Interviewees Needed For UC Berkeley Research

Curious about broadband Internet services but hold back from subscribing?

Do you think you would not use it well enough or often enough to justify the cost?

Is it even available where you are?

Maybe you just use a data phone and do not need a home service?

Do you have other concerns like health or safety that keep you from signing up?

Broadband Interview Survey Calling

Interested? Help us!

- · Volunteer to be interviewed.
- Take our surveys.

Interested? Contact us!

Contact Shirley Freriks sfreriks@mcn.org (707)-937-1677

The students will get in touch to discuss your availability and details of the project.

A group of UC Berkeley graduate students wants to understand people's perceptions of broadband Internet services in Mendocino County. They are particularly interested in hearing from people who do not yet have affordable access to broadband Internet, or who may have concerns about existing services. Hearing from the "people on the ground" about what you think of these services is central to the research project.

Interview

Length: approximately 30 minutes. Type: in-person or by phone.

Example Questions:

- How do you think broadband Internet would affect you or your family? Positively or negatively?
- Do you have any concerns about the health/safety impact of broadband?
- Do you feel that the cost of broadband is not worth it for what you would use it for?

Survey

The questionnaire will be sent over the next 4-6 weeks, including online and offline access.

Disclaimer

Participation in the interviews and surveys is completely **voluntary** and unrelated to Further Reach's service. You are welcome to email Prof. Jenna Burrell (jburrell@berkeley.edu) with any questions about the project.

Thank you!

Thank you for considering taking a few minutes to help this research team understand the needs and concerns about broadband connectivity to the Internet. This will help the service to become more robust on the Coast where there is little.

Shirley Freriks

President, Mendocino Coast Broadband Alliance And the UC Berkeley research team