AetInfo's Standard Universal Files November 7, 2006

<u>Purpose:</u> We want to update you about format, content and/or documentation changes in the standard AetInfo® Universal Files. The scope of this communication is global, and the subject matter is generic. It does not include references to individual customers or customized file formats.

This update includes information that may require you to revise your intake/load program. If you have questions about these changes (or about other aspects of U Files), please contact any of the AetInfo contacts listed in this document.

Additions/Changes to CONTENT since Last Update: AetInfo made no additions to the U Files since our last bulletin. There is one upcoming content change documented in the Data Content Alerts for the U Med/Dent File under #2. Also, during the first quarter of 2007, a new field will be added to the end of the U Pharmacy File (refer to #2 under Data Content Alerts U Pharmacy File). Any additional plans for possible changes in 2007 will be announced as they develop. We will keep you apprised of our plans and provide sufficient advance notice before introducing a material modification.

Additions/Changes to DOCUMENTATION since Last Update: There have been no additions or changes to the posted record layouts. However, both the Universal Medical/Dental and Pharmacy File data dictionaries have been updated to:

- Eliminate references to the legacy Aecclaims system.
- Provide an explanation for the value of 'A' appearing in the Line-Level Procedure Code (Field #68) on the Universal Medical/Dental file).
- Clarify the Member Out of Pocket Amount in the "Top-Down" dollar explanation in the Universal Pharmacy File data dictionary.

Data CONTENT Alerts (U Med/Dent File):

1. UPDATE: Fields #85 - #87, Not Covered Amount 1 - 3 Zero-filled.

For full details and history on this issue, please refer to page 3 of our July 2006 Update Bulletin at http://www.aetna.com/info/aetinfo/uf docs/UF status update 07302006.pdf.

The essential issue here is that the Not Covered Amount fields for medical/dental claim data were inadvertently zero-filled, on our source Data Warehouse, on all claim records where either (a) the Universal Med/Dent file was created on or after March 21, 2006, regardless of the dates on which the claims were processed, and/or (b) the claim was processed in 2003 or 2004.

<u>Status:</u> In the July bulletin, we stated that the Not Covered Amounts for all claims processed in 2003 or 2004 would be corrected as part of the August 15, 2006 monthly update. However, it was later decided that the correction for those records would occur in stages. Accordingly, the Not Covered Amounts for claims with processed dates from March 2004 to December 2004 were corrected as part of the September and October 2006 updates to our Data Warehouse. Claims processed from January 2003 through February 2004 will have their Not Covered amounts corrected as part of the November 2006 monthly update. Any historical files requested after November 2006 will contain

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complete and accurate Not Covered Amount information for <u>all</u> claims processed (that is, the three Not Covered Amount fields will no longer be arbitrarily defaulted to zero).

2. <u>Field #109, Type of Expense COB</u> is scheduled to contain new values beginning with any Universal file created after December XX, 2006 for all ACAS data (Field #7, Source System Platform = 27).

Background

A Service Request to improve the usefulness and quality of information reported in this field was submitted to the data warehouse team. The field is being mapped from a more reliable ACAS source field.

Details

The change is scheduled to be implemented to the data warehouse with the December 2006 update. If the change goes in as planned, **anticipated**, **new** values to this field would be:

C = Commercial

W = Workers' Compensation

M = Medicare

B = COB Processing Bypassed/Paying as Aetna Primary

S = Secondary

N = Not Applicable/No COB

Blank = No COB

This list may NOT encompass all new, valid values as the data warehouse has not published final testing results and findings of the planned change.

Data CONTENT Alerts (U Pharmacy File):

1. Field #37, Pharmacy ZIP code is missing on 40 percent of the records (on average).

Background

Over the past year, there has been a substantial increase in the number of records missing a Pharmacy ZIP code.

Details

Our research has so far identified two contributing factors:

- (1) Pharmacy ZIP code is not reliably present on the incoming source data from Managed Pharmacy claims. The data warehouse team is looking into possible issues upstream in the way that the Pharmacy Provider and Address load files are being built.
- (2) The Pharmacy Provider address and ZIP code are mapped from the Pharmacy Provider's NABP Number (field #36, Pharmacy Id). There is a possibility that <u>terminated NABP numbers</u> are contributing to (but not solely responsible for) for this problem.

Solution

There is an active Service Request on this issue, which means that the problem is undergoing further investigation by both the provider area and the data warehouse team.

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At this point in time, we do <u>not</u> have an ETA for resolution. As an interim work-around for grouping Universal Pharmacy data by geographical area, we suggest the following:

For records where the Pharmacy Zip Code = 'U', use Field #16, Employee Zip Code instead.

2. Field #63, For Future Use, currently contains 100 bytes of filler space.

Background

A new field called Prescriber Qualifier Code is being added to the end of the Universal Pharmacy File in Field #63. Field #64 will be changed to filler space.

Details

We do not know the exact date of this change, but it is scheduled to occur in the first quarter of 2007.

The field is being called Prescriber Qualifier Code to remain consistent with upstream data sources. However, in terms of usage, it is better to think of this field as an indicator, because it does not modify or qualify any other data fields. Instead, the field 'indicates' if the information in Field #32, Prescribing Provider Id, is a DEA Number or an NPI Number.

We have been informed that the new field will be 2 positions in length but have not yet been provided with the valid values. Accordingly, this field has not yet been added to our data dictionary or layout.

Again, we do not know exactly when this information will appear on the U Pharmacy file, but we wanted to give you advance notice of this upcoming change in case the filler space is being used in any of your processes. As we obtain more exact information on this field, we will inform you immediately.

Contacts: Below are the primary contacts for U File questions. All work in the Plan Sponsor Information Services group within AetInfo.

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