YOUR CALIFORNIA PRIVACY RIGHTS

Last updated: 19 August 2025

This section of the [Privacy Policy](#) applies solely to California residents.

We adopt this Section of the privacy policy in order to comply with the California Consumer Privacy Act of 2018 ("**CCPA**") as amended by the California Privacy Rights Act of 2020 ("**CPRA**").

Please note that certain terms used in this California-specific section of the privacy policy, such as "Personal Information," "Sale," "Share" and "Sensitive Personal Information" have the meanings given to such terms in the CCPA/CPRA, and not the common meanings of these terms in conversational English. The CCPA does not apply to certain information, which may be subject to the Gramm-Leach-Bliley Act ("GLBA"), the Fair Credit Reporting Act, or certain other state or federal privacy laws.

California Residents

California Civil Code Section § 1798.83, known as the "*Shine The Light*" law, permits users of the Website, the Apps and the Tools who are California residents to request and obtain from us a list of what Personal Information (if any) we disclosed to third parties for direct marketing purposes in the preceding year, and the names and addresses of those third parties. You may request this information no more than once a year, but such request will be handled free of charge to you. To make such a request, please send an email to privacy@near.ai .

Do Not Track and Global Privacy Controls

The Website, the Apps and the Tools respond to currently available global privacy control ("**GPC**") signals. We will use commercially reasonable efforts to keep the Website, the Apps and the Tools up to date so that we can continue to respond to such opt-out request as the technology changes over time

If you choose not to be tracked while visiting the Website, the Apps and the Tools, you can visit your browser privacy settings to make the selection, and specifically turn on a "do not track" or other global privacy control setting made available, to send signals that you wish not to have your information collected as you browse. This election is often available under the cookies related privacy settings for your browser.

Not all browsers have GPC extensions at this time. Please visit the website for the company that offers your browser to see if they have a GPC extension and to learn how to download it. For example, Mozilla explains how to enable their experimental GPC control here: https://blog.mozilla.org/netpolicy/2021/10/28/implementing-global-privacy-control/.

Notice of Financial Incentives

At this time, we do not offer any financial incentives for processing your Personal Information.

Data Collection

We have collected the following categories of Personal Information for the following purposes within the last twelve (12) months:

What	Type of Data	Purpose	Storage/Retention
Account Information	Email address OAuth authentication proofs (access / refresh tokens, signature nonces).	Create and secure your account; send essential service notices.	Encrypted in transit and at rest; deleted when you close your account.
Content	Inputs (e.g., text, files, model weights, data) and Outputs (model-generated results)		
Technical Information	Timestamp, request ID, endpoint, model version, latency, success code. Browser user-agent, OS, time-zone offset, screen size. Crash stack traces (server errors). *We discard IP addresses after routing.*	Operate, secure, debug, and scale the Service.	Logs kept 30 days "hot" / 90 days archived, then purged.
Usage & Billing Metadata	Input/output token counts; model version; timestamp; conversation ID.	Calculate usage-based fees; enforce rate limits; compile aggregate statistics.	Collected inside the enclave; stored separately from Content. Retention currently **up to 12 months**..
Attestation Artifacts	Per-request CPU/GPU enclave quotes, container hash, policy digest, timestamp, account ID.	Provide cryptographic proof that **every** interaction ran inside a verified enclave.	Stored append-only for as long as your account (or associated chat history) exists; may be retained longer to preserve verifiability but for no longer than 12 months.
Local Storage Keys	Browser keys such as `auth_token`, `history_pref`, `theme`.	Keep you signed in; remember UI settings.	Reside only in your browser; you may clear them any time.

Support & Communications	Name, email, and the contents of messages you send us (email, Discord, in-app chat).	Respond to inquiries; improve support.	Retained up to 24 months unless legal obligations require longer.

We do not knowingly or intentionally collect any Personal Information of persons under the age of 16.

California Consumer Rights Pursuant to the CCPA/CPRA

California consumers have specific rights regarding how your Personal Information is collected and used.

