Tech Mahindra

TO WHOMSOEVER IT MAY CONCERN
Letter of Recommendation for Mr. Neel Chikhal

I am a Project Manager as well as a part of the 1000 Leaders Community at Tech Mahindra, who specializes in telecom software solutions for fifteen years. I want to use this letter to recommend my team member, Mr. Neel Chikhal, for a master's program in Computer Science at your University. He has been working with me for more than three years now on an AT&T Billing Project, and I believe that he is a highly capable student who is fit to study at your University.

Neel joined Tech Mahindra in the year 2017. He was assigned to our project after completion of his six months initial training on HTML, CSS, JavaScript, JAVA, J2EE, SQL, PL/SQL, JCL, and COBOL. He has proficient skills in all these technologies.

While working in the team, he was engaged in Planning, Validation, and Execution. Planning and Validation require preparation of test data, test plans, frequent interaction with developers to understand the requirement of a project, and verifying the functionality of the code. Neel's experience and expertise in programming languages like JCL, COBOL, REXX, and SAS helped him to gather quality data for testing. With his brilliant time-management, email-writing, and ability to communicate information clearly and precisely, he was able to carry out these tasks very smoothly and always made sure that he delivers on time. Execution is end-to-end black-box testing, which involves running jobs in batch in schedulers like JCS Matrix and ESPMENU. This role also includes abend analysis in case of any code failures. Neel quickly learned the operation of both the schedulers and was very efficient in identifying the root cause of the error. Over time, as his abend analyzing skills improved, he was able to prevent high-severity defects pre-emptively, which otherwise would have caused business loss to the project.

Neel is a talented young engineer and always puts extra-efforts to help the project achieve the goals before the deadlines. He received a promotion to team lead for his fantastic leadership qualities within a mere three years of his tenure. Neel is a team-player, always helping others, and makes sure that concerns raised by his team members are dealt with care. He is very well organized and keeps track of the details necessary to coordinate events of this kind and run an efficient office.

I strongly feel that Neel would be as excellent a student as he is a resource for my team in the project. He can be a highly suitable student to attend your master's program. I strongly recommend your University to grant him an opportunity to study Computer Science at your esteemed institution. If required, I would like to provide any additional detail about him.

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