

Nathaniel Lanier

www.linkedin.com/in/ndlanier/

References Available Upon Request

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Olathe, KS, 66062

Skills

Technical

Active Directory, Citrix XenApp, Citrix Storefront, Citrix PVS, Windows Server, IBM WebSphere, OAuth, Linux (RHEL), Windows Server (2008r2, 2012, 2016, 2019), Visual Basic Scripting, PowerShell Scripting, VMWare, Python, Jira, Microsoft Office Suite, Kanban, OpenText ApplicationXtender, Kofax, Chef, Batch

Personal

Self-Driven Work Ethic, Efficient Problem Solving, Leader, Professional Communication Skills (Written & Verbal), Mentor, Analytical

Professional Experience

System Engineer | Cerner Corporation | Kansas City, MO | April 2018 – Present

- Built, configured, and managed the client's systems that are hosted within Cerner's data center
 - Implemented 2 major upgrades to OpenText ApplicationXtender in 5 production environments
 - Completed 4 successful migrations of XenApp 6.5 to XenApp 7.15 along with a Windows 2008r2 to 2016 migration for the Citrix VDA/target servers
- Mentored multiple System Engineers and served as a Subject Matter Expert (SME) for a handful of technologies
- Actively pursued innovation and simplified workflows and configurations to provide a better client experience
 - Scripted steps for XenApp 6.5 to 7.X migration via a mix of PowerShell, VBS, and Batch
 - Managed a python script/program that queries the API endpoint of an asset database to dynamically create connections to servers for use within RoyalTS
 - Configured PowerShell scripts to mitigate unattended issues as a long-term resolution was pursued
 - Discovered useful commands and modules within Citrix PowerShell snap-ins to painlessly extract data
- Represented my team on incident, review, and project calls where the client could be present
- Coordinated incident calls without superiors to find quick resolution or root cause

User/Computer Support Specialist | Mid-Kansas Coop | Moundridge, KS | Dec 2016 – April 2018

- Assisted coworkers with technology related issues remote or on-site
- Built PCs and configured them per the user's job requirements
- Monitored patterns of issues and reported them to superior with extensive knowledge of the situation
- Researched and executed special technology implementation projects

Computer/Network Technician | Eagle Technical Solutions | Hays, KS | Sep 2016 – Dec 2016

- Supplied local businesses with fast and efficient technical support and installation
- Assisted teammates in network configuration
- Aided customers via the public support line while utilizing remote assistance software

Education

Fort Hays State University | Hays, KS | Graduated Dec 2016

- Bachelor of Science in Information Networking & Telecommunications