

John Smith

IT Project Manager

IT Professional with over **10 years** of experience specializing in **IT department management** for international logistics companies. I can implement effective **IT strategies** at local and global levels. My greatest strength is business awareness, which enables me to permanently streamline infrastructure and applications. Striving to leverage my skills at SanCorp Inc.

Experience

- 2006-12 - present

Senior Project Manager
Seton Hospital, ME
 - Oversaw all major hospital IT projects for 10+ years, focus on cost reduction.
 - Responsible for creating, improving, and developing IT project strategies.
 - Implemented the highly successful Lean Training and Six Sigma projects.
 - Cut costs by 32% in less than six months.
 - Reduced the costs of IT maintenance in 2015 by successfully rebuilding the server infrastructure resulting in over \$50'000 of annual savings.
- 2004-09 - 2006-12

Junior Project Manager
Seton Hospital, ME
 - Streamlined IT logistics and administration operation cutting costs by 25%
 - Diagnosed problems with hardware and operating systems.
 - Successfully migrated two servers to new data architecture.
 - Maintained the user database of over 30000 patients.
 - Managed project for lean training for all IT Support Officers.
- 2002-08 - 2004-09

IT Support Officer
Seton Hospital, ME
 - Provided support for project managers and hospital staff for 2 years.
 - Prepared over 100 infrastructure performance analyses and reports.
 - Implemented a new tracking dashboard, cutting manual data input by 80%.
 - Successfully resolved over 200 issues in regards to IT infrastructure.

Education

- 1999-09 - 2001-05

Master of Computer Science, University of Maryland
 - Graduated Summa Cum Laude.
 - Andersen Postgraduate Fellowship to study advanced nursing techniques.
 - Managed a student project to develop a weekly nursing podcast.
- 1996-09 - 1999-06

Bachelor of Computer Science, University of Maryland
 - Graduated Summa Cum Laude.
 - Member of Student Association of Computer Science.
 - Managed a student project to organize a conference for 50+ professionals.

Certifications

- 2010-05

PMP - Project Management Institute
- 2007-11

CAPM - Project Management Institute
- 2003-04

PRINCE2® Foundation

Personal Info

- Address

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- Phone

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- E-mail

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- LinkedIn

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Skills

- Business Process Improvement
- Vendor Management
- Sales Analysis
- Strategic Planning
- Communication Skills

Software

- Microsoft Project

Excellent
- MS Windows Server

Very Good
- Linux/Unix

Very Good
- Microsoft Excel

Good

Languages

- French

Intermediate
- Spanish

Basic