

# Ndemafia Wilsmith

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## Summary

Productive IT manager and Cross-Platform System Administrator and have broad knowledge of AWS. Has collaborative ability, excellent communication skills, and strong organization, prioritization, and time management skills.

Delivered Customer Satisfaction for 3 consecutive years at florenzo.

xxxxxxExperience# xxxxxxxx

Experienced System Administrator trained in Linux, Unix, and Windows Systems.

## Experience



### System Administrator

Florenzo Tech

Feb 2020 - Present (2 years 9 months +)

I manage Linux Unix and Windows Systems at Florenzo tech daily.

Modified customer service support system to reduce complaints by 10%.

Awarded Employee of the Year in 2021 for being customer focused.

## Education



### Merit America

Computer Science

2021 - Jun 2022

Currently enrolled in a java development program at Merit America.

## Licenses & Certifications



### Certificate in Chemistry - MILSET

1906581055

## Skills

Windows System Administration • Amazon Web Services (AWS) • Bash • Powershell • Amazon EC2 • Amazon S3 • Web Development • Linux • Java • Ansible

## Honors & Awards



### Employee of the month - Florenzo Tech

Dec 2021

