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Top Skills

Software Infrastructure
Software Testing
JavaScript

Jefferson Ndeke

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Nairobi, Nairobi County, Kenya

Summary

A dynamic, creative and enthusiastic R Software Developer with experience in building interactive and visually appealing web applications using basics in R-Shiny framework. Leverages a robust background in R programming to specialize in designing and implementing dynamic data-driven solutions. With a keen eye for detail and a passion for designing user-friendly interfaces, excels in transforming complex datasets into intuitive applications that meet the unique needs of clients. Expertise extends beyond Shiny development, encompassing data manipulation and statistical analysis. Adept at collaborating with cross-functional teams, translating business requirements into technical solutions and delivering projects on time and within budget.

Experience

ACTSERV - Actuarial Services (E.A) Ltd
Software Developer
May 2024 - Present (2 months)
Nairobi County, Kenya

Solar Panda
1 year 9 months

Shop administrator
April 2024 - May 2024 (2 months)
Kitui County, Kenya

Customer Service Representative
September 2022 - April 2024 (1 year 8 months)
Nairobi County, Kenya

Responsibilities

• Handling inbound and outgoing calls to provide prompt and on-the-spot responses to customer inquiries and concerns.

• Recording client interactions in the Customers Management Relationship system to guarantee consistent service delivery.

• Responding to sales leads from the field in order to verify new customers' information and satisfaction with the service provided.
• Following through on communication scripts and translating as needed to provide excellent customer service.

Education

University of Nairobi
Bachelor of Economics and Statistics, Mathematics · (February 2019 - September 2023)

Alliance High School
KCSE · (March 2014 - December 2017)