

# Website Audit Report

Next Level Roofing

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## Executive Summary

This audit identified compliance risks and performance issues on <https://nextlevelroofing.com/>. Critical findings require immediate attention to avoid potential legal liability.

## Audit Findings

Area	Status	Finding
Legal Compliance	CRITICAL	No privacy policy visible.
Mobile Speed	WARNING	PageSpeed Score: 65/100
Lead Capture	OPPORTUNITY	24/7 AI Receptionist – capture emergency calls

### ■ Critical Finding: Legal Compliance

- No privacy policy visible.
- Limited scheduling consent.

**Risk:** TCPA violations carry fines of \$500-\$1,500 per incident. Recent case: Optum RX settled for \$23.5M in class action over consent violations.

### ■ Performance Issues

- PageSpeed needs improvement.
- Mobile booking limited.

## ■ Growth Opportunities

- 24/7 AI Receptionist – capture emergency calls
- Review automation
- Newsletter – seasonal reminders

## Available Services

- ■ AI Receptionist – 24/7 call answering & appointment booking
- ■ Newsletter Automation – Customer nurturing campaigns
- ■ Smart Social Reply – Facebook/Instagram AI response
- ■ Visionary Ads – AI-powered ad creative
- ■ Review Management – Automated review requests
- ■■ Compliance Package – Terms/Privacy/TCPA compliance

Contact us for custom pricing based on your needs.

## ■ Free Offer (No Strings Attached)

1. **Free TCPA/Compliance Fix** – We'll add proper consent checkboxes and Terms/Privacy pages at zero cost.
2. **14-Day AI Receptionist Trial** – Test our 24/7 call answering system with no commitment.

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