- 0) Overall Build one platform with two views: Customer View (public) and Broker View (back office). Include a demo toggle in the header to switch between views instantly (no re-login required in demo). Use the same backend and data; only the fields and features shown are different per view. Keep public data display compliant (public view shows only fields allowed for public display; broker view can show everything).
- 1) Demo Toggle Add a "View: Customer | Broker" switch in the top right. When switched, the entire navigation and visible components change to the chosen view. The current view is remembered while browsing the site.
- 2) Customer View What to Build Purpose: Zillow-simple search with CREXi-depth metrics; let users submit an offer that brokers receive.

Search page: - Prominent search bar supporting address, city, ZIP, and keywords. - Map with pins and a list of results side-by-side. - Filters panel with: Price, Property Type, Building Size, Lot Size, Year Built, Cap Rate, Occupancy, Lease Type, Zoning, Status, and "Has" toggles. - Sort options: Relevance, Newest, Price (Low \rightarrow High / High \rightarrow Low), Cap Rate (High \rightarrow Low), Building Size (High \rightarrow Low), Lot Size (High \rightarrow Low). - Result cards show: photo, price, address, property type, and three quick metrics. Buttons: Save, Request Tour, Make Offer.

Listing detail page: - Gallery, stats (price, cap rate, NOI, price/SF), description, map. - Public documents section. - Broker attribution/disclaimer text. - Buttons: Request Tour, Ask a Question, Make Offer, Save.

Make Offer flow (customer): - Guided offer form collects buyer info, offer terms, contingencies, closing date, inclusions/exclusions. - Allow uploads: proof of funds or pre-approval. - On submit: confirmation with Offer ID and Track Status link.

Customer account area: - Saved Listings, Saved Searches (with alerts). - Offers list with status and timeline.

3) Broker View — What to Build Purpose: Receive/manage offers, oversee listings, contacts, and tasks.

Dashboard: - Counters (New Offers, Pending Counters, Tasks due). - Recent activity feed.

Offers inbox: - Table with: Received date, Listing, Buyer, Price, Status, Actions. - Filters by status, price, listing, date.

Offer detail: - Full terms and uploaded docs. - Timeline of actions/notes. - Actions: Accept, Decline, Counter, Request Documents.

Listings management: - List and edit listings. - Mark fields/docs as Public or Broker-only. - Upload Public and Private docs.

Contacts / Leads: - Rolodex with customer accounts (offers auto-create contacts). - Notes, tasks, outreach info.

Tasks: - Kanban board (New, In Progress, Done). - Auto-create tasks after Accept/Request Docs.

Settings: - Brokerage profile and attribution text. - Team roles: Admin, Agent, Coordinator, Read-only. - Email templates (Offer received, Counter, Accepted, Declined, Docs Requested).

- 4) Customer ↔ Broker Hand-Off (Offer lifecycle) Customer submits → Broker inbox sees instantly. Broker actions (Accept/Decline/Counter/Request Docs) update both Customer and Broker views. Timeline auto-updates on both sides. Broker-only notes visible only in Broker view.
- 5) Data Visibility Rules Customer: Public fields/docs only. Broker: All fields/docs including private notes. Each field/doc marked Public or Private.
- 6) Notifications (demo-safe) On events: show clear on-screen confirmations. Simulated "Email sent" banner/toast in demo.
- 7) Performance & Usability Targets Search results load instantly on map moves. Filter changes refresh results quickly. Mobile layouts usable for both views. Clear labels and error messages on all forms.
- 8) Acceptance Criteria Demo toggle switches views and navs instantly. Customer View: search, filters, offers submit/track, account area. Broker View: offers inbox with full actions, listings with public/private fields, tasks auto-create, settings editable. Data rules enforced correctly.
- 9) Nice-to-Have Draw-on-map search. Compare up to 4 listings. Inline calculators on details. Export CSV (broker only).