- You have the right to request that we disclose to you or your authorized agent acting on your behalf the following information covering the past twelve (12) months:

  o Specific pieces of Personal Information collected;

  o Categories of Personal Information collected;

  o Categories of sources from which Personal Information is collected;

  o Categories of Personal Information Sold (as this term is defined in the CPRA/CPRA), Shared for cross context behavioral advertising, or disclosed for a business purpose.

  o Categories of third parties to/with whom we Sold, Shared or disclosed the Personal Information for a business purpose:

  o Our business purpose for collecting (or Selling or Sharing) Personal Information;

  o The categories of Sensitive Personal Information to be collected and the purposes for which the categories of Sensitive Personal Information are collected or used and whether such information is Sold or Shared, except for such information that is collected or processed without the purpose of inferring characteristics about you.

- You have the right to request correction of any inaccurate Personal Information that we maintain about you;

- You have the right to request deletion of your Personal Information (with exceptions noted by law – more on this below);

- You have the right to request that your Personal Information not be Sold to or Shared with third parties;

- You have the right not to be discriminated or retaliated against because you exercised these rights; and

- You have the right to request that we limit use and disclosure of your Sensitive Personal Information, except for such information that is collected or processed without the purpose of inferring characteristics about you.

Data Deletion

As permitted by the CCPA/CPRA, in the event you request deletion of Personal Information that we have collected about you, we, and our service providers and contractors, may be unable to comply with such a request if your Personal Information is necessary to:

- Complete the transaction for which the Personal Information was collected, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between us and you or between you;

- Prevent, detect, and investigate security incidents, protect against malicious deceptive, fraudulent, or illegal activity, or prosecute those responsible for that activity;

- Debug to identify and repair errors that impair existing intended functionality;

- Exercise free speech, ensure the right of another Consumer to exercise his or her right of free speech, or exercise another right provided for by law;

- Comply with the California Electronic Communications Privacy Act pursuant to Chapter 3.6 (commencing with section 1546) of Title 12 of Part 2 of the Penal Code;

- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of that information is likely to render impossible or seriously impair the achievement to such research, if you have provided informed consent;

- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;

- Comply with a legal obligation; or

- Otherwise use your Personal Information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Non-Discrimination

We will not discriminate against you or retaliate for exercising any of your CCPA/CPRA rights. Specifically, we will not do any of the following unless permitted by the CCPA/CPRA:

- Deny you goods or services;

- Charge you different prices or rates for goods or services, including through granting discounts or other benefits, or imposing penalties;

- Provide you a different level or quality of goods or services;

- Engage in any retaliatory employment practices; or

- Suggest that you may receive a different price or rate for goods or services or a different level or quality of goods or services.

- However, we may offer you certain financial incentives permitted by the CCPA/CPRA that can result in different prices, rates, or quality levels. Any CCPA/CPRA-permitted financial incentive we offer will reasonably relate to your Personal Information's value. Participation in a financial incentive program requires your prior opt-in consent, which you may revoke at any time.

Do Not Sell or Share My Personal Information

We do not sell Personal Information (as the term "Sale" is defined pursuant to the CCPA/CPRA), in exchange for monetary compensation. We may Share Personal Information (as the term "Share" is defined pursuant to the CCPA/CPRA) for cross context behavioral advertising purposes

As a California consumer, you have the right to opt out by sending an email to privacy@near.ai of the sale or Sharing of your Personal Information to third parties.

In the twelve (12) months prior to the posting of this Policy, we have Sold to or Shared with third parties the categories of Personal Information about California residents set forth below, and for the purposes set forth below:

We do not knowingly or intentionally Sell or Share any Personal Information of children under the age of 16.

We may share some of your Personal Information with third party service providers who perform services on each of our behalf based on our instructions. Examples of these service providers include entities that help us track your interactions with and use of the Website, the Apps and the Tools, and provide advertising and marketing services. In particular, the below companies may collect personal information when you interact with our and digital property, including IP addresses, digital identifiers, information about your browsing usage on the Website, the Apps and the Tools and how you interact with the Website, the Apps and the Tools (including ads on the Website, the Apps and the Tools) for a variety of purposes, such as personalization of offers or advertisements, analytics about how you engage with the Website, the Apps and the Tools, and/or ads, and other commercial purposes. For more information about the collection, use and sale of your personal data and your rights, please use the below links.

