# **Neddy Avgha Prasetio**

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#### — Education –

## **Djuanda University**

2022 - Present

4th year Undergraduate Computer Science Student IPK: 3.88/4.00

- Becoming a consultant for programming classes and assisting in solving various technical issues encountered during the learning process.
- Completing a Data Analytics Course on the Coursera platform.
- Participating in the 2023 Student Creativity Program.
  Title: Inovasi Budidaya Lobster dengan Teknologi Robotik: Meningkatkan Efisiensi dan Produktivitas

# Experience –

#### PT. Helios Informatika Nusantara

**January - August 2021 (Contract)** 

Technical Support - Cloud Engineer

- Collaborating with internal client teams.
- Conducting MFA (Multi-Factor Authentication) awareness sessions for users.
- Creating documentation for pre-activation and post-activation stages of MFA.
- Taking responsibility for MFA activation.
- Troubleshooting Microsoft 365 accounts in client projects.
- Successfully activating MFA for over 16,000 accounts. End Project: MFA (multi-factor authentication) Activation and troubleshooting of Microsoft 365 accounts: Bank Mandiri.

# Nawatech (PT. Nawa Darsana Teknologi)

January - June 2019

Junior Programmer - Internship

- Collaborating with internal teams.
- Creating and training ChatBot applications using Kata.Al tools.
- Participating in ChatBot training for the development of the Jejakin project.
- Developing RestAPI with the Flask framework (Python) for the end project. End Project: *Developed a chatbot for hotel booking.*

### Activity -

## **DevFest Bogor 2022**

December 2022

Attending offline activities.

## **Inco Academy Work in Tech**

May 2023

Participating in IT Support and Junior Web Programming training, and obtaining certification.

## **Data Slayer (Machine Learning Competition)**

December 2023

Participating as a delegate in the Data Slayer 1.0 event themed "Big Data Backed Solution for Global Sustainability: Paving the Way for SDGs Success."

## **Samsung Innovation Campus Batch 5**

March 2024

Participating as a member in the Samsung Innovation Campus Batch 5 with a group of 3 members.

### – Technical Skills -

Programming - Intermediate | MySQL - Intermediate | Microsoft - Intermediate | API - Intermediate Linux - Beginner | Computer Troubleshooting - Intermediate