my time at my high school and college tasks.
* Good time management skills. I believe this is key to getting things done quicker and efficiently.
* I am committed to each task given to me in which I ensure that all that is required of me is met at the right time.

**Education**

**2015-2017 Seeta High School, Uganda**

**2017-2018 Willows High School, Cardiff**

**7 GCSE’s**

I have received my GCSE results from my high school and these GCSE’s include in which I had grades, “B to C”

* Math’s
* English
* Science (biology, physics, and chemistry)
* BTEC sport
* BTEC IT

**2018-2020 St. David’s Catholic College (BTEC studies IT AND Business for DIPLOMA)**

I was undertaking these two courses for approximately 2 years. I achieved my goals that was getting the best grades possible in these two major subjects I am taking.

* BTEC Level 3 Diploma in Business (QCF), (JW205A) GRADE D\*D\*
* BTEC level 3 Subsidiary Diploma in IT (QCF), (CPF69A) GRADE D\*

**Hobbies & Interests**

My hobbies are playing football, and spending time with friends and family. I also like travelling whenever I get a chance to do so. I also like to keep my self busy by helping others in case they need any help.

I am also interested in helping around in my youth group because it helps many youths who are struggling with life to become better versions of themselves, which makes me feel like I can be of help to someone.

**Other Involvements/Skills**

I am part of a youth group in my Church (VYG), which involves helping young people to be positive role models in society and reach their full potential. My responsibilities include helping my team leader on a weekly basis to keep track of points earned. The experience also involves planning events and attending meetings, which has helped me become more organized and punctual to deadlines which I could bring to a new job. I’m also a very good listener meaning I’m able to process relevant information or instructions given to me either by a customer, a colleague or a manager. I’m very determined which is why I have a good attendance/punctuality record, I’m also confident with the ability to be able to think on my feet in any situation presented to me.

**References are available upon request.**