# Nathan Duncan

# **Director of IT User Engagement**

Accomplished web developer that has been building and maintaining applications since 2003. I have worked in Manufacturing Industry and K-12 Education industry my entire working career. I started out as a Sr. Programmer Analyst at Gwinnett County Public Schools working with applications, and end users on their specific needs. As my career progressed, I had an opportunity for Management so I accepted the challenge and became a Coordinator of Application Programming. In this role I worked with and reported to Upper management on project statuses while also working with a team of developers to build and maintain applications for a wide variety of customers throughout the entire school district. I love to learn new technologies and I am always looking to expand my knowledge as well as look for any new opportunity to grow.

## **Work History**

8/2018 - Present

# **Coordinator of Application Programming**

Gwinnett County Public Schools, Suwanee, GA

- Manage a Team of 9 Developers across multiple skill sets.
- Active Manager that will dig into code and dubug and help team whereever the need arises.
- Work with team to manage and develop all Employee Portal Applications. Applications are accessed by approximately 20,000 users. This employee portal has a multiude of applications built for specific purposes such as New Hire Onboarding, Payroll Applications, Single Sign On applications. Applications are Java Based, Angular, Angular2, Microsoft Powerapps, Lotus Notes.
- Work with team to manage our Student Portal application where we have approximately 180,000 users where we manage user specific content for these users.
- Worked with our team to build and manage our Parent Portal application as well which has approximately 300,000+ registered users.
- Worked with out team to implement and manage 130
  School websites. Regularly communicate issues and work with users at schools on content that they need

### Contact

#### **Address**

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#### **Phone**

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#### **Email**

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### Skills

Java Javascript

jQuery HTML CSS

Docker

**Websphere Application Server** 

Database (SQL Server, MySQL

**REST Services** 

WebServices SOAPUI

Rested Client GitHub

GitLab CI/CD nginx

Angular

**Openshift (Kubernetes)** 

**Blackboard School Websites** 

**Google Analytics** 

**Chrome Developer Tools** 

Debug Tools RAD

Eclipse VS Code

**Shell Scripts** 

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assistance with. This was implemented using Blackboard Web Community Manager.

- Recently worked with team to containerize applications and move off of Websphere Portal and run them on Openshift.
- Worked with cross functional team to Stress test applications and work through issues such as Server issues, logging, Appliction issues as well as Stress Testing issues.
- Work to build relationships with end/business users to assess their needs or enhancements in regards to applications we are managing for them.

### 8/2009 - 8/2018

## Senior Programmer/Analyst

Gwinnett County Public Schools, Suwanee, GA

- Worked with a team to build multiple applications for our Employee Portal.
- Applications worked on, maintained, or built: Pay Advice, New Hire Application, Employee
   Name/Address Changes, Open Enrollment, Hidden
   Paycheck, Employee Absence Management System,
   Online Contract, United Way, as well as several other
   Employee Applications
- Built applications using a variety of technology using Webservices, Rest Services, Java, Javascript, Ajax, html and CSS.

### Education

8/1999 - 12/2003

## **BBA: Information Systems**

Georgia Southern University, Statesboro, GA