NEAL ROGERS

Information technology and security professional with 15 years of experience managing global deployments in both the public and private sectors.

EXPERIENCE

International Rescue Committee *New York, NY*

Information Security Analyst, 2022-present

Key player in organizational strategic Security Enhancement Project. Successfully led global multi-factor authentication deployment, **surpassing goal** of enrolling 40% of all users by Q2 2023 by **achieving 95% enrollment** (15,000 users) in same timeframe. Responsible for creating, tracking, and enhancing quarterly security operations metrics and data analysis for leadership. Leads global Threat Intelligence Operations and phishing simulation, training, and reporting program. Security incident response operative.

Senior IT Communications Officer, 2020-2022

Managed cyber awareness and IT communications worldwide, including regular global updates and drafting communication for organization leadership. Led user-experience (UX) research to improve how IRC users obtain needed organizational IT and cybersecurity information – and executed those improvements globally, from internal communications and training programs to change management. Portion of remit dedicated to Global Information Security team operations, including growing phishing simulation program.

IT Communications Officer, 2018-2020

Managed cyber awareness and IT communications worldwide. Deployed phishing simulation program.

SIMPLENIGHT.COM *New York, NY*

Project Manager, 2015-2016

Oversaw the development and ongoing management of a new startup's QA/API development, the associated teams, and created protocol for all documentation. Restructured API integration process to drive completion of over 20 integration projects in one quarter.

BREEZY *New York, NY* and *Oakland, CA*

Customer Success Manager, 2014-2015

Bridged the gap between tech and users for a seamless onboarding and ongoing customer/Breezy SAAS user experience. Crafted technical and instructional documentation internally and externally. Created and delivered Breezy platform training for customers. Managed support platforms.

Bloomberg Philanthropies *New York, NY*

IT and Design Consultant for Everytown for Gun Safety, 2013-2014

Provided frontline technical, information security, and design advisory services for an exponentially-growing group as it transitioned from a small program with a handful of staff to a newly-formed, independent national organization.

UK Mission to the United Nations *New York, NY*

Head of IT, 2013-2014

Streamlined mission IT operations with introduction of first-ever systems and IT asset security. Confidential-level security clearance.

City of Chesterfield *Chesterfield, MO*

Systems Administrator, 2007-2013

Deployed software and infrastructure for over 200 employees. Implemented procedures which reduced support requests by 90%.

EDUCATION

Bachelor of Science, *Information Systems*, June 2018
City University of New York (CUNY) School of Professional Studies, *New York, NY*

Certificate, User Experience/User Interface (UX/UI) Design, July 2017
Pratt Institute, *New York, NY*

Certified Information Systems Security Professional (CISSP), September 2023

Certified in Risk and Information Systems Control (CRISC), October 2022

Certified Information Security Manager, July 2021

CONTACT

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