Company	Link to privacy policy	Services provided
Stripe Inc.	https://stripe.com/gb/privacy	Payment processing services
Supabase Inc.	https://supabase.com/privacy	Manage user accounts and sign-in
Vercel Inc.	https://vercel.com/legal/privacy-policy	Host the web app and serverless/API routes

Data Disclosure

In the twelve (12) months prior to the posting of this Policy, we have disclosed for a business purpose the categories of Personal Information about California residents set forth below, for the reasons set forth below:

Category of Personal Information Disclosed for a Business Purpose	Category of Persons to Whom Personal Information Was Disclosed	Purpose for Disclosing for a Business Purpose
N/A at this time		

Sensitive Personal Information

As a part of the Website, the Apps and the Tools, we may collect, Sell and Share Sensitive Personal Information, as set forth above, and use it or Sell/Share it for the purposes described above.

You have the right to request that we limit our use and disclosure of your Sensitive Personal Information such that we each use such information solely to provide you the Website, the Apps and the Tools, or process your transactions. To exercise this right, please email your request to privacy@near.ai.

Data Retention

We store Personal Information as needed to accomplish the purposes identified in this privacy policy and to meet legal requirements, including to comply with law, and for record retention, resolving disputes, and enforcing agreements with you. We will not retain Personal Information or Sensitive Personal Information for longer than is reasonably necessary for the purposes disclosed above. Our retention of your Personal Information is governed by applicable law. This storage period may extend beyond the term of your relationship with us.

When we no longer need Personal Information, or in any event, after legal authority to retain it has expired, we will destroy Personal Information in accordance with local law and pursuant to each of our relevant procedures.

How to Exercise Your CCPA/CPRA Rights

You can exercise all of your rights granted to you pursuant to the CCPA/CPRA by contacting us at privacy@near.ai .

California law requires us to verify your identity before processing your request. In order to make a request pursuant to the CCPA/CPRA, you must provide your NEAR wallet address, associated email address (if applicable), and an email to be used for future communication. If you are requesting specific pieces of Personal Information that we have collected about you, you will also be required to email a signed declaration under penalty of perjury to privacy@near.ai that you are a California resident and that you are the consumer whose Personal Information is the subject of the request. Note that we will not process your request to disclose specific pieces of information we have about you until we receive this signed declaration, and your request will not be considered timely submitted until this document is in our possession.

We will review the information you have provided against the information in our respective databases, and attempt to verify your identity. However, please note that under certain circumstances, we may require you to provide additional information in order to confirm your identity and your residency before we can process your requests. Also note that you are only entitled to make a Personal Information request up to twice in a 12-month period.

If you submit your CCPA/CPRA request by email, please include "California Privacy Rights" as the subject line. If you make a request to exercise your rights under the CCPA/CPRA by telephone, we may ask you to provide the request in writing so that we may verify your identity.

We will acknowledge your request within 10 days and respond to your request within 45 days or let you know if we need additional time or information to verify your identity (and if so, why).

Using an Authorized Agent

A California resident may use an authorized agent to submit a right to know request, a request to delete, a request to limit our processing of Sensitive Personal Information, or a request to opt-out of the Sale or Sharing of Personal Information at privacy@near.ai. To use an authorized agent for these purposes, both the resident and the agent will be required to verify their identities with us. For this purpose, the agent will be required to submit a request with their NEAR wallet address, associated email address (if applicable), and an email to be used for future communication, and the following information about the consumer on whose behalf they are making the request: NEAR wallet address, associated email address (if applicable), and an email to be used for future communication. In addition, the agent will be required to provide via email written authorization from the consumer to act on their behalf in making these requests. If we cannot authenticate the identity of the agent making the request, we may also require that the consumer confirm directly with us that they have in fact authorized their agent to act on their behalf. We may deny a request from an agent who cannot meet these requirements. If the agent has provided a power of attorney pursuant to Cal. Prob. Code Sections 4121 to 4130, then the verification that the consumer has authorized the agent to act on their behalf will not be necessary.